

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CD/AIG24110150/Xpa3 (SLM2112L)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0847/2024/NH

From
Telephone + 65 -
Telefax + 65 -
Email
Our Dept
Our Ref

14 Mar 2025 Date

Dear Sir,

RE: INSURANCE CLAIM FOR SMJ 3930 P - Audi A6 DESIGN 2.0 TFSI S-TRONIC
DATE OF LOSS: 6 NOVEMBER, 2024

With reference to the above-mentioned vehicle, no. **SMJ 3930 P**, claimant, **Mr. Ganju Amit**, please find the related document per attached.

1. A copy of the Original invoice no. 85020815 – S\$ 4,818.15.
2. A copy of the Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 500.00 (S\$ 100.00 x 5 working days)
5. A copy of the Medical Bill invoice – S\$ 200.23
6. A copy of the GIA search – S\$ 2.18

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 1183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Ganju Amit (the third party claimant) of 53B Grange Road
#20-02, Spring Grove, Singapore 249567 (address), owner of SMJ 3930 P (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMJ 3930 P that was damaged pursuant to the accident which occurred on 06/11/2024
(date) along NEAR BUS STOP POLE 03031 (RAFFLES PLACE STATION EXIT) (location) involving vehicle no/s
SLM 2112 L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 14 (day) of 11 (month) 2024 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Authorization Letter

PA/TP/0847/2024/EQ

13 December 2024

Mr. Ganju Amit
53B Grange Road
#20-02, Spring Grove
Singapore 249567

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CD/AIG24110150/Xpa3

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SMJ 3930 P & SLM 2112 L
AT NEAR BUS STOP POLE 03031 (RAFFLES PLACE STATION EXIT)
ON 06/11/2024.**

I am the owner of SMJ 3930 P.

I confirmed that I will be claiming for Loss of Use and hereby authorized your esteemed company to settle the Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Ganju Amit

Copy to Norah Khai, Premium Automobiles Pte Ltd

Authorization Letter

PA/TP/0847/2024/EQ

13 December 2024

Mr. Ganju Amit
53B Grange Road
#20-02, Spring Grove
Singapore 249567

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CD/AIG24110150/Xpa3

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SMJ 3930 P & SLM 2112 L
AT NEAR BUS STOP POLE 03031 (RAFFLES PLACE STATION EXIT)
ON 06/11/2024.**

I am the owner of SMJ 3930 P.

I confirmed that I will be claiming for Medical Bill and hereby authorized your esteemed company to settle the Medical Bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Ganju Amit

Copy to Norah Khai, Premium Automobiles Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **PREMIUM AUTOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,818.15** (Repair Cost), **S\$500.00** (Loss of Use/Rental), **S\$202.41** (Disbursement) for vehicle no. **SMJ 3930P** that was damaged pursuant to the accident which occurred on **06/11/2024** (date) at/along **NEAR BUS STOP POLE 03031 (RAFFLES PLACE STATION EXIT)** (location) involving vehicle no/s **SLM 2112L**. This is pursuant to the inspection conducted on **18/11/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **GANJU AMIT** (the third party claimant”) of vehicle no. **SMJ 3930P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMJ 3930P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 8 (day) of APR (month) 20 25 (year)


LKK

Signed by appointed surveyor




Signed by “the workshop” (with chop)

Premium Automobiles Pte Ltd



Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone: 6388 2223
Main Telefax: 6841 1183
Co. & GST Reg. No.: 199902271W

Customer Service
Service Appointment: 6366 2323
24-hour Breakdown Service: 9828 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 17:21

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85020815 Date : 07/03/2025 Order : SMJ3930P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMJ3930P (V 50130) Regn Date: 28/12/2022 Mileage: 7742 WIP No.: 37538
Model: A6 design 2.0 TFSI S tronic (1 Chassis: WAUZZZF26MN098452 Engine: DKY 015975 Dept: U
You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM, WIRE HARNESS FOR TAIL LIGHT.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR REAR BUMPER AND REAR LID. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND REAR LID.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT CALIBRATION FOR 360 DEGREE CAMERA SYSTEM WITH VAS TOOLS.	800.00	1.00	800.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	292.00	1.00	292.00
X	A8D0853419F	PACKING Less 020%	1.00	22.90	18.32
X	A8W9853742 2ZZ	AUDI SIGN Less 020%	1.00	161.50	129.20
X	A4F0853741 2ZZ	003578/(V) (GER) INSCR Less 020%	1.00	116.00	92.80
X	A4K5853927 2ZZ	Trim Less 020%	1.00	435.00	348.00

Parts 588.32
Labour 0.00
Sublet 3,832.00
Menus 0.00
Lubricant 0.00

Sub-Total 4,420.32

9% GST 397.83

Grand Total 4,818.15



Received by

For & on behalf of
Premium Automobiles Pte Ltd

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLM2112L

Date of Accident

06/11/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **09/03/2024 - 08/03/2025**

Requested By **FOONG CHIN FONG (PREMIUM ...**

Requested Date **07/11/2024 09:31**

Payment details

Request Amount: **S\$2**
GST Amount: **S\$0.18**
Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

FULLERTON HEALTH @ DRS TRYTHALL HOY DAVIES

DRS TRYTHALL HOY DAVIES (PTE) LTD
391B ORCHARD ROAD #25-01/07/08 NGEE ANN CITY TOWER B SINGAPORE
238874
TEL: 6333 3636
UEN NO: 197700681W / GST REG. NO: M200262905

**FULLERTON**
HEALTH

GANJU AMIT - XXXXX832X
53B GRANGE ROAD
#20-02
SINGAPORE 249567

Invoice #NCI20148081
Date 07/11/2024
Ref No 200691430
Served By jessica.stanlidasa

Tax Invoice

Provider: DR SHARMILEE PRIYA CHANDRAKANTHAN

Item	Qty	Unit Cost	Sub Total
CONSULTATION	1	\$48.00	\$48.00
FASG - FASTUM GEL 30G (Ketoprofen)	1	\$8.00	\$8.00
ARC-90 - ARCOXIA 90MG (Etoricoxib)	10	\$2.57	\$25.70
XR CERVICAL SPINE (PA & LAT)	1	\$100.00	\$100.00
PROFESSIONAL FEE	1	\$2.00	\$2.00
Sub-Total:			\$183.70
GST 9%:			\$16.53
Total:			\$200.23

MasterCard	\$200.23	07 Nov 2024
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Outstanding Balance: \$0.00

1. Payment by cheque is to be made to Drs Trythall Hoy Davies (Pte) Ltd, mail to JustCo Marina Square, Suite S3110, 6 Raffles Boulevard, #03-308 Marina Square, Singapore 039594
2. Payment by telegraphic transfer:
Bank Name: DBS Bank Ltd
Bank Address: 68 Orchard Road, #B1-25 Plaza Singapura, Singapore 238839
Bank Code: 7171 Branch Code: 065 Swift Code: DBSSSGSG
Account Name: Drs Trythall Hoy Davies Pte Ltd
Account No: 065-902987-6
3. Please quote our invoice numbers for all payments.
4. No refunds or adjustments will be made after 14 days from the date of this invoice. Any refund made within the 14-day period shall be at the absolute discretion of Drs Trythall Hoy Davies (Pte) Ltd.
5. Any purchased service must be scheduled at the time of purchase to be performed within 6 months of the date of purchase.
6. Any balance remaining after 6 months from the date of this invoice will be void without refund.
7. Purchased services are non-transferrable and non-refundable.
8. Rescheduling an appointment must be done at least 48 hours in advance of the appointment. Any patient who fails to appear for a scheduled appointment will be billed for the full amount.

FULLERTON HEALTH @ DRS TRYTHALL HOY DAVIES

DRS TRYTHALL HOY DAVIES (PTE) LTD
391B ORCHARD ROAD #25-01/07/08 NGEE ANN CITY TOWER B SINGAPORE
238874
TEL: 6333 3636
UEN NO: 197700681W / GST REG. NO: M200262905



FULLERTON
HEALTH

GANJU AMIT

ID: 200691430 IC/Passport: G3353832X

Medical Memo

07 November 2024

GANJU AMIT G3353832X (Contact No. +6598538689)
To whom it may concern

Dear Sir/Madam,

This patient was seen for whiplash injury with pain back of neck.
Xray cervical spine has been done and analgesics prescribed.

Thank you

With Regards,

DR SHARMILEE PRIYA CHANDRAKANTHAN
M15988C



FULLERTON HEALTH @ DRS TRYTHALL HOY DAVIES
#25-01/07/08 Ngee Ann City Tower B
391B Orchard Road, Singapore 238874
Tel: 6333 3636 Fax: 6336 5542

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 11 November 2024 11:56 AM
To: 'Vincent.low@live.com'
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLM2112L(AIG) AND SMJ3930P AT/ALONG CECIL STREET IN THE DIRECTION OF COLLYER QUAY ON 06/11/2024

Irene Ng Hui Hiang
DRIVER: Low Koon Huat Vincent

[By Email Only]

Dear Sir/Madam,

You Ref: SLM2112L
Our Ref: CD/AIG24110150/Xpa3
ACCIDENT INVOLVING SLM2112L(AIG) AND SMJ3930P AT/ALONG CECIL STREET IN THE DIRECTION OF COLLYER QUAY ON 06/11/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim notification from **SMJ3930P** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Nov 2024 17:55	Clm Dtl Modified	Claimant's Name: -> GANJU AMIT. Claimant's ID: -> GXXXX832X.	[A] HOW MEI KWAN
2	07 Nov 2024 17:55	Clm Veh Model Changed	(207567) AUDI A6 DESIGN 2.0 TFSI (140 KW) (A).	[A] HOW MEI KWAN
3	07 Nov 2024 17:55	Clm Created	Reg No: SMJ3930P. Acct Date: 2024/11/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] HOW MEI KWAN
4	07 Nov 2024 17:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Nov 2024 17:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/18	[A] HOW MEI KWAN
6	07 Nov 2024 17:55	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Nov 2024 17:55	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	07 Nov 2024 17:55	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	07 Nov 2024 17:55	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	07 Nov 2024 17:55	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	07 Nov 2024 18:06	Label Added	(1770):Pending Liability Assessment.	[A] Merimen Administrator
12	08 Nov 2024 10:36	Clm Registration Modified	Acct Time:18:00:00->18:40:00.	[I] AIG OneClaim Integration User
13	08 Nov 2024 10:39	Clm Registration Modified	Acct Time:18:40:00->18:00:00. Pol No:7230003682-01->7230003682.	[I] Wan Zaki, Wan Fatimatul Najibah
14	11 Nov 2024 11:41	Video Downloaded	Downloaded TP front video	[A] CHEW HSIAO TONG
15	18 Nov 2024 17:13	Video Downloaded	Downloaded TP front video	[A] CHEN TSUE YEE
16	18 Nov 2024 17:14	Video Downloaded	Downloaded TP rear video	[A] CHEN TSUE YEE
17	18 Nov 2024 22:27	Adj Adjuster Assigned	ADRIAN LING -> CHEN TSUE YEE	[A] HOW MEI KWAN
18	18 Nov 2024 22:35	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/11/18	[A] HOW MEI KWAN
19	27 Jan 2025 14:04	Video Downloaded	Downloaded TP rear video	[I] Chew, Mavis
20	11 Mar 2025 12:08	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
21	11 Mar 2025 12:08	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
22	11 Mar 2025 12:08	Clm Dtl Modified	Insured Address 1: -> -. Insured Address 2: -> -. Insured PostCode: -> -. Insured City: -> 1553. Driver Name: -> Irene Ng Hui Hiang. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
23	11 Mar 2025 12:08	Clm Dtl Modified	JPJ Reg. Date: -> 2022/12/28.	[A] JOANNE LEE KHANG MIN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
24	11 Mar 2025 12:08	CIm Details Notified		[A] JOANNE LEE KHANG MIN
25	14 Mar 2025 11:52	Video Downloaded	Downloaded TP front video	[A] CHEW HSIAO TONG
26	14 Mar 2025 11:52	Video Downloaded	Downloaded TP rear video	[A] CHEW HSIAO TONG
27	14 Mar 2025 11:54	Adj Mandate Request	Cur.Reg:5520.56:Liability: 100%(BOLA 27) *Quantum: \$5,520.56(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
28	28 Mar 2025 09:22	Video Downloaded	Downloaded TP rear video	[I] Chew, Mavis
29	28 Mar 2025 09:41	Video Downloaded	Downloaded TP front video	[I] Chew, Mavis
30	28 Mar 2025 09:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/18. Mandate Remarks: Please upload after-repair photos too, thanks!	[I] Chew, Mavis
31	28 Mar 2025 09:44	Adj Mandate Set	Approved:5520.56:Please upload after-repair photos too, thanks!	[I] Chew, Mavis

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3268753	07 Nov 2024 18:06:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMJ3930P	SLM2112L	12.00
3269207	08 Nov 2024 14:24:08	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMJ3930P	Gan, Angie-GL	xx.xx
3269208	08 Nov 2024 14:24:09	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMJ3930P	Gan, Angie-GL	xx.xx
3274796	18 Nov 2024 22:35:55	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMJ3930P	SLM2112L	12.00