

Rajes (LKK Auto)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Tuesday, November 5, 2024 10:03 AM
To: Assessment Dept; Phoebe Xie (CTPIS); assignments; SUR
Cc: claims@bifrostauto.com; claims_rar@bifrostauto.com
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206115/SNN4330G/C02/XIEXJ & Your Ref: XE7054M

Follow Up Flag: Follow up
Flag Status: Completed

[Internal]

'WITHOUT PREJUDICE'

Dear Pei Jia,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle.
We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Our driver has not reported.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.
Refer to ezclaims.

Thank you

For pre/post repair survey matter, please email to sur@lkkauto.com

For all LOD, please email to claimsdept@sg.cntaiping.com

On behalf of Phoebe

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: Tuesday, 5 November 2024 9:42 am

To: donotreply.claims <donotreply.claims@sg.cntaiping.com>

Cc: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>; Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; claims@bifrostauto.com; claims_rar@bifrostauto.com

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Mohamad Taufikh Bin Hamid (LKK) to conduct the survey.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Fri, 1 Nov 2024 at 16:09, <donotreply.claims@sg.cntaiping.com> wrote:

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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