

## Hueh Yin (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Wednesday, 26 June 2024 10:27 AM  
**To:** assignments; Rajes (LKK Auto)  
**Cc:** MTPRI; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH); Esther Lim; Rachel Wu; Henry Kao  
**Subject:** FW: PRI for SHA7938Z - Our Insured: SHB5389R on 21.6.2024 (OUR REF: D24005551MFSH/STRIDES/TPD 1)  
**Attachments:** SHA 7938 Z 21.06.2024 - TP Towing Out Memo.pdf; SHA 7938 Z 21.06.2024 - SAS Rpt.pdf; SHA 7938 Z 21.06.2024 - Police Rpt.pdf

Ref: TAX/06/24/2059

Dear Rajes,

Kindly survey on “ Without Prejudice” basis.

TP: SHA7938Z  
Insured: SHB5389R  
Workshop: BIFROST AUTO PTE LTD

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

**From:** Aini Binte <Aini@msfirstcapital.com.sg>

**Sent:** Tuesday, 25 June 2024 4:45 pm

**To:** MTPRI <MTPRI@smrt.com.sg>

**Cc:** Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Assessment Dept <assessment\_ltc@bifrostauto.com>; claims\_lts@bifrostauto.com; Claims Dept <claims\_ltr@bifrostauto.com>; Joseph Koh <joseph.koh@bifrostauto.com>; Ms Lim <claims\_ltm@bifrostauto.com>; claims\_ltv@bifrostauto.com; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>; Henry Kao <HenryKao@msfirstcapital.com.sg>

**Subject:** PRI for SHA7938Z - Our Insured: SHB5389R on 21.6.2024 (OUR REF: D24005551MFSH/STRIDES/TPD 1)

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Dear Hua Yen

For PRI.

Thanks & Regards

*Aini*  
Motor Claims Department

## MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800| F: 6223 0541| Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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**From:** Assessment Dept <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)>

**Sent:** Tuesday, June 25, 2024 1:18 PM

**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>

**Cc:** [claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com); Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>; Joseph Koh

<[joseph.koh@bifrostauto.com](mailto:joseph.koh@bifrostauto.com)>; Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)

**Subject:** PRS for our client's vehicle SHA 7938 Z and your insured's vehicle SHB 5389 R on 21.06.2024

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Lee Soon San, to notify you of the aforesaid accident involving our client's vehicle SHA 7938 Z and your insured's vehicle SHB 5389 R on 21.06.2024.

Please find enclosed our client's LTA Search. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against SHB 5389 R for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection: 59 Loyang Drive Level 4 Room 7 Singapore 508969**

**Contact Person:** Mr Yee / Janice

**Contact Email:** [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com) / [claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com) / [assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)

VEH IN (Date & Time) : **25.06.2024 @ 1320 hrs**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

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Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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