

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 12 November 2024 10:04 AM  
**To:** Cecilia Lee Peng Geok  
**Cc:** claimsdept@sg.cntaiping.com; Admin A  
**Subject:** RE: CTI REF: SNM24D206018/SNL4208M/C02/LEEPG - LKK REF: CD/CTI24110094/Apa3, SKW5832G | DOA: 25.10.2024 - TPP DIRECT SETTLEMENT  
**Attachments:** ACCIDENT INVOLVING SNL4208M AND YOUR INSURED SKW5832G ON 25/10/2024

Dear Cecilia,

Please see attached video footage submitted by our insured.

Based on insured video footage, it shows that third party had encroached into our insured's lane and resulted the collision.

In view of the above, we are intending to reject third party claim.

For your review and approval.

*Note: No LOD received for this matter yet.*

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee (CTPIS) <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Wednesday, 6 November 2024 12:56 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: CTI REF: SNM24D206018/SNL4208M/C02/LEEPG - LKK REF: CD/CTI24110094/Apa3, SKW5832G | DOA: 25.10.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Sir/Madam

Please retrieve SAS from link below for damage consistency check. Please note that the link expires after 7 days.

 [SNL4208M OI SAS - TPK.pdf](#)

Thanks & Regards

Cecilia Lee

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 6 November 2024 11:29 am  
**To:** Cecilia Lee (CTPIS) <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** CTI REF: SNM24D206018/SNL4208M/C02/LEEPG - LKK REF: CD/CTI24110094/Apa3, SKW5832G | DOA: 25.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear **Cecilia**,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Cecilia Lee | DID: 6389 6530** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.**

Thank you.

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 5 November 2024 8:40 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SNL4208M (OI : CTI - TBA) AND SKW5832G (TP : LKK REF - CD/CTI24110094/Apa3) on 25.10.2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKW 5832G at M/s JL Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair

- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

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