

Hsiao Tong (LKKAUTO)

From: Alex Loh (Ding Auto Sin Ming Branch) <smclaims@dingauto.sg>
Sent: Friday, April 11, 2025 4:02 PM
To: Hsiao Tong (LKKAUTO)
Cc: Mei Kwan (LKKAUTO); Admin A; Kenneth Ding; Lynn Yap (Ding Auto); Yao Sheng (Ding Auto - Sin Ming Branch); Marcus Lee (Ding Auto - Sin Ming Branch); Joyce (Ding Auto - Carros Branch); Celine Chua (Ding Auto - Sin Ming Branch); Aliff (Ding Auto - BLK10 Branch)
Subject: Re: [EXTERNAL] - TP CLAIM: SJM132R / DOA: 29/10/2024 / ACCIDENT INVOLVING PC7897C ALONG CTE towards AYE , Near AMK AVE 3 Exit *** LKK REF: CD/III24110148/XPA3

Dear Hsiao Tong,

As spoken, our client has opted to convert the claim to an Own Damage (OD) claim. The Insurer will now follow up directly on the recovery process with India Insurance.

We appreciate your continued assistance and follow-up on this case.

Thank you and best regards,

Best Regards,



Alex Loh
Claims Department (Sin Ming Branch)

Mobile +65 9764 9669 **Office** +65 6452 1208

Web www.dingauto.sg **Email** smclaims@dingauto.sg

HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721

Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645 **NorthWest Branch** 60 Jalan Lam Huat #06-46/47 Carros Centre S737869

On Fri, Nov 29, 2024 at 10:12 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)