

27.11.2024

OUR REF : TP 1024-7330

**MS FIRST CAPITAL INSURANCE LIMITED**

36 Robinson Road #16-01

City House

Singapore 068877

**Attn: Motor Claims Department**

Dear Sir,

**ACCIDENT INVOLVING VEHICLE: SMS4280C & SHD4444K ON 29.10.2024**

We are the authorized repair workshop for the owner of motor vehicle no: **SMS4280C**, which was involved in the above captioned accident with your insured vehicle: **SHD4444K**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

|     |                                                         |           |                 |
|-----|---------------------------------------------------------|-----------|-----------------|
| 01) | Cost of Repair (incl gst)                               | \$        | 3,292.24        |
| 02) | Reimbursement - Loss of Rental (03days x \$196.20/days) | \$        | 588.60          |
|     |                                                         | <b>\$</b> | <b>3,880.84</b> |

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / Car rental No 15425

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours faithfully

Annie  
Progressive Car Care Pte Ltd  
Email: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)



**PROGRESSIVE**  
CAR CARE PTE LTD

Progressive Car Care Pte Ltd

(Co. Reg. No. 201006949C)

Blk 3022A Ubi Road 1 #01-45/ 46 S408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

Date

: 11/11/21

Our Ref

: TP1124

I / We

ALEXANDA ALAN NATHAN SHARDLOW Nric No S79567486

Residing at

APT BLK 6 MARINE TERRACE #05-218 S (4400063) owner of

Vehicle No

SMS4280C

hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

29/10/2021

TEM BEUNARD

Along / at will be full and

Final discharge of the claims inclusive of damages, loss of use etc.

SIGNATURE OF OWNER

**DISCHARGE RECEIPT**

CLAIM REFERENCE : D24009640MFCT  
ACCIDENT DATE : 29/10/2024  
ACCIDENT LOCATION : DUKU ROAD TOWARDS TEMBELING ROAD  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : MOHD SUHOOD BIN MINGAN  
INSURED VEHICLE : SHD4444K  
INVOLVED PARTY : SMS4280C  
SETTLEMENT SUM : **\$3,782.74**

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: **ALEXANDA ALAN NATHAN SHARDLOW**

Signature and Date :



03/04/2025

WITNESS :

Signature and Date :



**PROGRESSIVE CAR CARE PTE LTD**  
3022A Ubi Road 1 # 01-45/46  
Singapore 408716  
Tel: 6741 5336 Fax: 6741 7208  
Email: claims@procarcare.com.sg

03/04/2025

# Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

TEL: 6741 5336 FAX: 6741 7208

Email: claims@procarcare.com.sg

GST REG NO: 201006949C Company Reg No: 201006949C

## MS FIRST CAPITAL INSURANCE LIMITED

6 Raffles Quay  
#21-00  
Singapore 048580

Tel: 62222311 Fax: 62223547  
Attn: Motor Claim Department \ FIRST  
CAPITAL

Your Ref No: TP 1024-7330  
Claim Type: Third Party  
Accident Date: 29 October 2024  
TP Veh Reg No: SHD4444K

Claim No: EST1511986  
No: PS1509040  
Date: 27 Nov 2024  
Policy No: A300283505QMY  
Veh Reg No: SMS4280C  
Make/Model: MAZDA CX-9 2.5 AT  
TURBO 2WD  
Chassis No: JM6TC2WLAK0319040  
Engine No: PY30975336  
Reg. Date: 26 Feb 2020

## Final Repair Bill: SMS4280C

| Description                                                 | Unit Price | Quantity | List Price<br>SGD | Amount<br>SGD |
|-------------------------------------------------------------|------------|----------|-------------------|---------------|
| <b>List Price</b>                                           |            |          |                   |               |
| 1 FRONT FENDER OUTER ARCH GARNISH - RH                      | 199.00     | 1 PC     | 199.00            |               |
| 2 FRONT DOOR - RH                                           | 1,391.00   | 1 PC     | 1,391.00          |               |
| 3 FRONT DOOR STICKER - RH                                   | 49.00      | 1 PC     | 49.00             |               |
| 4 FRONT DOOR LOWER PROTECTOR WITH<br>CHROME - RH            | 874.00     | 1 PC     | 874.00            |               |
|                                                             |            |          | 2,513.00          |               |
|                                                             |            | Less 20% | -502.60           | 2,010.40      |
| <b>Labour</b>                                               |            |          |                   |               |
| 5 TO KNOCK OUT DENTS, REMOVE, REPLACE<br>ACCIDENT PORTIONS- | 400.00     | 1 JOB    | 400.00            |               |
| 6 TO RESPRAY PAINT ON ACCIDENT PORTIONS-                    | 500.00     | 1 JOB    | 500.00            |               |
| 7 TO CHECK WIRING-                                          | 20.00      | 1 JOB    | 20.00             |               |
| 8 TO TRANSFER DOOR FITTINGS-                                | 60.00      | 1 JOB    | 60.00             |               |
| 9 TO TUFFKOTE-                                              | 30.00      | 1 JOB    | 30.00             |               |
|                                                             |            |          |                   | 1,010.00      |

Total 3,020.40  
Add GST @ 9% 271.84  
Total Amount Payable SGD 3,292.24

**SINGAPORE DOLLAR THREE THOUSAND TWO HUNDRED NINETY TWO AND CENTS TWENTY FOUR ONLY**

PROGRESSIVE CAR CARE PTE LTD  
For Progressive Car Care Pte Ltd  
Blk 3022A Ubi Road 1 # 01-45/46  
Singapore 408716  
Tel: 6741 5336 Fax: 6741 7208  
Email: claims@procarcare.com.sg

AUTHORISED SIGNATURE



A subsidiary of BKW Automobile Pte Ltd

**B K W RENT A CAR PTE LTD**

UEN/GST No.: 200106276D

120 Lower Delta Road #02-15 Cendex Centre

Singapore 169208

Tel: +65 67387777 Fax: 6738 6666

Website: <https://bkw.sg>

## TAX INVOICE

**Invoiced To**

PROGRESSIVE AUTOMOTIVE PTE LTD  
C/O ALEXANDA ALAN NATHAN  
SHARDLOW  
BLK 6 MARINE TERRACE  
#05-218  
SINGAPORE 440006

**Invoice Number**

A 15425

**Invoice Date**

19/11/2024

**Due Date**

19/11/2024

**VHA Number**

A 15425

**Vehicle Number**

SKS 1567 U

| S/N | Description                                                              | No. of Days | Rate   | Amount |
|-----|--------------------------------------------------------------------------|-------------|--------|--------|
| 1   | RENTAL FROM 11 NOVEMBER 2024 TO 14 NOVEMBER 2024<br>YOUR REF: SMS 4280 C | 3           | 180.00 | 540.00 |

|                          |                  |
|--------------------------|------------------|
| Subtotal                 | 540.00           |
| GST @ 9%                 | 48.60            |
| <b>Total (incl. GST)</b> | <b>588.60</b>    |
| Less: Payments           | -                |
| <b>Amount Due</b>        | <b>S\$588.60</b> |

Account Name: BKW RENT A CAR PTE LTD  
Account No: 118-312-9991 Paynow UEN: 200106276D  
Bank: UNITED OVERSEAS BANK LTD (UOB)  
Branch: UOB Shaw Centre Branch  
Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208  
Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG

All cheques must be made payable to BKW RENT A CAR PTE LTD.

\* Please indicate the invoice number and vehicle number in the reference.



## VEHICLE HIRING AGREEMENT

### HIRER'S PARTICULARS

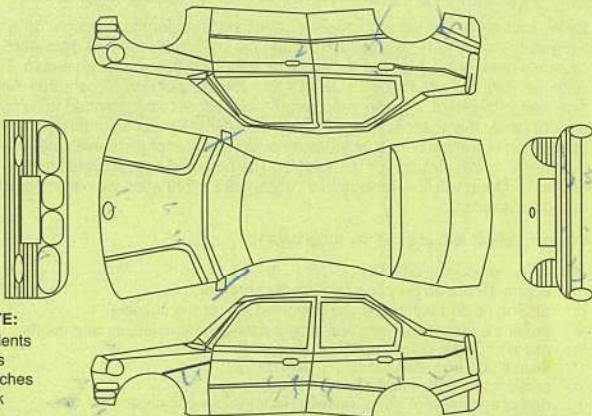
Name (as in I/C): ALEXANDRA ALAN NATHAN SHARLOW  
 NRIC/Passport No: [REDACTED] Date of Birth: 11/12/1979  
 Address: APT BLK 6 MARINE TERRACE Age: 45  
 #05-218 S( 440006 )

Name & Address of Employer

Occupation Driving Exp:  
 Driving Licence No: [REDACTED] Passed Date:  
 D/L Type: Local/Int'l/Others:

### AUTHORIZED DRIVER'S PARTICULARS

Name (as in I/C)  
 NRIC/Passport No: [REDACTED] Date of Birth:  
 Address: Age:  
 S( )  
 Occupation Driving Exp: Yrs  
 Driving Licence No: [REDACTED] Passed / Expiry Date:  
 D/L Type: Local/Int'l/Others: Contact No: [REDACTED]



|                                                       |                  |                    |           |
|-------------------------------------------------------|------------------|--------------------|-----------|
| Hirer's Own Vehicle No:                               |                  | Replace Veh No:    |           |
| Loan Vehicle No: SKS 15674                            |                  | VR No:             |           |
| Make & Model: T. T. Revia                             |                  | Auto/Manual Group: |           |
| CHARGES : \$ cts                                      |                  |                    |           |
| Daily 3 day @ \$ 180                                  | Per day          | \$ 540             | cts       |
| Weekly/Monthly week @ \$                              | Per week/Monthly |                    |           |
| Others                                                |                  |                    |           |
| CDW/PAI @ \$                                          | Per day/Monthly  |                    |           |
| Delivery/Collection Svc                               |                  |                    |           |
| GST 9%                                                |                  | \$ 48              | 60        |
| OR No:                                                |                  | (A) SUB-TOTAL      | \$ 588 60 |
| Petrol Level & Surchage                               | OUT IN           | E 1/4 1/2 3/4 F    |           |
| <input type="checkbox"/> Return the same petrol level |                  | GST                |           |
| First km FREE per day                                 |                  | TOTAL CHARGES      |           |
| Excess mileage is chargeable at cents per km          |                  |                    |           |

NON WAIVER EXCESS (Subject to GST): \$ 3000/-  
 ACCESSORIES CHECK  
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : Additional Driver's Signature :  
 SINGAPORE Use Only \*Please refer to point 5

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

### IMPORTANT

- The Hirer and the authorized driver by BKW must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling, illegal racing), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of minimum \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's fur between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

| Date Out | Time Out | Mileage | Check By | Remarks |
|----------|----------|---------|----------|---------|
| 11/11/24 | 9am      | 235042  |          |         |

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

| Date In  | Time In | Mileage | Check By | Remarks |
|----------|---------|---------|----------|---------|
| 14/11/24 | 1705    | 235106  | JITHI    |         |

Hirer's/Driver Signature

## Hsiao Tong (LKKAUTO)

---

**From:** Claims <claims@procarcare.com.sg>  
**Sent:** Tuesday, April 1, 2025 3:33 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Claims  
**Subject:** RE: [OFFER] - Acc on 29.10.2024 invlg SMS4280C & SHD4444K // LKK REF: CD/FCI24110061/Xpa3  
**Attachments:** 01042025144836-0001.jpg

Dear Hsiao Tong,

DV attached together with Bank details for you to process payment.

Regards,

**Lily Lim**

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Monday, March 24, 2025 8:18 AM  
**To:** Claims <claims@procarcare.com.sg>  
**Subject:** RE: [OFFER] - Acc on 29.10.2024 invlg SMS4280C & SHD4444K // LKK REF: CD/FCI24110061/Xpa3

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your acceptance.

We confirm settlement at \$3,782.74(all-in).

Please duly sign the **documents** enclosed and return together with your company bank details to us(LKK) for our necessary action.

|                                                   |                              |
|---------------------------------------------------|------------------------------|
| Company Name                                      | PROGRESSIVE CAR CARE PTE LTD |
| Address                                           |                              |
| Remittance Attention To<br>Email & Contact Number | ACCOUNTS@PROCARCARE.COM.SG   |

#### Bank Transfer Details

|                  |                                     |
|------------------|-------------------------------------|
| Beneficiary      | PROGRESSIVE CAR CARE PTE LTD        |
| Bank Name        | OCBC                                |
| Bank Address     | 460 NORTH BRIDGE RD #01-00 (188734) |
| Bank Code        | 7339                                |
| Branch Code      | 695                                 |
| SWIFT Code       | OCBCSGSG                            |
| Bank Account No. | 695235432001                        |
| Currency         | SGD3,782.74                         |

Best Regards,

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>

**Sent:** Monday, March 17, 2025 5:10 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>

**Subject:** RE: [OFFER] - Acc on 29.10.2024 invlg SMS4280C & SHD4444K // LKK REF: CD/FCI24110061/Xpa3

Dear Hsiao Tong

We accept your offer of \$3782.74, please send DV.

Thank You

Regards,

**Lily Lim**

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



## Hsiao Tong (LKKAuto)

---

**From:** Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>  
**Sent:** Thursday, 2 January 2025 2:01 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: [SEEK MANDATE]- OUR REF: D24009640MFCT //LKK REF: CD/FCI24110061/Upa3

Dear Hsiao Tong

Apologies for the late reply

Please proceed and offer as per below:

COR - \$3,292.24  
LOR - \$392.40 to \$523.20 (\$130.80-\$174.40 x 3D)  
Total – \$3,684.64 to \$3,815.44

Thank you

Emily Tan  
Motor Claims Dept.

**MS First Capital Insurance Ltd**  
16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

Website <http://www.msfirstcapital.com.sg>

A Member of  **MS&AD INSURANCE GROUP**

Personal Data Protection Act 2012 ("PDPA"):  
Under the PDPA, there are various requirements that regulate the processing of your personal data.  
Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

Confidentiality Notice:

This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Thursday, 2 January 2025 12:04 pm  
**To:** Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>; Motor\_Claims <Motor\_Claims@msfirstcapital.com.sg>  
**Subject:** RE: [SEEK MANDATE]- OUR REF: D24009640MFCT //LKK REF: CD/FCI24110061/Upa3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Sirs/Mdm,

Please advise mandate, Thanks.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025 !*

Best Regards,

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 20 December 2024 3:36 PM

**To:** Emily Tan Su Min <[EmilyTan@msfirstcapital.com.sg](mailto:EmilyTan@msfirstcapital.com.sg)>

**Subject:** RE: [SEEK MANDATE]- OUR REF: D24009640MFCT //LKK REF: CD/FCI24110061/Upa3

Dear Sirs/Mdm,

Please advise mandate, Thanks.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025 !*

Best Regards,

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 2 December 2024 11:23 AM

**To:** Emily Tan Su Min <[EmilyTan@msfirstcapital.com.sg](mailto:EmilyTan@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [SEEK MANDATE]- OUR REF: D24009640MFCT //LKK REF: CD/FCI24110061/Upa3

Your ref: **D24009640MFCT**

Our ref : CD/FCI24110061/Upa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHD4444K (MS FCIL) AND SMS4280C(TP) ON 29/10/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he turned out from minor road and collided with third party who was traveling along main road.

We seek your approval to offer repairer "**PROGRESSIVE CAR CARE PTE LTD**" at **\$3,815.44(all-in)**.

The summary is as follows: -

|                                                 | Amount Claimed | Amount Revised                       |
|-------------------------------------------------|----------------|--------------------------------------|
| 1. Cost of Repair (WITH GST)                    | \$ 4,931.60    | \$ 3,292.24 (\$3,020.40 + 9%GST)     |
| 2. Loss of RENTAL (3days x \$180.00) (WITH GST) | \$ 588.60      | \$ 523.20 (3days x \$160.00)(+9%GST) |
| <b>Total</b>                                    | \$ 5,520.20    | <b><u>\$ 3,815.44</u></b>            |

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 02/12/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 28 November 2024 9:47 AM

To: Emily Tan Su Min <[EmilyTan@msfirstcapital.com.sg](mailto:EmilyTan@msfirstcapital.com.sg)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24009640MFCT //LKK REF: CD/FCI24110061/Upa3

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, 5 November 2024 12:14 PM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24009640MFCT

Dear Caroline,

Thank you for the assingment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Tuesday, November 5, 2024 9:55 AM

To: assignments <assignments@lkkauto.com>

Cc: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>; Claims <claims@procarcare.com.sg>

Subject: NEW SURVEY ASSIGNMENT - OUR REF: D24009640MFCT

Dear Sir,

Please find the attached documents for survey assignment.

Thank you.

Regards,

Caroline Cabrera

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C Website <http://www.msfirstcapital.com.sg>

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Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

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-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>

Sent: Tuesday, November 5, 2024 9:45 AM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Subject: MT00018445 is Approved

Insured Vehicle No : SHD4444K

TP Vehicle No : SMS4280C

Claim No : D24009640MFCT

Workshop Name : PROGRESSIVE CAR CARE PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement

(SUBJECTED TO QUANTUM TO BE AGREED)

Created By : CAROLINE

Verified By : EMILYTAN

Approved By : EMILYTAN

This is a computer generated mail. Do not reply to this mail.