

Hsiao Tong (LKKAUTO)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, March 21, 2025 10:50 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - CTI REF: SNM24D206103/GBK7843G/C02/TANCHC - LKK REF: CD/CTI24110093/Apa3, SLK7602S | DOA: 29.10.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

**For survey matter, please email to claimsdept@sg.cntaiping.com*

**For all LOD, please email to claimsdept@sg.cntaiping.com*

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 5 March 2025 8:33 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - CTI REF: SNM24D206103/GBK7843G/C02/TANCHC - LKK REF: CD/CTI24110093/Apa3, SLK7602S | DOA: 29.10.2024 - TPP DIRECT SETTLEMENT

[Confidential]

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[Confidential]

Your ref: **SNM24D206103/GBK7843G/C02/TANCHC**

LKK ref : CD/CTI24110093/Apa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBK7843G(CHINA TAIPING) AND SLK7602S(TP) ON 29/10/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer "YSK AUTO WORKSHOP" at **\$8,711.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$15,527.47	\$ 8,000.00
2. Loss of Use (9days x \$180.00)	\$ 1,620.00	\$ 540.00 (9days x \$60.00)
3. Loss of Use (PRI-2days x \$180.00)	\$ 360.00	\$ 60.00 (1day x \$60.00)
4. Towing Fee	\$ 80.00	\$ 80.00
5. LTA/ GIA Report Search Fee	\$ 31.00	\$ 31.00
Total	\$17,618.47	<u>\$ 8,711.00</u>

Surveyor recommended 9days for repair + 1PRS = 10DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this report dated 04/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 17 February 2025 11:27 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D206103/GBK7843G/C02/TANCHC - LKK REF: CD/CTI24110093/Apa3, SLK7602S | DOA: 29.10.2024 - TPP DIRECT SETTLEMENT

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 6 November 2024 12:36 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D206103/GBK7843G/C02/TANCHC - LKK REF: CD/CTI24110093/Apa3, SLK7602S | DOA: 29.10.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Mei Kwan,

Attached is OI's SAS report for your necessary action.

**** Note: Password for the attachment would be sent to you with separate email.**

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 6 November 2024 11:23 am
To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: CTI REF: SNM24D206103/GBK7843G/C02/TANCHC - LKK REF: CD/CTI24110093/Apa3, SLK7602S | DOA: 29.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jacqueline Tan | DID: 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 5 November 2024 8:22 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBK7843G (OI : CTI - TBA) AND SLK7602S (TP : LKK REF - CD/CTI24110093/Apa3) on 29/10/2024

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLK 7602S at M/s YSK Auto Workshop - Kaki Bukit on 30.10.2024 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

