Rajes (LKK Auto)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Monday, November 4, 2024 3:26 PM

To: assignments

Cc: Lynn Yap (Ding Auto); Alex Loh (Ding Auto Sin Ming Branch; Kenneth Ding; Aliff (Ding Auto - BLK10 Branch; Marcus Lee (Ding Auto - Sin

Ming Branch; Joyce (Ding Auto - Carros Branch; Celine Chua (Ding Auto - Sin Ming Branch; Sharon Tan Chow Yen

Subject: EL REF: DMPC2401418H/02/ST TP CLAIM: GBA8218H / DOA: 21/10/2024 / ACCIDENT INVOLVING SMH9299A ALONG PIE TOWARD

CHANGI - BEFORE PAYE LEBA EXIT

WITHOUT PREJUDICE

Dear LKK,

Please refer to below email and arrange PRI.

Note: Adjusted amount \$6000 and above, kindly seek mandate from claim officer.

Best regards

Sow Foong

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Lynn Yap (Ding Auto) < Claims@dingauto.sg>

Sent: Monday, 4 November 2024 3:13 pm **To:** ECICS Claims <claims@ecics.com.sg>

Cc: Alex Loh (Ding Auto Sin Ming Branch) <smclaims@dingauto.sg>; Kenneth Ding <kenneth.ding@dingauto.sg>; Aliff (Ding Auto - BLK10 Branch) < 8lk10workshop@dingauto.sg>; Marcus Lee (Ding Auto - Sin Ming Branch) <workshop@dingauto.sg>; Joyce (Ding Auto - Carros Branch) carros@dingauto.sg; Joyce (Ding Auto - Carro

Celine Chua (Ding Auto - Sin Ming Branch) <accounts@dingauto.sg>; Sharon Tan Chow Yen <sharon_tan@ecics.com.sg>

Subject: Re: El REF: DMPC2401418H/02/ST TP CLAIM: GBA8218H / DOA: 21/10/2024 / ACCIDENT INVOLVING SMH9299A ALONG PIE TOWARD CHANGI - BEFORE PAYE LEBA EXIT

You don't often get email from claims@dingauto.sg. Learn why this is important

Dear ECICS Motor Claim Officers,

We would like to choose LKK consultant.

Please assist us to arrange for vehicle survey on 6 September 2024 anytime after 10:30am at our workshop:

Ding Auto (Northwest Branch)

60 Jalan Lam Huat #06-46/47 Carros Centre Singapore 737869

Kindly drop us a confirmation email after the vehicle survey was arranged on the stated date & time, thank you.

Best Regards,



On Fri, Oct 25, 2024 at 9:55 AM ECICS Claims < claims@ecics.com.sg > wrote:

WITHOUT PREJUDICE

Dear Sir/Madam
Thank you for your email.
We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:
1. Ajax Inspection Services Pte Ltd
2. Infiniti Appraisal Services
3. L.B.S. Auto Consultants Pte Ltd
4. LKK Auto Consultants
Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.
Best regards
ChristineYow
Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Alex Loh (Ding Auto Sin Ming Branch) < smclaims@dingauto.sg>

Sent: Thursday, 24 October 2024 6:55 pm **To:** ECICS Claims < <u>claims@ecics.com.sg</u>>

Cc: Kenneth Ding < kenneth.ding@dingauto.sg >; Aliff (Ding Auto - BLK10 Branch) < Blk10workshop@dingauto.sg >; Marcus Lee (Ding Auto - Sin Ming Branch)

<workshop@dingauto.sg>; Lynn Yap (Ding Auto) <Claims@dingauto.sg>; Joyce (Ding Auto - Carros Branch) <a drawful and admin.carros@dingauto.sg>; Celine Chua (Ding Auto - Sin

Ming Branch) < accounts@dingauto.sg >

Subject: TP CLAIM: GBA8218H / DOA: 21/10/2024 / ACCIDENT INVOLVING SMH9299A ALONG PIE TOWARD CHANGI - BEFORE PAYE LEBA EXIT

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Dear Claim Officers,

Good day to you.

Kindly refer to the attached GIA Report, Third Party Insurer Enquiries, and Accident Photos/Videos for your further viewing. (We are still pending for the Cost of Repair Estimate)
We would like to check the liability for this case.
Kindly revert to us the liability status for this case as soon as possible so that we can advise our client and arrange the vehicle to be in for survey and repair.
Please do not hesitate to contact us for further assistance, thank you.
Best Regards,
Alex Loh Claims Department (Sin Ming Branch) Mobile +65 9764 9669 Office +65 6452 1208 Web www.dingauto.sg Email smclaims@dingauto.sg HQ 176 Sin Ming Drive #04-06 Sin Ming Autocare S575721 Branch Blk 10 Sin Ming Industrial Estate Sector C #01-20 S575645 NorthWest Branch 60 Jalan Lam Huat #06-46/47 Carros Centre S737869

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