

Yan (LKK Auto)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Sent: Monday, April 21, 2025 4:58 PM
To: Yan (LKK Auto)
Cc: MT_Claim_SG
Subject: OUR REF: 24/24/24/VC05/030139 Accident involving SLB3676C & GBE9133R(OI) on 05.11.2024

Lonpac External - General

Lonpac External - General

Dear Daphne,

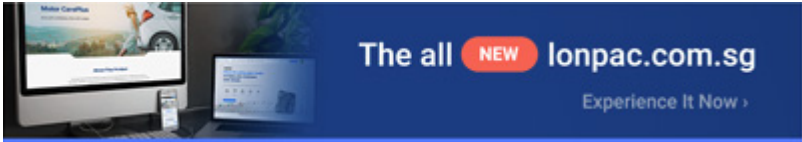
You have our mandate to settle as follow.

Cost of repair	\$6,300.00
Loss of use	\$480.00 – \$600.00
GIA fee	\$27.25
Total	\$6,807.25 – \$6,927.25

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Tuesday, 25 March 2025 9:25 am
To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>; CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [SEEK MANDATE] RE: OUR REF: 24/24/24/VC05/030139 SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024
*** LKK REF: CD/LPC24110105/Aua3

Lonpac External - General

Caution: This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Your ref: **24/24/24/VC05/030139**

Our ref : CD/LPC24110105/Aua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBE 9133R(LONPAC) AND SLB 3676C(TP) ON 05/11/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as insured rear ended third party stationary vehicle while third party give way to bus.

We seek your approval to offer repairer **"SM INTEGRATED PTE LTD"** at **\$7,047.25(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 19,329.43	\$ 6,300.00
2. Loss of Use (6days x \$250.00)	\$ 1,500.00	\$ 720.00 (6DAYS X \$120.00)
3. LTA/ GIA SEARCH FEE	\$ 27.25	\$ 27.25
Total	\$ 20,856.68	<u>\$ 7,047.25</u>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Wednesday, November 6, 2024 4:59 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: OUR REF: 24/24/24/VC05/030139 SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024 *** LKK REF: CD/LPC24110105/Aua3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Attached both parties GIA report for your reference.

Thank you.

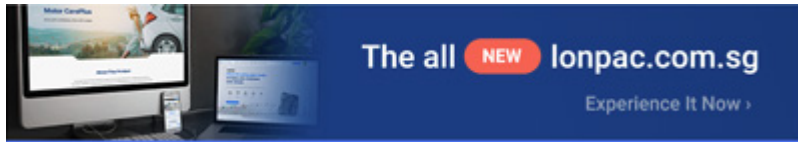
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 6 November 2024 3:43 pm

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: REF: TBA - SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024 *** LKK REF: CD/LPC24110105/Aua3

Hi Charmaine,

We refer to the above matter.

Did TP repairer submit supporting doc i.e. GIA report?

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>
Sent: Wednesday, 6 November 2024 10:43 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REF: TBA - SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: SM INTEGRATED <sm_integrated@hotmail.com>
Sent: Wednesday, November 6, 2024 10:33 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: assignments <assignments@lkkauto.com>
Subject: REF: TBA - SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024

Without Prejudice

Hi Charmaine

I've noted the contents, thanks.

Regards,

Sukyi Chong

SM INTEGRATED PTE LTD

1 Kaki Bukit Ave 6

Blk C #01-43 Autobay

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Wednesday, November 6, 2024 10:31 AM
To: SM INTEGRATED <sm_integrated@hotmail.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: REF: TBA - SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

REF: TBA

OIC: TBA

Dear Sirs,

Noted, we have appointed LKK for the survey.

Thank you.

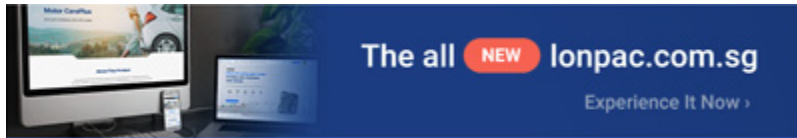
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: SM INTEGRATED <sm_integrated@hotmail.com>

Sent: Wednesday, 6 November 2024 10:20 am

To: CHARMINE KONG <charmainekong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: REF: TBA - SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024

Without Prejudice

Hi Charmaine

Please arrange for 2. LKK Auto Consultants Pte Ltd, thanks.

Regards,

Sukyi Chong

SM INTEGRATED PTE LTD

1 Kaki Bukit Ave 6
Blk C #01-43 Autobay
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, November 6, 2024 9:18 AM

To: SM INTEGRATED <sm_integrated@hotmail.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REF: TBA - SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

REF: TBA

OIC: TBA

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms your attention:-

1. FormTeam Consultancy Pte Ltd
2. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Thank you.

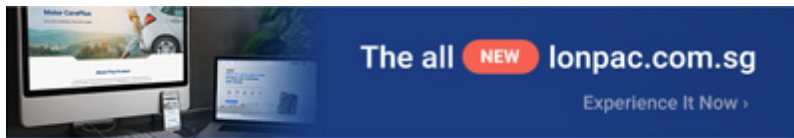
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

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From: SM INTEGRATED <sm_integrated@hotmail.com>

Sent: Tuesday, 5 November 2024 5:39 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: SLB3676C CLAIMING AGAINST GBE9133R DOA:05.11.2024

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

Regards,

Sukyi Chong

SM INTEGRATED PTE LTD

1 Kaki Bukit Ave 6
Blk C #01-43 Autobay
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

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