

# SM INTEGRATED PTE LTD

Our Ref : SLB3676C  
Your Ref : GBE9133R  
Date : 07 Feb 2025

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay@KB  
Singapore 417883

**Lonpac Insurance Bhd**  
300, Beach Road #17-04/07  
The Concourse,  
Singapore 199555

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SLB3676C & GBE9133R AT TELOK BLANGAH ROAD TOWARDS PASIR PANJANG ROAD BESIDE CARIBBEAN AT KEPPEL BAY CONDOMINIUM ON 05.11.2024 @ 11:30HRS**

We are instructed by **JOCELYN TAN WOAN YING** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SLB3676C** was damaged by vehicle **GBE9133R** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 6,300.00
2) Loss of Use for 06 days (05 + 1 weekend)	\$ 1,500.00
3) LTA Search Fees	\$ 27.25
	<u>\$ 7,827.25</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act

Please let us have your cheque for the sum **\$ 7,827.25** made payable to us, **SM INTEGRATED PTE LTD** in the next 14 days.

Yours faithfully,



SM INTEGRATED PTE LTD



# LETTER OF AUTHORISATION

## SM INTEGRATED PTE LTD

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay  
Singapore 417883

Dear Sir,

Accident on 05.11.2024 @ 1130h  
Involving Vehicles SLB 3696C & GBE 9133R  
Along Teluk Blangah Rd towards persu panjang Rd beside caribbean at keppel Bay condo minimum

I/We, the registered owner/driver of vehicle registration no: SLB 3696C  
have involved in the above accident.

I/We hereby authorize **SM INTEGRATED PTE LTD** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,

  
\_\_\_\_\_  
Owner's Signature  
(Company's stamp if applicable)

Name: Jocelyn Tan Woon Ling  
NRIC No.: S25987587  
Date: 05.11.2024



# LONPAC INSURANCE BHD

CLAIM NO : 24/24/24/VC05/030139  
DATE : 22 APR 2025

**WITHOUT PREJUDICE** to:

(a) Insurance Subrogated Claim and/or

(b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

## DISCHARGE VOUCHER

I/We, JOCELYN TAN WOAN YING confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBE 9133R the sum of Singapore Dollar Six Thousand Eight Hundred Only (**\$6,800.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBE 9133R and SLB 3676C on 05/11/2024 along/at TELOK BLANGAH ROAD TOWARDS PASIR PANJANG ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ LIMELITE PRODUCTIONS PTE LTD/ THANGARAJ MURUGESAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**SM INTEGRATED PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

23.04.2025

.....  
Signature of vehicle owner/Date

Jocelyn Tan Woan Ying 23.04.2025

.....  
Name of vehicle owner /Date

# SM INTEGRATED PTE LTD

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM\_INTEGRATED@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

UEN: 202235196G

## INVOICE

**Lonpac Insurance Bhd**

300, Beach Road #17-04/07

The Concourse,

Singapore 199555

Client: JOCELYN TAN WOAN YING

Invoice No : SMIP2502-0012

Date : 7-Feb-25

Date of Accident : 5-Nov-24

Vehicle No. : SLB3676C

Model Type : Honda Odyssey

Descriptions	Amount
Lump Sum Repair Cost	6,300.00
Total	: 6,300.00

SIN DOLLARS: SIX THOUSAND AND THREE HUNDRED ONLY



> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 05 Nov 2024 / 17:10:41

Receipt Date/Time : 05 Nov 2024 / 17:10:41

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-241105-003590

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - GBE9133R As at 05 Nov 2024/11:30:00 Insurance Co: LONPAC INSURANCE BHD			
1	Insurance Enquiry - GBE9133R Enquiry Fee 20241105170944113570	25.00	2.25	27.25
	<b>Sub-Total</b>	25.00	2.25	27.25
	<b>Total Before Rounding</b>	25.00	2.25	27.25
	<b>Rounding Difference</b>			0.00
	<b>Total Amount Payable</b>			27.25
	 Paid By			
	421808XXXXXX5462		eNETS Credit Card	27.25
	Total			27.25
	Cash Change			0.00
	Tendered Amount			27.25
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

# LONPAC INSURANCE BHD (SINGAPORE BRANCH)

## GIRO AUTHORISATION FORM

Company Name:

SM Integrated Pte Ltd

Bank Account Details

Beneficiary Name:

SM Integrated Pte Ltd

Bank Name / Branch Name:

OCBC / OCBC Centre

Bank Account No.:

595 089350 001

Bank Code / Branch Code:

7339 / 595

Swift Code

OCBCSGSG

Email Address:

sm-integrated@hofmail.com

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Sukji Chong / Assistant Manager (claim) / 6747-9241 / sm-integrated@hofmail.com

I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date: 11.04.2025



Acknowledged by :

\_\_\_\_\_  
Name / Date:

**Yan (LKK Auto)**

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**From:** ERIC WOO JUN KIAT <ERICWOO@lonpac.com>  
**Sent:** Monday, April 21, 2025 4:58 PM  
**To:** Yan (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** OUR REF: 24/24/24/VC05/030139 Accident involving SLB3676C & GBE9133R(OI) on 05.11.2024

**Lonpac External - General**

**Lonpac External - General**

Dear Daphne,

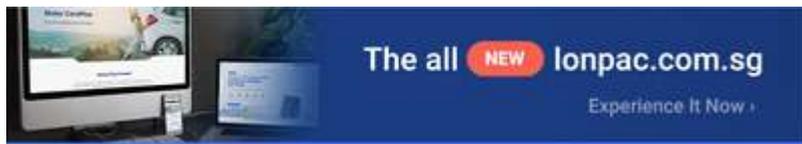
You have our mandate to settle as follow.

Cost of repair	\$6,300.00
Loss of use	\$480.00 – \$600.00
GIA fee	\$27.25
Total	\$6,807.25 – \$6,927.25

Thank you.

Best Regards

Eric Woo  
Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>  
**Sent:** Tuesday, 25 March 2025 9:25 am  
**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>; CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** [SEEK MANDATE] RE: OUR REF: 24/24/24/VC05/030139 SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024  
\*\*\* LKK REF: CD/LPC24110105/Aua3

**Lonpac External - General**

**Caution:** This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Your ref: **24/24/24/VC05/030139**

Our ref : CD/LPC24110105/Aua3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBE 9133R(LONPAC) AND SLB 3676C(TP) ON 05/11/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as insured rear ended third party stationary vehicle while third party give way to bus.

We seek your approval to offer repairer "**SM INTEGRATED PTE LTD**" at **\$7,047.25(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 19,329.43	\$ 6,300.00
2. Loss of Use (6days x \$250.00)	\$ 1,500.00	\$ 720.00 (6DAYS X \$120.00)
3. LTA/ GIA SEARCH FEE	\$ 27.25	\$ 27.25
<b>Total</b>	\$ 20,856.68	<b><u>\$ 7,047.25</u></b>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/03/2025 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Sent:** Wednesday, November 6, 2024 4:59 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** RE: OUR REF: 24/24/24/VC05/030139 SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024 \*\*\* LKK REF: CD/LPC24110105/Aua3

## Lonpac External - General

## Lonpac External - General

Dear Mei Kwan,

Attached both parties GIA report for your reference.

Thank you.

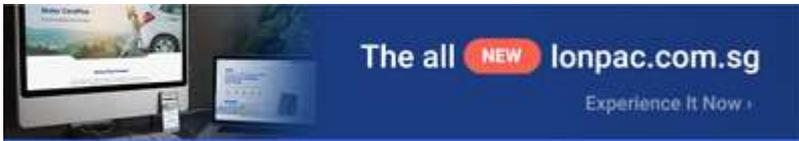
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 6 November 2024 3:43 pm

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** RE: REF: TBA - SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024 \*\*\* LKK REF: CD/LPC24110105/Aua3

Hi Charmaine,

We refer to the above matter.

Did TP repairer submit supporting doc i.e. GIA report?

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>  
**Sent:** Wednesday, 6 November 2024 10:43 AM  
**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: REF: TBA - SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024

Dear Charmaine,

Thank you for the assignment.

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** SM INTEGRATED <[sm\\_integrated@hotmail.com](mailto:sm_integrated@hotmail.com)>  
**Sent:** Wednesday, November 6, 2024 10:33 AM  
**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** REF: TBA - SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024

Without Prejudice

Hi Charmaine

I've noted the contents, thanks.

Regards,

Sukyi Chong

**SM INTEGRATED PTE LTD**

1 Kaki Bukit Ave 6

Blk C #01-43 Autobay

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>  
**Sent:** Wednesday, November 6, 2024 10:31 AM  
**To:** SM INTEGRATED <[sm\\_integrated@hotmail.com](mailto:sm_integrated@hotmail.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: REF: TBA - SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024

**Lonpac External - General**

**Lonpac External - General**

WITHOUT PREJUDICE

REF: TBA

OIC: TBA

Dear Sirs,

Noted, we have appointed LKK for the survey.

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.**

**From:** SM INTEGRATED <[sm\\_integrated@hotmail.com](mailto:sm_integrated@hotmail.com)>

**Sent:** Wednesday, 6 November 2024 10:20 am

**To:** CHARMINE KONG <[charmainecong@lonpac.com](mailto:charmainecong@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** REF: TBA - SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024

Without Prejudice

Hi Charmaine

Please arrange for 2. LKK Auto Consultants Pte Ltd, thanks.

Regards,

Sukyi Chong

**SM INTEGRATED PTE LTD**

1 Kaki Bukit Ave 6  
Blk C #01-43 Autobay  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Wednesday, November 6, 2024 9:18 AM

**To:** SM INTEGRATED <[sm\\_integrated@hotmail.com](mailto:sm_integrated@hotmail.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: REF: TBA - SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024

**Lonpac External - General**

**Lonpac External - General**

WITHOUT PREJUDICE

REF: TBA

OIC: TBA

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms your attention:-

1. FormTeam Consultancy Pte Ltd
2. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.**

**From:** SM INTEGRATED <[sm\\_integrated@hotmail.com](mailto:sm_integrated@hotmail.com)>

**Sent:** Tuesday, 5 November 2024 5:39 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

Regards,

Sukyi Chong

**SM INTEGRATED PTE LTD**

1 Kaki Bukit Ave 6  
Blk C #01-43 Autobay  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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