

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 5 December 2024 1:18 PM  
**To:** Karen Tan  
**Cc:** Admin A  
**Subject:** [SEEK MANDATE] - OUR REF: D24009809MFCT // LKK REF: CD/FCI24110164/Upa3  
**Attachments:** SLW8834U LKK SURVEY REPORT & PHOTOS.pdf; SLW8834U LOD.pdf

Your ref: **D24009809MFCT**  
Our ref : CD/FCI24110164/Upa3

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SHA6935M(MS FCIL) AND SLW8834U(TP) ON 06/11/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he turned out from minor road and collided with third party who was traveling along main road.

We seek your approval to offer repairer **"PROGRESSIVE CAR CARE PTE LTD"** at **\$5,859.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 9,412.98	\$ 5,559.00 (\$5,100.00 + 9%GST)
2. Loss of RENTAL (2days x \$180.00)	\$ 360.00	\$ 300.00 (2days x \$150.00)
<b>Total</b>	<b>\$ 9,772.98</b>	<b><u>\$ 5,859.00</u></b>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/12/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Hsiao Tong (LKKAuto)  
Sent: Monday, 2 December 2024 10:26 AM  
To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24009809MFCT // LKK REF: CD/FCI24110164/Upa3

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Cheers to a Wonderful Christmas and a Happy New Year 2025 ! Best Regards, Hsiao Tong, Chew | Team Lead Third Party Direct Settlement LKK Auto Consultants Pte Ltd  
Phone: 6742 3197 | Email: chewht@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Friday, 8 November 2024 11:33 AM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24009809MFCT

Dear Caroline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Friday, November 8, 2024 9:17 AM

To: assignments <assignments@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Claims <claims@procarcare.com.sg>

Subject: NEW SURVEY ASSIGNMENT - OUR REF: D24009809MFCT

Dear Sir,

Please find attached documents for survey assignment.

Thank you.

Regards,  
Caroline Cabrera  
Motor Claims Department

MS First Capital Insurance Ltd  
16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581  
D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C Website <http://www.msfirstcapital.com.sg>

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-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>  
Sent: Thursday, November 7, 2024 5:04 PM  
To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>  
Subject: MT00018480 is Approved

Insured Vehicle No : SHA6935M  
TP Vehicle No : SLW8834U  
Claim No : D24009809MFCT  
Workshop Name : PROGRESSIVE CAR CARE PTE LTD  
Our Surveyor : LKK AUTO CONSULTANTS PTE LTD  
Instructions : Direct Settlement (Subject to quantum to be agreed)

Created By : CAROLINE  
Verified By : KARENT  
Approved By : KARENT

This is a computer generated mail. Do not reply to this mail.