

## Daphne Lee (LKK Auto)

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**From:** JASMINE LOK KHENG KWEI <JASMINELOK@lonpac.com>  
**Sent:** Tuesday, 7 October 2025 9:53 AM  
**To:** Daphne Lee (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** Our ref: 24/24/24/VC05/030107 - OUR REF: GBE 9539 D ; YOUR REF: YP 5020 D ; DOA: 29/10/2024 \*\*\*LKK Ref: CD/LPC24110090/Ama3q2(N)

## Lonpac External - General

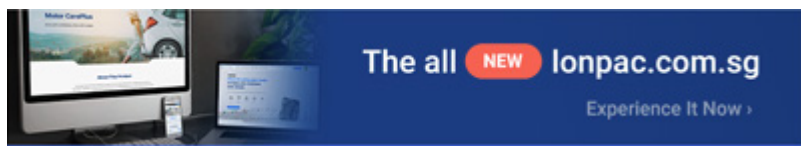
Dear Daphne,

Please proceed as proposed.

Thank you.

Best Regards

Jasmine Lok  
Claims Department | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>  
**Sent:** Tuesday, 30 September 2025 10:08 am  
**To:** JASMINE LOK KHENG KWEI <JASMINELOK@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: Our ref: 24/24/24/VC05/030107 - OUR REF: GBE 9539 D ; YOUR REF: YP 5020 D ; DOA: 29/10/2024 \*\*\*LKK Ref: CD/LPC24110090/Ama3q2(N)

**Caution:** This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Dear Jasmine,

Your Ref: 24/24/24/VC05/030107

We refer to the above matter and your email below.

**ACCIDENT INVOLVING GBE 9539D AND YP 5020D ON 29/10/2024**

We have highlighted to your good office on 30/10/2024 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA: 22. OID hit onto TP parked vehicle (tailgate opened).

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **BIFROST AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 6,540.70	\$ 2,616.00 (L/S) (w/GST)
2. Loss of Rental (08 days x \$150.00)	\$ 1,200.00	\$ 600.00 (05 days x \$120.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
<b>Total</b>	<b>\$ 7,767.95</b>	<b>\$ 3,243.25</b>

\*03 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 12/09/2025 is only for mandate purpose.

**The above is for your approval please.**

Thank You

For future correspondence, please remove [meikwan@lkkauto.com](mailto:meikwan@lkkauto.com) and [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com) in your email. Thanks.

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: [DaphneLee@lkkauto.com](mailto:DaphneLee@lkkauto.com)

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** JASMINE LOK KHENG KWEI <[JASMINELOK@lonpac.com](mailto:JASMINELOK@lonpac.com)>

**Sent:** Monday, 1 September 2025 5:39 PM

**To:** Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Our ref: 24/24/24/VC05/030107 - LOD SUBMISSION: OUR REF: GBE 9539 D ; YOUR REF: YP 5020 D ; DOA: 29/10/2024

## Lonpac External - General

Dear Daphne,

Enclosed TPD LOD for your action.

Thank you.

Best Regards

Jasmine Lok