

## Yan (LKK Auto)

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**From:** Yan (LKK Auto)  
**Sent:** Monday, February 10, 2025 3:39 PM  
**To:** ERIC WOO JUN KIAT  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** [TP WITHDRAW CLAIM] RE: REF: 24/24/24/VC05/030135 -[PRS] ACCIDENT INVOLVING SKW7247H & XD7564M ON 04/11/2024 ALONG 20 MANDAI ESTATE \*\*\* LKK REF: CD/LPC24110137/Tua3

Dear Eric,

According to repairer, TP already withdraw claim.

We will submit WP report.

Thank you.

**Wishing You a Prosperous & Joyful Chinese New Year 2025!**

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Friday, November 22, 2024 1:38 PM  
**To:** ERIC WOO JUN KIAT <ERICWOO@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>  
**Subject:** RE: REF: 24/24/24/VC05/030135 -[PRS] ACCIDENT INVOLVING SKW7247H & XD7564M ON 04/11/2024 ALONG 20 MANDAI ESTATE \*\*\* LKK REF: CD/LPC24110137/Tua3

Hi Eric,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Sent:** Wednesday, 13 November 2024 10:06 AM

**To:** Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>; CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: REF: 24/24/24/VC05/030135 -[PRS] ACCIDENT INVOLVING SKW7247H & XD7564M ON 04/11/2024 ALONG 20 MANDAI ESTATE \*\*\* LKK REF: CD/LPC24110137/Xua3

Lonpac External - General

Lonpac External - General

Dear Yan,

Please refer to attached OIV VF.

Thank you.

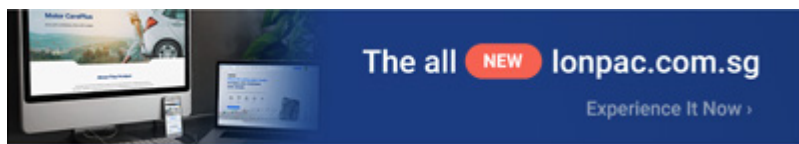
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Sent:** Wednesday, 13 November 2024 10:00 am

**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>; CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: REF: 24/24/24/VC05/030135 -[PRS] ACCIDENT INVOLVING SKW7247H & XD7564M ON 04/11/2024 ALONG 20 MANDAI ESTATE \*\*\* LKK REF: CD/LPC24110137/Xua3

Lonpac External - General

Dear Sir/Madam,

We refer to the above matter.

Would appreciate if you could share the video footage of this accident with us for assessment.

Thank you.

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Sent:** Monday, November 11, 2024 10:50 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: REF: 24/24/24/VC05/030135 -[PRS] ACCIDENT INVOLVING SKW7247H & XD7564M ON 04/11/2024 ALONG 20 MANDAI ESTATE \*\*\* LKK REF: CD/LPC24110137/Xua3

**Lonpac External - General**

**Lonpac External - General**

Dear Mei Kwan,

Attached OI GIA for your reference.

Thank you.

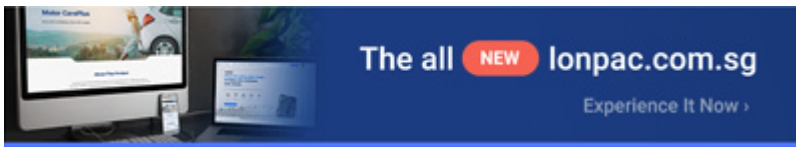
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 7 November 2024 2:52 pm

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: REF: 24/24/24/VC05/030135 -[PRS] ACCIDENT INVOLVING SKW7247H & XD7564M ON 04/11/2024 ALONG 20 MANDAI ESTATE \*\*\* LKK REF: CD/LPC24110137/Xua3

## Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>

**Sent:** Thursday, 7 November 2024 9:32 AM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: REF: 24/24/24/VC05/030135 -[PRS] ACCIDENT INVOLVING SKW7247H & XD7564M ON 04/11/2024 ALONG 20 MANDAI ESTATE

Dear Charmaine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Wednesday, November 6, 2024 6:09 PM

**To:** Jie Ling Ngiew <[jieling.ngiaw@autoinsure.com.sg](mailto:jieling.ngiaw@autoinsure.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: REF: 24/24/24/VC05/030135 -[PRS] ACCIDENT INVOLVING SKW7247H & XD7564M ON 04/11/2024 ALONG 20 MANDAI ESTATE

**Lonpac External - General**

**Lonpac External - General**

WITHOUT PREJUDICE

REF: 24/24/24/VC05/030135

OIC: Eric

Dear Sirs,

We are appointing LKK for the survey.

[Aside to LKK, FYNA please.](#)

Thank you.

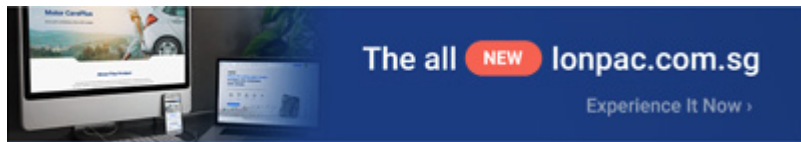
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** Jie Ling Ngiew <[JieLing.Ngiaw@autoinsure.com.sg](mailto:JieLing.Ngiaw@autoinsure.com.sg)>

**Sent:** Wednesday, 6 November 2024 5:00 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Marvyn Chua <[marvyn.chua@autoinsure.com.sg](mailto:marvyn.chua@autoinsure.com.sg)>; AutoInsure <[claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)>

**Subject:** [PRS] ACCIDENT INVOLVING SKW7247H & XD7564M ON 04/11/2024 ALONG 20 MANDAI ESTATE

**WITHOUT PREJUDICE**

Dear All,

Attached for your attention.

Do revert with the SJE appointed for the above matter and conduct Pre-Repair Survey for the said vehicle at our premises.

Thank you.

Best Regards,

**Jie Ling**  
**Executive**

Century Motors (Singapore) Pte Ltd | 6 Marsiling Lane, Singapore 739145.

Office: 3157 2623

[www.inchcape.com](http://www.inchcape.com)



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