

From: Claims Dept <claims_rar@bifrostauto.com>

Sent: Tuesday, 26 August 2025 9:53 AM

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: LOD SUBMISSION: OUR REF: GBE 9539 D ; YOUR REF: YP 5020 D ; DOA: 29/10/2024

Caution: This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

WITHOUT PREJUDICE

Our Ref : GBE9539D

Your Ref : YP5020D

26/08/2025

LONPAC INSURANCE BHD

300 Beach Rd #17-04/07

Singapore 199555

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 29/10/2024 along 4 PANDAN CRESCENT, OUTSIDE #04-04 involving vehicles GBE 9539 D and YP 5020 D

We refer to the above-mentioned accident.

We are claiming as per below:

1.	Repair Cost	\$ 2,616.00
2.	LOR for 8 Days x \$150 per day	\$ 1,200.00
3.	LTA/GIA Search fee	\$ 27.25

TOTAL \$ 3,843.25

Enclosed here is a copy of each relevant GIA report, LTA, Proforma Tax invoice, and Letter of Authorization for your attention. Kindly let us have your reply within the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 80350316 or you may email to us at claims@bifrostauto.com

Yours faithfully,

Ryan

BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 29/10/2024 along 4 PANDAN CRESCENT, OUTSIDE #04-04
involving vehicles GBE 9539D AND YP 5020D

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no GBE 9539D at my request, I/We, PRISM TECH PRIVATE LIMITED ("the claimant") of 996 BENDEMEER ROAD #03-07 B CENTRAL S ((339944) (address) bearing NRIC No 201709584N the owner of motor vehicle no GBE 9539D, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 29 day of 10 (month) 2024 (year)

PRISM TECH PRIVATE LIMITED
Reg. No. 201709584N
996 Bendemeer Road #03-06
B - Central, Singapore 339944
Tel: 6293 0296



Signed by "the claimant"

Name: PRISM TECH PRIVATE LIMITED

NRIC No: 201709584N

Signed by Bifrost Auto Pte Ltd

Name: QZVNS



LONPAC INSURANCE

CLAIM NO : 24/24/24/VC05/030107
DATE : 09 October 2025

DISCHARGE VOUCHER

I/We, PRISM TECH PRIVATE LIMITED (Co No. 201709584N) Vehicle No.: GBE9539D, confirmed acceptance from **M/s LONPAC INSURANCE BHD AND/OR OWNER OF GBE2222P** sum of Singapore Dollars Three Thousand Only (\$3,000.00) in full and final satisfaction and discharge of all property losses competent to me upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident on 29.10.2024 along NO 4 PANDAN CRESCENT.

We hereby agree to indemnify and keep **LONPAC INSURANCE BHD / DDUCARGO PTE LTD / ALEX HII JYE TIONG** indemnified against all claims and any other claims whatsoever made by any person/persons on our behalf in respect of said accident.

I/We further authorize you to pay the above settlement sum directly to **BIFROST AUTO PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

PRISM TECH PRIVATE LIMITED

Reg. No. 201709584N
0906 Benulom Road #03-06
B - Central, Singapore 339944
Tel: 6293 0296

23/10/2025

Signature & of Claimant / Date

PRISM TECH PRIVATE LIMITED

23/10/2025
Name of Claimant / Date

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

Note: Global sum S\$3,000.00 (all in, including repair cost, Rental fee, LTA & GIA fee)

LONPAC INSURANCE BHD (S98FC5635C)

300 Beach Road #17-04/06 The Concourse Singapore 199555
Tel: (65) 6250 7388 Fax: (65) 6296 3767 www.lonpac.com.sg

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

LONPAC INSURANCE BHD
300 Beach Rd #17-04/07 Singapore 199555

Inv. No. : BA.RA.2510034
Inv. Date : 23-10-2025
Ref : 2024-10-29
Terms : 30 Days
Veh. No. : GBE 9539 D
Make & Model : TOYOTA
HIACE

#	Description	Qty	Rate	Total	Tax
1	REPAIR COSTS	1.0	\$2,400.00	\$2,400.00	\$216.00

Subtotal for invoice : S\$2,400.00
Prevailing GST : S\$216.00
Total : S\$2,616.00

On behalf of BIFROST AUTO PTE. LTD.

(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.



Invoice

GBE9539D
NUR IMAN BIN SAMAT

Invoice No : RAGPLIN0000025
Invoice Date : 05/11/2024
Due Date : 05/11/2024
VHA No : RA0025
Referral ID : RA

Description :	Amount
Rental for 8 Day/s @ \$150 per Day \$	1,200.00

Vehicle No : GBE8062T

Vehicle Description : Nissan NV350

Rental Period : 29/10/2024 to 05/10/2024

Total Amount Payable : \$ 1,200.00

GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

VHA No: **RA0025**

Invoice No: **RAGPLIND000025**

Hirer's Vehicle No: **GBE9539D**

UEN: 201505120D

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS

Name: (as in I/C) **PRISM TECH PRIVATE LIMITED**

NRIC / FIN No: **2XX XX 584N**

Address (Res):

Name & Address of Employer:

Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: Date of Birth:

Tel: (O) (R) HP: **81841617**

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) **NUR IMAN BIZ SAMAT**

NRIC / FIN No: **5XX XX 692J**

Address (Res): **603 WOODLANDS DR 42 #01-41**

5730603

Occupation: Driving Exp:

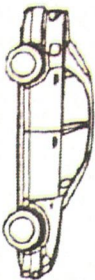
Singapore Driving Licence No:

Issue Date: Date of Birth:

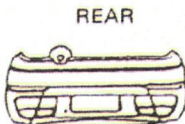
Tel: (O) (R) H/P: **81841617**

VEHICLE CHECK LIST

INDICATE:
D - DENTS
A - ACCIDENTS
S - SCRATCHES



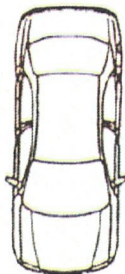
RIGHT



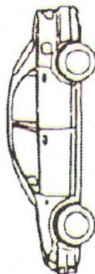
REAR



FRONT



TOP



LEFT

MISSING / FAULTY ACCESSORIES / PARTS

REMARKS:

Vehicle No: **GBE8062T**

Replace Veh No:

Mileage Out:

Mileage Out:

Make & Model: **NISSAN NV350**

Auto / Manual

Out : Date **29/10/24**

Time: **1000HRS**

HIRE / PERIOD EXPIRY

Time:

NON-WAIVER EXCESS=\$ **200**

CHARGES

Daily **8** @\$ **150** per day **\$1200** **00**

Weekly @\$ per week

Monthly @\$ per month

Hours @\$ per hour

Extension @\$

Delivery/Collection Service

SUB-TOTAL \$ 1200 00

PETROL LEVEL

Out E 1/8 1/4 3/8 **1/2** 5/8 3/4 7/8 F

In E 1/8 1/4 3/8 **1/2** 5/8 3/4 7/8 F

Fuel

Traffic / Parking Fines

TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
25/11/24	1700HRS				

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 30 Oct 2024 / 14:48:24
Receipt Date/Time : 30 Oct 2024 / 14:48:24

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241030-002203

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YP5020D				
As at 29 Oct 2024/09:14:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - YP5020D Enquiry Fee 20241030144741869092	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
526471XXXXXX1912		eNETS Credit Card		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Daphne Lee (LKK Auto)

From: JASMINE LOK KHENG KWEI <JASMINELOK@lonpac.com>
Sent: Tuesday, 7 October 2025 9:53 AM
To: Daphne Lee (LKK Auto)
Cc: MT_Claim_SG
Subject: Our ref: 24/24/24/VC05/030107 - OUR REF: GBE 9539 D ; YOUR REF: YP 5020 D ; DOA: 29/10/2024 ***LKK Ref: CD/LPC24110090/Ama3q2(N)

Lonpac External - General

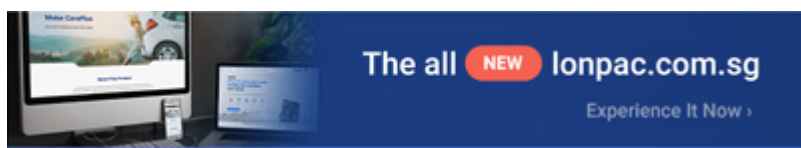
Dear Daphne,

Please proceed as proposed.

Thank you.

Best Regards

Jasmine Lok
Claims Department | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Tuesday, 30 September 2025 10:08 am
To: JASMINE LOK KHENG KWEI <JASMINELOK@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our ref: 24/24/24/VC05/030107 - OUR REF: GBE 9539 D ; YOUR REF: YP 5020 D ; DOA: 29/10/2024 ***LKK Ref: CD/LPC24110090/Ama3q2(N)

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Dear Jasmine,

Your Ref: 24/24/24/VC05/030107

We refer to the above matter and your email below.

ACCIDENT INVOLVING GBE 9539D AND YP 5020D ON 29/10/2024

We have highlighted to your good office on 30/10/2024 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA: 22. OID hit onto TP parked vehicle (tailgate opened).

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **BIFROST AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 6,540.70	\$ 2,616.00 (L/S) (w/GST)
2. Loss of Rental (08 days x \$150.00)	\$ 1,200.00	\$ 600.00 (05 days x \$120.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
Total	\$ 7,767.95	\$ 3,243.25

*03 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 12/09/2025 is only for mandate purpose.

The above is for your approval please.

Thank You

For future correspondence, please remove meikwan@lkkauto.com and admin-a@lkkauto.com in your email. Thanks.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: JASMINE LOK KHENG KWEI <JASMINELOK@lonpac.com>

Sent: Monday, 1 September 2025 5:39 PM

To: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Our ref: 24/24/24/VC05/030107 - LOD SUBMISSION: OUR REF: GBE 9539 D ; YOUR REF: YP 5020 D ; DOA: 29/10/2024

Lonpac External - General

Dear Daphne,

Enclosed TPD LOD for your action.

Thank you.

Best Regards

Jasmine Lok