

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 22 August 2024 1:19 PM  
**To:** Hamzah Bin Sa'ad; Marcus Chua (LKKAuto)  
**Cc:** SUR; Elmer Alfonso  
**Subject:** RE: LKK/OD \ CMTD2402080/JYC | SLR230R DOA 21.06.24 - survey arrangement

Dear Hamzah,

COR \$14,549.70 (before GST) with 6 days of repair.

Kindly send relevant documents directly to Sompo Insurance.

Best Regards,

**Veron Chen** | Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hamzah Bin Sa'ad <hamzah\_saad@tanchong.com>  
**Sent:** Tuesday, August 20, 2024 3:58 PM  
**To:** Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>  
**Cc:** assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Elmer Alfonso <elmer@tanchong.com>  
**Subject:** Re: LKK/OD \ CMTD2402080/JYC | SLR230R DOA 21.06.24 - survey arrangement

Bro,

Final repair copy in the attachment.

Kindly revert to confirm repair amount.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079

Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

Website: [www.nissan.com.sg](http://www.nissan.com.sg)

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Wednesday, June 26, 2024 4:17 PM  
**To:** Hamzah Bin Sa'ad <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Marcus Chua (LKKAuto) <[MarcusChua@lkkauto.com](mailto:MarcusChua@lkkauto.com)>  
**Subject:** RE: LKK/OD \ CMTD2402080/JYC | SLR230R DOA 21.06.24 - survey arrangement

Dear Hamzah,

As instructed by our client , please proceed to repair the **insured vehicle SLR 230R,(Excess Waived)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Please strictly follow the parts and labour charges in the attachment as per insurance instructions.**

Best Regards,

**Veron Chen** | Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, June 26, 2024 3:56 PM  
**To:** Hamzah Bin Sa'ad <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Marcus Chua (LKKAuto) <[MarcusChua@lkkauto.com](mailto:MarcusChua@lkkauto.com)>  
**Subject:** RE: LKK/OD \ CMTD2402080/JYC | SLR230R DOA 21.06.24 - survey arrangement

Dear Hamzah,

We are pending approval from insurance.

Once approved will send you email.

Best Regards,

**Veron Chen** | Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hamzah Bin Sa'ad <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>

**Sent:** Wednesday, June 26, 2024 3:53 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Marcus Chua (LKKAuto) <[MarcusChua@lkkauto.com](mailto:MarcusChua@lkkauto.com)>

**Subject:** Re: LKK/OD \ CMTD2402080/JYC | SLR230R DOA 21.06.24 - survey arrangement

Dear Team,

Survey done yesterday.

Kindly revert for approval and advise the excess.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079

Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

Website: [www.nissan.com.sg](http://www.nissan.com.sg)

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**From:** Hamzah Bin Sa'ad <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>  
**Sent:** Tuesday, June 25, 2024 9:41 AM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Cheng, Jia Yi <[jiayi.cheng@sompo.com.sg](mailto:jiayi.cheng@sompo.com.sg)>; 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Re: LKK/OD \ CMTD2402080/JYC | SLR230R DOA 21.06.24 - survey arrangement

Noted with thanks.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

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Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

Website: [www.nissan.com.sg](http://www.nissan.com.sg)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Tuesday, June 25, 2024 9:05 AM  
**To:** Hamzah Bin Sa'ad <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>; Cheng, Jia Yi <[jiayi.cheng@sompo.com.sg](mailto:jiayi.cheng@sompo.com.sg)>; 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** LKK/OD \ CMTD2402080/JYC | SLR230R DOA 21.06.24 - survey arrangement

Our Reference: CMTD2402080/JYC

Your Reference: SLR230R

Dear Hamzah,

We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey. Please be informed that **Ms. Cheng Jia Yi** is the handler of this case who can be contacted at **63295 324/** [jiayi.cheng@sompo.com.sg](mailto:jiayi.cheng@sompo.com.sg)

Hi **LKK Auto**,

Please arrange the named surveyors to conduct the motor survey for **SLR230R** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Jia Yi** for Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

\*For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

\*For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg) .



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Hamzah Bin Sa'ad <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>  
**Sent:** Monday, June 24, 2024 5:21 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Subject:** SLR230R - survey arrangement.

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Team,

Kindly arrange for survey tomorrow, 25-6-2024.

**Vehicle is in our workshop.**

Regards.

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
Singapore 408623  
DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079  
Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)  
Website: [www.nissan.com.sg](http://www.nissan.com.sg)

