

Veron Chen (LKKAUTO)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 15 August 2024 5:38 PM
To: Kerlyn Ong; SUR; assignments
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203608/SLX3193M/C02/LEWLC & Your Ref: SBP288D

[Confidential]

WITHOUT PREJUDICE

Dear Sirs/Madam

We are pending clarification from insured.

You may advise your client to claim OD if urgent, thank you.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>
Sent: Tuesday, August 13, 2024 8:56 AM
To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203608/SLX3193M/C02/LEWLC & Your Ref: SBP288D

[Confidential]

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[Confidential]

Dear Jenny,

Please advise if your insured reported?

Thank You.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Thursday, August 1, 2024 10:44 AM
To: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203608/SLX3193M/C02/LEWLC & Your Ref: SBP288D

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WITHOUT PREJUDICE

Dear Sirs/Madam

Please be informed that insured yet to lodge report.

You may advise your client to claim OD if urgent, thank you.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>
Sent: Thursday, August 1, 2024 10:14 AM
To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203608/SLX3193M/C02/LEWLC & Your Ref: SBP288D

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[Confidential]

Dear Officer,

Any update if your insured reported?

Thank You.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Friday, July 26, 2024 12:06 PM
To: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203608/SLX3193M/C02/LEWLC & Your Ref: SBP288D

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WITHOUT PREJUDICE

Dear Sirs/Madam

Please be informed that insured yet to lodge report.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>
Sent: Thursday, July 25, 2024 8:38 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203608/SLX3193M/C02/LEWLC & Your Ref: SBP288D

[Confidential]

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[Confidential]

Dear Jenny,

Any update if your insured reported?

Thank You.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, July 11, 2024 10:00 AM
To: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203608/SLX3193M/C02/LEWLC & Your Ref: SBP288D

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WITHOUT PREJUDICE

Dear Sirs/Madam

Please be informed that insured yet to lodge report.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>

Sent: Thursday, July 11, 2024 8:52 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203608/SLX3193M/C02/LEWLC & Your Ref: SBP288D

[Confidential]

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[Confidential]

Dear Officer,

Please advise on the liability?

Thank You.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, June 26, 2024 2:44 PM

To: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203608/SLX3193M/C02/LEWLC & Your Ref: SBP288D

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Without Prejudice

Dear Sir / Madam,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>

Sent: Wednesday, June 26, 2024 9:57 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203608/SLX3193M/C02/LEWLC & Your Ref: SBP288D

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[Confidential]

Hi,

We choose LKK Rasul

Thank You.

Your Sincerely,

Kerlyn Ong

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Website: www.mercedes-benz.com.sg

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, June 26, 2024 9:44 AM

To: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203608/SLX3193M/C02/LEWLC & Your Ref: SBP288D

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Dear Sirs/Madam

Please let us have the choice of surveyor.

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: [donotreply.claims](mailto:donotreply.claims@sg.cntaiping.com) <donotreply.claims@sg.cntaiping.com>

Sent: Monday, June 24, 2024 2:09 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; kerlyn.ong@cyclecarriage.com.sg

Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D203608/SLX3193M/C02/LEWLC & Your Ref: SBP288D

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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