

Veron Chen (LKKAUTO)

From: Cheng, Jia Yi <jia yi.cheng@sompo.com.sg>
Sent: Thursday, 22 August 2024 10:58 AM
To: Veron Chen (LKKAUTO); SUR
Subject: RE: LKK/OD \ CMTD2402080/JYC | SLR230R DOA 21.06.24 - survey arrangement

Dear Veron,

Please proceed.

Thank you.

*Currently working from home



Jia Yi

Claims Division
50 Raffles Place
#03-03 Singapore Land Tower
Singapore 048623
D: +65 6329 5324
T: +65 6461 6555
E: jia yi.cheng@sompo.com.sg
sompo.com.sg

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, August 22, 2024 9:54 AM
To: Cheng, Jia Yi <jia yi.cheng@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: LKK/OD \ CMTD2402080/JYC | SLR230R DOA 21.06.24 - survey arrangement

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Dear Jia Yi,

Enclosed 2nd preliminary revised (incl.supplementary) .

For your approval please.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>

Sent: Wednesday, June 26, 2024 4:06 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/OD \ CMTD2402080/JYC | SLR230R DOA 21.06.24 - survey arrangement

Dear Veron,

Please proceed to authorize Own Damage repairs with excess waived.
Please strictly follow the parts and labour charges in the attachment.

Thank you.

*Currently working from home

Best Regards

Jia Yi

Claims Division

D: 6329 5324 T: 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Wednesday, June 26, 2024 9:23 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: LKK/OD \ CMTD2402080/JYC | SLR230R DOA 21.06.24 - survey arrangement

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Jia Yi,

Enclosed preliminary revised of vehicle SLR 230R
Date of survey: 25/6/2024
Number of days (estimated) : 6 days

We have Not authorise repair.

Kindly let us have your approval and provide policy excess

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, June 25, 2024 11:25 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/OD \ CMTD2402080/JYC | SLR230R DOA 21.06.24 - survey arrangement

Dear Grace,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, June 25, 2024 9:06 AM

To: Hamzah Bin Sa'ad <hamzah_saad@tanchong.com>; Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: LKK/OD \ CMTD2402080/JYC | SLR230R DOA 21.06.24 - survey arrangement

Importance: High

Our Reference: CMTD2402080/JYC

Your Reference: SLR230R

Dear Hamzah,

We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Cheng Jia Yi** is the handler of this case who can be contacted at **63295 324/**
jiayi.cheng@sompo.com.sg

Hi LKK Auto,

Please arrange the named surveyors to conduct the motor survey for **SLR230R** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Jia Yi** for Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.

*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.



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From: Hamzah Bin Sa'ad <hamzah_saad@tanchong.com>

Sent: Monday, June 24, 2024 5:21 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SLR230R - survey arrangement.

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Dear Team,

Kindly arrange for survey tomorrow, 25-6-2024.

Vehicle is in our workshop.

Regards.

Hamzah Sa'ad
Service Supervisor
Autolution Industrial Pte Ltd
19 Ubi Road 4
Singapore 408623
DID: +65 67038690 FAX: +65 68467483
Hp: +65 96450079
Email: hamzah_saad@tanchong.com
Website: www.nissan.com.sg

