

Hsiao Tong (LKKAUTO)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Friday, 6 December 2024 2:00 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: [SEEK MANDATE] - OUR REF: D24009809MFCT // LKK REF: CD/FCI24110164/Upa3
Attachments: SLW8834U LKK SURVEY REPORT & PHOTOS.pdf; SLW8834U LOD.pdf

Dear Hsiao Tong,

You may settle as follows:

	Amount Claimed	Amount Revised	MSFC mandate
1. Cost of Repair (WITH GST)	\$ 9,412.98	\$ 5,559.00 (\$5,100.00 + 9%GST)	\$ 5,559.00 (\$5,100.00 + 9%GST)
2. Loss of RENTAL (2days x \$180.00)	\$ 360.00	\$ 300.00 (2days x \$150.00)	\$ 240.00 to 300.00
Total	\$ 9,772.98	\$ 5,859.00	\$ 5,799.00 to 5,859.00

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805

| Fax No. : 6223 0541 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, December 5, 2024 1:18 PM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - OUR REF: D24009809MFCT // LKK REF: CD/FCI24110164/Upa3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: **D24009809MFCT**

Our ref : CD/FCI24110164/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA6935M(MS FCIL) AND SLW8834U(TP) ON 06/11/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he turned out from minor road and collided with third party who was traveling along main road.

We seek your approval to offer repairer "**PROGRESSIVE CAR CARE PTE LTD**" at **\$5,859.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 9,412.98	\$ 5,559.00 (\$5,100.00 + 9%GST)
2. Loss of RENTAL (2days x \$180.00)	\$ 360.00	\$ 300.00 (2days x \$150.00)
Total	\$ 9,772.98	<u>\$ 5,859.00</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/12/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Hsiao Tong (LKKAuto)

Sent: Monday, 2 December 2024 10:26 AM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24009809MFCT // LKK REF: CD/FCI24110164/Upa3

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Cheers to a Wonderful Christmas and a Happy New Year 2025 ! Best Regards, Hsiao Tong, Chew | Team Lead Third Party Direct Settlement LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Friday, 8 November 2024 11:33 AM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24009809MFCT

Dear Caroline,

Thank you for the assingment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Friday, November 8, 2024 9:17 AM

To: assignments <assignments@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Claims <claims@procarcare.com.sg>

Subject: NEW SURVEY ASSIGNMENT - OUR REF: D24009809MFCT

Dear Sir,

Please find attached documents for survey assignment.

Thank you.

Regards,

Caroline Cabrera

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C Website <http://www.msfirstcapital.com.sg>

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-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>

Sent: Thursday, November 7, 2024 5:04 PM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Subject: MT00018480 is Approved

Insured Vehicle No : SHA6935M

TP Vehicle No : SLW8834U

Claim No : D24009809MFCT

Workshop Name : PROGRESSIVE CAR CARE PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement (Subject to quantum to be agreed)

Created By : CAROLINE

Verified By : KARENT

Approved By : KARENT

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