## Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

**Sent:** Monday, 19 May 2025 1:34 PM

To: Motor Claim - III; Manivel Priyadarshini
Cc: Admin A; Daphne Lee (LKK Auto)

Subject: RE: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT - SMD45X (BMW) & GBH284G ON

27/10/2024 \*\*\* LKK REF: CD/III24110101/Xma3XX(N)

Attachments: AC2503054 III LKKInvoice.pdf

Dear Sir / Madam,

We refer to the above matter.

Please note that no survey done till date.

We will bill Merimen fee only.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Wednesday, 6 November 2024 12:04 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT - SMD45X (BMW) & GBH284G ON 27/10/2024

Dear Jacelyn,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III < motorclaim@iii.com.sg> Sent: Wednesday, November 6, 2024 9:56 AM **To:** assignments <assignments@lkkauto.com>; Yan (LKK Auto) <<u>yan@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>

**Cc:** Yap Mee Key <<u>yap.mee.key@simedarby.com.sg</u>>; Tee Hong Da <<u>tee.hong.da@simedarby.com.sg</u>>; 'PBSP' <<u>pml-pbsp@simedarby.com.sg</u>>; Cresendo Llurca Lagman <<u>cresendo.lagman@simedarby.com.sg</u>>; Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>>

Subject: RE: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT - SMD45X (BMW) & GBH284G ON 27/10/2024

# Dear Surveyor,

Please conduct a survey on TP vehicle SMD45X and let us have your report urgently.

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

## Jacelyn Loh

Motor & Work Injury Claims Dept India International Insurance Pte Ltd 6 Raffles Quay, #22-00, Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: <u>Jacelyn.lohCL@III.COM.SG</u>

Co. Reg Number: 198703792K

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 5 November 2024 4:47 pm

To: Motor Claim - III <motorclaim@iii.com.sg>; 'assignments' <assignments@lkkauto.com>; Yan (LKK Auto)

<yan@lkkauto.com>; 甯珺 © <admin-a@lkkauto.com>

**Cc:** Yap Mee Key <<u>yap.mee.key@simedarby.com.sg</u>>; Tee Hong Da <<u>tee.hong.da@simedarby.com.sg</u>>; Cresendo Llurca Lagman <<u>cresendo.lagman@simedarby.com.sg</u>>; Meikwan <<u>Meikwan@lkkauto.com</u>>; Hsiao Tong

<chewht@lkkauto.com>

Subject: Re: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT - SMD45X (BMW) & GBH284G ON 27/10/2024

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Dear Sirs

We are agreeable to use a common surveyor below as the SJE.

LKK Auto Consultants Pte Ltd

Aside to LKK Team

Vehicle is presently not in workshop.

Please assist to advise if liability is clear to proceed with direct settlement?

Thank you.

Regards

Winnie / HM / CT

Bodyshop

**BMW** 

Performance Motors Ltd

DDI: +65 6319 0175 FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

**Sime Darby Motors** 

A member of the Sime Darby Group



From: Motor Claim - III < motorclaim@iii.com.sg>

**Sent:** Tuesday, 5 November 2024 4:36 pm **To:** PBSP <pml-pbsp@simedarby.com.sg>

Cc: Yap Mee Key <<u>yap.mee.key@simedarby.com.sg</u>>; Tee Hong Da <<u>tee.hong.da@simedarby.com.sg</u>>; Cresendo Llurca

Lagman < cresendo.lagman@simedarby.com.sg>

Subject: RE: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT - SMD45X (BMW) & GBH284G ON 27/10/2024

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Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

Autolyst Pte Ltd

- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- LKK Auto Consultants Pte Ltd
- Perfect Automobile Appraisal Services

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

#### Thanks

## Jacelyn Loh

Motor & Work Injury Claims Dept India International Insurance Pte Ltd 6 Raffles Quay, #22-00, Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: <u>Jacelyn.lohCL@III.COM.SG</u>

Co. Reg Number: 198703792K

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, 4 November 2024 4:32 pm
To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Yap Mee Key <<u>yap.mee.key@simedarby.com.sg</u>>; Tee Hong Da <<u>tee.hong.da@simedarby.com.sg</u>>; Cresendo Llurca

Lagman < cresendo.lagman@simedarby.com.sg >

Subject: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT - SMD45X (BMW) & GBH284G ON 27/10/2024

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

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Dear Sirs

We refer to the above matter.

Please see attached Accident Report, Estimates and Supporting documents.

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Should liability is disputed, please let us have your insured's sketch plan / statement.

Thank you.

Regards Winnie / HM / CT

Bodyshop

**BMW** 

Performance Motors Ltd

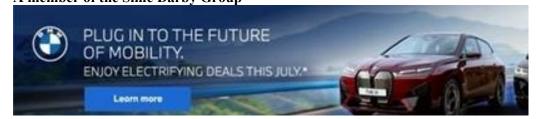
DDI: +65 6319 0175 FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



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