

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 5 March 2025 8:33 AM  
**To:** claimsdept@sg.cntaiping.com  
**Cc:** Tan Chew Chik Jacqueline; Admin A  
**Subject:** [SEEK MANDATE] - CTI REF: SNM24D206103/GBK7843G/C02/TANCHC - LKK REF: CD/CTI24110093/Apa3, SLK7602S | DOA: 29.10.2024 - TPP DIRECT SETTLEMENT  
**Attachments:** LETTER TO OI\_GBK7843G.pdf; LKK SURVEY REPORT & PHOTOS\_SLK7602S.pdf; SLK7602S LOD.pdf

Your ref: **SNM24D206103/GBK7843G/C02/TANCHC**  
LKK ref : CD/CTI24110093/Apa3q2(N)

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBK7843G(CHINA TAIPING) AND SLK7602S(TP) ON 29/10/2024**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer "YSK AUTO WORKSHOP" at **\$8,711.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$15,527.47	\$ 8,000.00
2. Loss of Use (9days x \$180.00)	\$ 1,620.00	\$ 540.00 (9days x \$60.00)
3. Loss of Use (PRI-2days x \$180.00)	\$ 360.00	\$ 60.00 (1day x \$60.00)
4. Towing Fee	\$ 80.00	\$ 80.00
5. LTA/ GIA Report Search Fee	\$ 31.00	\$ 31.00
<b>Total</b>	<b>\$17,618.47</b>	<b><u>\$ 8,711.00</u></b>

Surveyor recommended 9days for repair + 1PRS = 10DAYS.

Enclosed here with all the relevant documents for your perusal.  
Kindly note that this report dated 04/03/2025 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 17 February 2025 11:27 AM  
**To:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Cc:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: CTI REF: SNM24D206103/GBK7843G/C02/TANCHC - LKK REF: CD/CTI24110093/Apa3, SLK7602S | DOA: 29.10.2024 - TPP DIRECT SETTLEMENT

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jacqueline Tan (CTPIS) <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Sent:** Wednesday, 6 November 2024 12:36 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: CTI REF: SNM24D206103/GBK7843G/C02/TANCHC - LKK REF: CD/CTI24110093/Apa3, SLK7602S | DOA: 29.10.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Mei Kwan,

Attached is OI's SAS report for your necessary action.

**\*\* Note: Password for the attachment would be sent to you with separate email.**

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 6 November 2024 11:23 am

**To:** Jacqueline Tan (CTPIS) <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** CTI REF: SNM24D206103/GBK7843G/C02/TANCHC - LKK REF: CD/CTI24110093/Apa3, SLK7602S | DOA: 29.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear *Jacqueline*,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jacqueline Tan | DID: 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.**

Thank you.

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 5 November 2024 8:22 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBK7843G (OI : CTI - TBA) AND SLK7602S (TP : LKK REF - CD/CTI24110093/Apa3) on 29/10/2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLK 7602S at M/s YSK Auto Workshop - Kaki Bukit on 30.10.2024 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)