

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 22 November 2024 1:38 PM
To: ERIC WOO JUN KIAT
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto); Yan (LKK Auto)
Subject: RE: REF: 24/24/24/VC05/030135 -[PRS] ACCIDENT INVOLVING SKW7247H & XD7564M ON 04/11/2024 ALONG 20 MANDAI ESTATE *** LKK REF: CD/LPC24110137/Tua3
Attachments: TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf; Preliminary Advice.pdf

Hi Eric,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Wednesday, 13 November 2024 10:06 AM

To: Yan (LKK Auto) <yan@lkkauto.com>; CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: REF: 24/24/24/VC05/030135 -[PRS] ACCIDENT INVOLVING SKW7247H & XD7564M ON 04/11/2024 ALONG 20 MANDAI ESTATE *** LKK REF: CD/LPC24110137/Xua3

Lonpac External - General

Lonpac External - General

Dear Yan,

Please refer to attached OIV VF.

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Wednesday, 13 November 2024 10:00 am

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>; CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

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Lonpac External - General

Dear Sir/Madam,

We refer to the above matter.

Would appreciate if you could share the video footage of this accident with us for assessment.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Monday, November 11, 2024 10:50 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Yan (LKK Auto) <yan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

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Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Attached OI GIA for your reference.

Thank you.

Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 7 November 2024 2:52 pm

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Yan (LKK Auto) <yan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REF: 24/24/24/VC05/030135 -[PRS] ACCIDENT INVOLVING SKW7247H & XD7564M ON 04/11/2024 ALONG 20 MANDAI ESTATE *** LKK REF: CD/LPC24110137/Xua3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Thursday, 7 November 2024 9:32 AM

To: CHARMAINE KONG <charmainekong@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REF: 24/24/24/VC05/030135 -[PRS] ACCIDENT INVOLVING SKW7247H & XD7564M ON 04/11/2024 ALONG 20 MANDAI ESTATE

Dear Charmaine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, November 6, 2024 6:09 PM

To: Jie Ling Ngiaw <jieling.ngiaw@autoinsure.com.sg>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REF: 24/24/24/VC05/030135 -[PRS] ACCIDENT INVOLVING SKW7247H & XD7564M ON 04/11/2024 ALONG 20 MANDAI ESTATE

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

REF: 24/24/24/VC05/030135

OIC: Eric

Dear Sirs,

We are appointing LKK for the survey.

[Aside to LKK, FYNA please.](#)

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Jie Ling Ngiaw <JieLing.Ngiaw@autoinsure.com.sg>

Sent: Wednesday, 6 November 2024 5:00 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Marvyn Chua <marvyn.chua@autoinsure.com.sg>; AutoInsure <claims@autoinsure.com.sg>

Subject: [PRS] ACCIDENT INVOLVING SKW7247H & XD7564M ON 04/11/2024 ALONG 20 MANDAI ESTATE

WITHOUT PREJUDICE

Dear All,

Attached for your attention.

Do revert with the SJE appointed for the above matter and conduct Pre-Repair Survey for the said vehicle at our premises.

Thank you.

Best Regards,

Jie Ling

Executive

Century Motors (Singapore) Pte Ltd | 6 Marsiling Lane, Singapore 739145.

Office: 3157 2623

www.inchcape.com



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