

Veron Chen (LKKAuto)

From: Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>
Sent: Wednesday, 26 June 2024 4:06 PM
To: Veron Chen (LKKAuto); SUR
Subject: RE: LKK/OD \ CMTD2402080/JYC | SLR230R DOA 21.06.24 - survey arrangement
Attachments: Appendix A.pdf

Dear Veron,

Please proceed to authorize Own Damage repairs with excess waived.
Please strictly follow the parts and labour charges in the attachment.

Thank you.

*Currently working from home

Best Regards

Jia Yi

Claims Division

D: 6329 5324 T: 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, June 26, 2024 9:23 AM
To: Teo, Grace <grace.teo@sompo.com.sg>; Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: LKK/OD \ CMTD2402080/JYC | SLR230R DOA 21.06.24 - survey arrangement

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Dear Jia Yi,

Enclosed preliminary revised of vehicle SLR 230R
Date of survey: 25/6/2024

Number of days (estimated) : 6 days

We have Not authorise repair.

Kindly let us have your approval and provide policy excess

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, June 25, 2024 11:25 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/OD \ CMTD2402080/JYC | SLR230R DOA 21.06.24 - survey arrangement

Dear Grace,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, June 25, 2024 9:06 AM

To: Hamzah Bin Sa'ad <hamzah_saad@tanchong.com>; Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: LKK/OD \ CMTD2402080/JYC | SLR230R DOA 21.06.24 - survey arrangement

Importance: High

Our Reference: CMTD2402080/JYC

Your Reference: SLR230R

Dear Hamzah,

We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Cheng Jia Yi** is the handler of this case who can be contacted at **63295 324/** jiayi.cheng@sompo.com.sg

Hi **LKK Auto**,

Please arrange the named surveyors to conduct the motor survey for **SLR230R** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Jia Yi** for Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

***For motor surveys, you can send your emails to motorsurvey@sompo.com.sg**

***For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.**



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From: Hamzah Bin Sa'ad <hamzah_saad@tanchong.com>

Sent: Monday, June 24, 2024 5:21 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SLR230R - survey arrangement.

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Dear Team,

Kindly arrange for survey tomorrow, 25-6-2024.

Vehicle is in our workshop.

Regards.

Hamzah Sa'ad
Service Supervisor
Autolution Industrial Pte Ltd
19 Ubi Road 4
Singapore 408623

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Hp: +65 96450079

Email: hamzah_saad@tanchong.com

Website: www.nissan.com.sg

