

## Hsiao Tong (LKKAUTO)

---

**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Friday, 5 July 2024 10:07 AM  
**To:** Mei Kwan (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: CTI REF: SNM24D203592/SLQ8040A/C02/TANCHC | LKK REF: CD/CTI24060253/Kpa3, SLL1096L - TPP DIRECT SETTLEMENT

[Internal]

Hi Hsiao Tong,

We have repudiated the claim as Insured breach the police terms and conditions.

Please submit your report to us.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** Jacqueline Tan  
**Sent:** Wednesday, June 26, 2024 2:37 PM  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: CTI REF: SNM24D203592/SLQ8040A/C02/TANCHC | LKK REF: CD/CTI24060253/Kpa3, SLL1096L - TPP DIRECT SETTLEMENT

Hi Hsiao Tong,

Enclosed, please find OI's SAS report for your necessary action.

Please hold off on the DS as we are currently in the midst of an investigation.

Kindly refrain from calling or emailing OI at this stage.

Thank you.

**\*\* Note: Password for the attachment would be sent to you with separate email.**

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, June 26, 2024 2:16 PM  
**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** CTI REF: SNM24D203592/SLQ8040A/C02/TANCHC | LKK REF: CD/CTI24060253/Kpa3, SLL1096L - TPP  
DIRECT SETTLEMENT

Dear Jacqueline,

Please refer to the above subject.

Kindly assist **LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jacqueline tan | DID: 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.

Thank you.

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

---

**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, June 26, 2024 11:49 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SLQ8040A (OI : CTI - TBA) AND SLL1096L (TP : LKK REF - CD/CTI24060253/Kpa3) on 21.06.2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLL 1096L at M/s Alan's United Auto Pte Ltd - Sin Ming on 24/06/2024 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)