

Hsiao Tong (LKKAuto)

From: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>
Sent: Thursday, 2 January 2025 2:01 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: [SEEK MANDATE]- OUR REF: D24009640MFCT //LKK REF: CD/FCI24110061/Upa3

Dear Hsiao Tong

Apologies for the late reply

Please proceed and offer as per below:

COR - \$3,292.24
LOR - \$392.40 to \$523.20 (\$130.80-\$174.40 x 3D)
Total – \$3,684.64 to \$3,815.44

Thank you

Emily Tan
Motor Claims Dept.

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

Website <http://www.msfirstcapital.com.sg>

A Member of  **MS&AD INSURANCE GROUP**

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 2 January 2025 12:04 pm
To: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>; Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Subject: RE: [SEEK MANDATE]- OUR REF: D24009640MFCT //LKK REF: CD/FCI24110061/Upa3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Sirs/Mdm,

Please advise mandate, Thanks.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025 !*

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 20 December 2024 3:36 PM

To: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Subject: RE: [SEEK MANDATE]- OUR REF: D24009640MFCT //LKK REF: CD/FCI24110061/Upa3

Dear Sirs/Mdm,

Please advise mandate, Thanks.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025 !*

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 2 December 2024 11:23 AM

To: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE]- OUR REF: D24009640MFCT //LKK REF: CD/FCI24110061/Upa3

Your ref: **D24009640MFCT**

Our ref : CD/FCI24110061/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD4444K (MS FCIL) AND SMS4280C(TP) ON 29/10/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he turned out from minor road and collided with third party who was traveling along main road.

We seek your approval to offer repairer "**PROGRESSIVE CAR CARE PTE LTD**" at **\$3,815.44(all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|---|----------------|--------------------------------------|
| 1. Cost of Repair (WITH GST) | \$ 4,931.60 | \$ 3,292.24 (\$3,020.40 + 9%GST) |
| 2. Loss of RENTAL (3days x \$180.00) (WITH GST) | \$ 588.60 | \$ 523.20 (3days x \$160.00)(+9%GST) |
| Total | \$ 5,520.20 | <u>\$ 3,815.44</u> |

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 02/12/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 28 November 2024 9:47 AM

To: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24009640MFCT //LKK REF: CD/FCI24110061/Upa3

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, 5 November 2024 12:14 PM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24009640MFCT

Dear Caroline,

Thank you for the assingment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Tuesday, November 5, 2024 9:55 AM

To: assignments <assignments@lkkauto.com>

Cc: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>; Claims <claims@procarcare.com.sg>

Subject: NEW SURVEY ASSIGNMENT - OUR REF: D24009640MFCT

Dear Sir,

Please find the attached documents for survey assignment.

Thank you.

Regards,

Caroline Cabrera

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C Website <http://www.msfirstcapital.com.sg>

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-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>

Sent: Tuesday, November 5, 2024 9:45 AM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Subject: MT00018445 is Approved

Insured Vehicle No : SHD4444K

TP Vehicle No : SMS4280C

Claim No : D24009640MFCT

Workshop Name : PROGRESSIVE CAR CARE PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement

(SUBJECTED TO QUANTUM TO BE AGREED)

Created By : CAROLINE

Verified By : EMILYTAN

Approved By : EMILYTAN

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