Daphne Lee (LKK Auto)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Thursday, 26 December 2024 2:08 PM

To: Daphne Lee (LKK Auto)

Cc: Admin A

Subject: RE: (OUR REF: D24009581MFCT/CTPL/TPD 2) SMY 2225U & SHA 6126G (DOA:

28/10/2024) *** LKK REF: CD/FCI24110132/Uma3

Attachments: LKK Survey Report & Photos - SMY2225U.pdf; LOD-SMY2225U-Mercedes Benz

E200 2.0(A)-DOA=28.10.2024.pdf

Dear Daphne,

You may proceed as recommended.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID: 6359 1805 | Fax No.: 6223 0541 | Company Regn. No. 195000106C

A Member of MS&AD INSURANCE GROUP

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Sent: Thursday, December 26, 2024 11:09 AM **To:** Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: (OUR REF: D24009581MFCT/CTPL/TPD 2) SMY 2225U & SHA 6126G (DOA: 28/10/2024) *** LKK REF:

CD/FCI24110132/Uma3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Karen.

Your Ref: D24009581MFCT/CTPL/TPD 2

We refer to the above matter and your email below.

ACCIDENT INVOLVING SMY 2225U AND SHA 6126G ON 28/10/2024

We have highlighted to your good office on 07/11/2024 of Third-Party's request to do Direct Settlement with our Principal, MS First Capital Limited.

It is an accident under BOLA: 27. OID hit onto rear TP.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability. Summary to offer to repairer **FALCON-AIR AUTO SERVICES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 9,299.00	\$ 4,360.00 (L/S) (w/GST)
2. Loss of Rental (4 days x \$163.50) (w/GST)	\$ 654.00	\$ 523.20 (4 days x \$130.80) (w/GST)
3. LTA/Gia Search Fee	\$ 2.18	\$ 2.18

Total \$ 9,955.18 **\$ 4,885.38**

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 07/11/2024 is only for mandate purpose.

The above is for your approval please.

Thank You

Cheers to a Wonderful Christmas and a Happy New Year 2025!

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: <u>DaphneLee@lkkauto.com</u>|

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 18 November 2024 11:25 PM

To: Karen Tan < karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: RE: NEW ASSIGNMENT (OUR REF: D24009581MFCT/CTPL/TPD 2) *** LKK REF: CD/FCI24110132/Uma3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repairPreliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Daphne.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) < <u>rajes@lkkauto.com</u>> Sent: Thursday, November 7, 2024 12:58 PM

To: Betty Wong < BettyWong@msfirstcapital.com.sg; assignments < assignments@lkkauto.com; Admin A < admin-action; assignments < assignments@lkkauto.com; Admin A < admin-action; assignments < assignments@lkkauto.com; Admin A < admin-action; assignments < assignments@lkkauto.com; Admin A < admin-action; assignments < assignments@lkkauto.com; Admin A < admin-action; assignments < assignments@lkkauto.com; assignments; as

Cc: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: NEW ASSIGNMENT (OUR REF: D24009581MFCT/CTPL/TPD 2)

Dear Betty,

Thank you for the assingment.

Please be informed that vehicle not in the workshop, repairer will arrnge.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Betty Wong <BettyWong@msfirstcapital.com.sg>

Sent: Thursday, November 7, 2024 10:20 AM **To:** assignments <assignments@lkkauto.com>

^{*3} days recommendation for repair.