

Hsiao Tong (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 5 July 2024 10:07 AM
To: Mei Kwan (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: CTI REF: SNM24D203592/SLQ8040A/C02/TANCHC | LKK REF: CD/CTI24060253/Kpa3, SLL1096L - TPP DIRECT SETTLEMENT

[Internal]

Hi Hsiao Tong,

We have repudiated the claim as Insured breach the police terms and conditions.

Please submit your report to us.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Jacqueline Tan
Sent: Wednesday, June 26, 2024 2:37 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D203592/SLQ8040A/C02/TANCHC | LKK REF: CD/CTI24060253/Kpa3, SLL1096L - TPP DIRECT SETTLEMENT

Hi Hsiao Tong,

Enclosed, please find OI's SAS report for your necessary action.

Please hold off on the DS as we are currently in the midst of an investigation.

Kindly refrain from calling or emailing OI at this stage.

Thank you.

**** Note: Password for the attachment would be sent to you with separate email.**

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, June 26, 2024 2:16 PM
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: CTI REF: SNM24D203592/SLQ8040A/C02/TANCHC | LKK REF: CD/CTI24060253/Kpa3, SLL1096L - TPP
DIRECT SETTLEMENT

Dear Jacqueline,

Please refer to the above subject.

Kindly assist **LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jacqueline tan | DID: 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

*Kindly quote our claim reference number when replying.

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, June 26, 2024 11:49 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLQ8040A (OI : CTI - TBA) AND SLL1096L (TP : LKK REF - CD/CTI24060253/Kpa3) on 21.06.2024

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLL 1096L at M/s Alan's United Auto Pte Ltd - Sin Ming on 24/06/2024 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 5 July 2024 10:25 AM
To: kennychan@alanutd.com
Cc: Admin A
Subject: RE: CHECKING LIABILITY FOR T. P. CLAIM SLQ8040A (CHINA) OUR CLIENT VEHICLE SLL1096L ACCIDENT ON 21-06-2024 *** LKK REF: CD/CTI24060253/Kpa3

Dear Sir / Mdm,

We refer to above matter

Please be informed that our principal M/s CHINA TAIPING INSURANCE (S) PTE LTD had repudiated the claim due insured to breach in policy terms & conditions. Please redirect claim to the insured/ insured driver.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, July 4, 2024 8:28 AM

To: kennychan@alanutd.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CHECKING LIABILITY FOR T. P. CLAIM SLQ8040A (CHINA) OUR CLIENT VEHICLE SLL1096L ACCIDENT ON 21-06-2024 *** LKK REF: CD/CTI24060253/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We are unable to comment DS as case is under investigation.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, July 3, 2024 5:45 PM

To: kennychan@alanutd.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CHECKING LIABILITY FOR T. P. CLAIM SLQ8040A (CHINA) OUR CLIENT VEHICLE SLL1096L ACCIDENT ON 21-06-2024 *** LKK REF: CD/CTI24060253/Kpa3

Dear Sir / Madam,

Please see attached.....

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kennychan@alanutd.com <kennychan@alanutd.com>

Sent: Wednesday, July 3, 2024 4:18 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: CHECKING LIABILITY FOR T. P. CLAIM SLQ8040A (CHINA) OUR CLIENT VEHICLE SLL1096L ACCIDENT ON 21-06-2024

Dear Person In-Charge

Please update liability status thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686

From: kennychan@alanutd.com [<mailto:kennychan@alanutd.com>]

Sent: Monday, July 1, 2024 3:24 PM

To: 'admin-a@lkkauto.com' <admin-a@lkkauto.com>

Subject: CHECKING LIABILITY FOR T. P. CLAIM SLQ8040A (CHINA) OUR CLIENT VEHICLE SLL1096L ACCIDENT ON 21-06-2024

Dear Person In-Charge

Please check the above t. p. claim your principle insured vehicle SLQ8040A liability for direct settlement ,our client vehicle SLL1096L accident on 21-06-2024 ,survey was done on 24-06-2024 by Kenneth thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686