Mei Kwan (LKKAuto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 26 June 2024 2:37 PM

To: Mei Kwan (LKKAuto); Hsiao Tong (LKKAuto)

Cc: Admin A

Subject: RE: CTI REF: SNM24D203592/SLQ8040A/C02/TANCHC | LKK REF:

CD/CTI24060253/Kpa3, SLL1096L - TPP DIRECT SETTLEMENT

Attachments: SLQ8040A-SAS.pdf

[Internal]

Hi Hsiao Tong,

Enclosed, please find OI's SAS report for your necessary action.

Please hold off on the DS as we are currently in the midst of an investigation.

Kindly refrain from calling or emailing OI at this stage.

Thank you.

** Note: Password for the attachment would be sent to you with separate email.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, June 26, 2024 2:16 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: CTI REF: SNM24D203592/SLQ8040A/C02/TANCHC | LKK REF: CD/CTI24060253/Kpa3, SLL1096L - TPP DIRECT

SETTLEMENT

Dear Jacqueline,

Please refer to the above subject.

Kindly assist LKK Auto on D.S. soonest possible.

Please contact our claims department **Jacqueline tan | DID: 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

*Kindly quote our claim reference number when replying.

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, June 26, 2024 11:49 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLQ8040A (OI: CTI - TBA) AND SLL1096L (TP: LKK REF -

CD/CTI24060253/Kpa3) on 21.06.2024

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLL 1096L at M/s Alan's United Auto Pte Ltd - Sin Ming on 24/06/2024 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)