

India International Insurance Pte Ltd
6 Raffles Quay
#22-00
Singapore 048580
Attn: Motor Claims
Yr Ref: CD/III24110055/XMA3 (GBH8482Z)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0830/2024/NH

From
Telephone + 65 -
Telefax + 65 -
Email
Our Dept
Our Ref

2 Jan 2025 Date

Dear Sir,

RE: INSURANCE CLAIM FOR SFL SLA 2379 Y - Audi A4 SEDAN 1.4 TFSI
DATE OF LOSS: 26 OCTOBER, 2024

With reference to the above-mentioned vehicle, no. **SLA 2379 Y**, claimant, **Mr. Maximus Tjoa @ Chua Xian Kang**, please find the related document per attached.

1. A copy of the Original invoice no. 85020648 – S\$ 8,186.23.
2. A copy of the Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 180.00 (S\$ 60.00 x 3 working days)
5. A copy of the LTA search – S\$ 27.25

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Encl
India Insurance - SLA 2379 Y

Authorization Letter

PA/TP/0830/2024/EQ

28 November 2024

Mr. Maximus Tjoa @Chua Xian Kang
108 Lorong H Telok Kurau
Singapore 426134

India International Insurance Pte Ltd
6 Raffles Quay
#22-00
Singapore 048580
Attn: Motor Claims Dept
Yr Ref: GBH 8482 Z

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SLA 2379 Y & GBH 8482 Z
AT NEPTUNE COURT 6 MARINE VISTA ON 26/10/2024.**

I am the owner of SLA 2379 Y.

I confirmed that I will be claiming for Loss of Use and hereby authorized your esteemed company to settle the Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Maximus Tjoa @Chua Xian Kang

Copy to Norah Khai, Premium Automobiles Pte Ltd

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2024D0013124
Claimant Ref: SLA2379Y

We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 8,186.23 (repair cost), S\$ 180.00 (loss of use/rental), S\$ 27.25 (search fee), vehicle no. SLA2379Y that was damaged pursuant to the accident which occurred on 26/10/2024 (date) at NEPTUNE COURT 6 MARINE VISTA (location) involving vehicle no. GBH8482Z (insured vehicle). This is pursuant to the inspection conducted on 01/11/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MAXIMUS TJOA @CHUA XIAN KANG ("the third party claimant") of vehicle no. SLA2379Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLA2379Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 8,393.48 to PREMIUM AUTOMOBILES PTE LTD

Dated this 24TH day of FEB 2025

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

NADIA

NRIC:

988E

Address:

55 UBI ROAD 1 S408699

Nationality:

SINGAPOREAN

Occupation:

CLAIMS ADMIN

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

Premium Automobiles Pte Ltd



Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone: 6388 2223
Main Telefax: 6841 1183
Co. & GST Reg. No.: 199902271W

Customer Service
Service Appointment: 6366 2323
24-hour Breakdown Service: 9828 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 17:36

INDIA INTERNATIONAL INSURANCE PTE L MOTOR CLAIM DEPT. 6 RAFFLES QUAY, #22-00, SINGAPORE 048580		Invoice No: 85020648	Account: I0005 (T 0)
048580 ATTN: LALITHA/BAKIS/INDRA		Date : 26/12/2024	INDIA INTERNATIONAL INSURANCE PTE L MOTOR CLAIM DEPT. 6 RAFFLES QUAY, #22-00, SINGAPORE 048580
		Order : SLA2379Y	
		Term : 30	

Regn No: SLA2379Y (V 28918)	Regn Date: 24/02/2016	Mileage: 175962	WIP No.: 36563
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF43GA012639	Engine: CVN 001412	Dept: U

You have been assisted by :- UB-Tang Cha Hao (52)

	Details	Qty	Unit Price	Amount
S	BODYWORK M: TO DISMANTLE AND RENEW RHS FRONT DOOR. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	900.00	1.00	900.00
S	BODYWORK M: TO RESPRAY RHS FRONT DOOR	900.00	1.00	900.00
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	480.00	1.00	480.00
X	A8W0831052D 003577/(V) (SK LAST)D	1.00	3647.00	3,647.00
X	A11A837701A (A) (SK) SEAL 19/11/20	1.00	275.00	275.00
X	A8W2857410A 9B9 (A) (SK) MOUNTING 19/1	1.00	1113.00	1,113.00
X	A4B0837491B PLUG	1.00	5.10	5.10
X	A8K0837199 CLIP-A/P GT	6.00	1.00	6.00
X	A8W0837249 CHECK ROD-A/P GT	1.00	130.50	130.50
X	AN 10833601 BOLT-A/P GT	2.00	1.80	3.60
X	AWHT003497 BOLT-A/P GT	1.00	3.80	3.80
X	A8W0010502C 003591/(V) LABEL (SK) -	1.00	46.30	46.30

Parts	5,230.30	Sub-Total	7,510.30
Labour	0.00		
Sublet	2,280.00		
Menus	0.00		
Lubricant	0.00		
		9% GST	675.93
		Grand Total	8,186.23



Received by

For & on behalf of
Premium Automobiles Pte Ltd

> Back to OneMotoring

Land Transport Authority

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Paid By CH

Print Date/Time : 29 Oct 2024 / 15:29:42

Receipt Date/Time : 29 Oct 2024 / 15:29:42

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241029-002976

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - GBH8482Z

As at 26 Oct 2024/21:11:00

Insurance Co: INDIA INT'L INS PTE LTD

1 Insurance Enquiry - GBH8482Z

Enquiry Fee

20241029152913057004

25.00	2.25	27.25
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Sub-Total	25.00	2.25	27.25
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Total Before Rounding	25.00	2.25	27.25
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Rounding Difference			0.00
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Total Amount Payable			27.25
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Paid By

DICNV20241029152913360886

SGQR(PayNow)

27.25

Total

27.25

Cash Change

0.00

Tendered Amount

27.25

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Nov 2024 19:26	Clm Dtl Modified	Claimant's Name: -> MAXIMUS TJOA @CHUA XIAN KANG. Claimant's ID: -> SXXXX620G.	[A] HOW MEI KWAN
2	04 Nov 2024 19:26	Clm Veh Model Changed	(204616) AUDI A4 1.4 TFSI S TRONIC (A).	[A] HOW MEI KWAN
3	04 Nov 2024 19:26	Clm Created	Reg No: SLA2379Y. Acct Date: 2024/10/26. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	04 Nov 2024 19:26	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	04 Nov 2024 19:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/13	[A] HOW MEI KWAN
6	04 Nov 2024 19:26	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	04 Nov 2024 19:27	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	04 Nov 2024 19:27	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
9	07 Nov 2024 20:40	Adj Adjuster Assigned	ADRIAN LING -> CHEN TSUE YEE	[A] HOW MEI KWAN
10	07 Nov 2024 20:46	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/11/13	[A] HOW MEI KWAN
11	14 Nov 2024 08:26	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
12	14 Nov 2024 08:27	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
13	14 Nov 2024 17:24	Label Removed	(30650):Non-Reporting.	[A] HOW MEI KWAN
14	15 Nov 2024 15:18	Clm Dtl Modified	Insured Name: -> GROCERY LOGISTICS O SINGAPORE PTE LTD. Insured ID: -> 19930054 SM.	[A] Daphne Lee Mooi Ngiuk
15	15 Nov 2024 15:23	Adj Mandate Request	Cur.Reg:0.00:OID statement stated that no collision with any vehicle. But TP video footage shows that OID was hit onto TP vehicle. Is liability clear? May We DS with TP?	[A] Daphne Lee Mooi Ngiuk
16	15 Nov 2024 17:19	Video Downloaded	Downloaded Video - Accident	[I] Sherini Pillai
17	15 Nov 2024 17:19	Video Downloaded	Downloaded Video - Accident	[I] Sherini Pillai
18	15 Nov 2024 17:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/13	[I] Sherini Pillai
19	15 Nov 2024 17:22	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
20	20 Nov 2024 11:08	Video Downloaded	Downloaded Video - Accident	[I] Edmund Law
21	27 Nov 2024 14:39	Video Downloaded	Downloaded Video - Accident	[A] CHEN TSUE YEE
22	27 Nov 2024 14:39	Video Downloaded	Downloaded Video - Accident	[A] CHEN TSUE YEE
23	24 Jan 2025 14:57	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
24	24 Jan 2025 14:57	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
25	24 Jan 2025 14:57	Clm Dtl Modified	JPJ Reg. Date: -> 2016/02/24.	[A] JOANNE LEE KHANG MIN
26	24 Jan 2025 14:57	Clm Details Notified		[A] JOANNE LEE KHANG MIN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	04 Feb 2025 09:57	Adj Mandate Request	Cur.Req:8393.48:PODS Liability: 100% *Quantum: \$8,393.48. Please refer to adjuster repo rt for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
28	04 Feb 2025 14:49	Adj Mandate Set	Approved:8393.48.	[I] Sherini Pillai

Date From

Date To

Audit Type

None

Go

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3267169	06 Nov 2024 09:01:33	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLA2379Y	GBH8482Z	12.00
3268806	07 Nov 2024 20:46:25	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLA2379Y	GBH8482Z	12.00
3272174	13 Nov 2024 18:46:20	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLA2379Y	Edmund Law	xx.xx
3272175	13 Nov 2024 18:46:21	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLA2379Y	Edmund Law	xx.xx