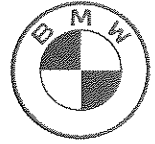


Performance Motors

BMW Dealer



India International Insurance Pte Ltd
64 Cecil Street
#04-05, IOB Building
Singapore 049711

Attn: Motor Claims Dept.

Your ref: **GBE8950E**
Our ref: **DS/SMM3302L**

Without Prejudice

14 December 2024

ACCIDENT INVOLVING VEHICLES SMM3302L (BMW) & GBE8950E ON 29.10.2024

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair	: \$ 8,846.22 (INCLUDING GST)	Excess	: \$ -
Loss of Use	: \$ 300.00 (\$60.00 X 5 DAYS)	GIA/LTA Search	: \$2.18
Loss of Rental	: \$ -	Others	: \$ -
		Total	: \$ 9,148.40

A copy of each of the following supporting documents is enclosed:

1. Copy of Tax Invoice /Excess Invoice / Rental Invoice
2. Copy of GIA Report /GIA Search Fee / LTA Search Fee
3. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Bodyshop

Bernard Wan
Head of Bodyshop, Aftersales

Performance Motors Limited.
Sime Darby Performance Centre, 303 Alexandra Road
Sime Darby Business Centre, 315 Alexandra Road
East Coast Centre, 280 Kampong Arang Road
Ubi Service Centre, By-appointments only

Tel: 1800-2255-269
Co Reg No. 197401559W

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SMM 3302L & GBE 8950E ON 29/10/24.

I, CHEONG YUET CHUEN, MARY owner of Vehicle Registration No. SMM 3302L
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

Name : CHEONG YUET CHUEN MARY (Date) 25/11/2024

NRIC No.: SXXXX125F

In the presence of:

Jack Ng Guoming
Performance Motors Limited
305 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Name :

(Date) 25/11/2024

NRIC No.:

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCV2024D0012964
Claimant Ref: SMM3302L

We/I, PERFORMANCE MOTORS LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 8,846.22 (repair cost), S\$ 300.00 (loss of use/rental), S\$ 2.18 (search fee), vehicle no. SMM3302L that was damaged pursuant to the accident which occurred on 29/10/2024 (date) at NEAR 163 PETIR ROAD (location) involving vehicle no. GBE8950E (insured vehicle). This is pursuant to the inspection conducted on 25/11/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHEONG YUET CHUEN MARY ("the third party claimant") of vehicle no. SMM3302L to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMM3302L (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 9,148.40 to PERFORMANCE MOTORS LTD.

Dated this 4 day of Feb 2025

CLAIMANT:

Signature: 
Signed by "the workshop" (with chop)
Name: Yap Mee Key
NRIC: Performance Motors Limited
Address: 303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Nationality: _____
Occupation: _____

WITNESS:

Signature: 
Signed by appointed Surveyor
Name: LKK Auto Consultants Pte Ltd
NRIC: 199607198R
Address: 51 Ubi Avenue 1
#02-25 Paya Ubi Ind. Park S(408933)
Nationality: _____
Occupation: _____

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



SERVICE TAX INVOICE

Repair Order No. : B1 1926996	Page No. : 1 of 2
Date IN : 25/11/2024	Invoice Number : 2880532 / WSB
Motor Claim Advisor: Jack Ng Guo Ming	Invoice Date : 10/12/2024
	Payment Terms : 30 Days From Invoice
	Invoice By : Wai Ming Hui

- CUSTOMER INFORMATION -

Mdm Cheong Yuet Chuen, Mary
5 Phoenix Garden

Singapore 668273

- INVOICE TO - 219

India Int'L Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMM3302L	WBA2X920107D95464	26/06/2019	216I ACTIVE TOUR	61868

- - - - L A B O U R 1 - - - -

	NETT
To replace front bumper, rear bumper, front air duct, top impact absorber, rear trim strip include carrying out other necessary repairs caused by the accident.	2,550.00
To respray rear bumper and front bumper.	2,076.00
To check electrical wiring system and lighting at the front and rear sections for proper function.	295.00
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct check for proper function.	177.00
To supply front emboss number plate.	83.00
Sundries.	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 29.10.2024. 3RD PARTY CAR : GBE8950E.	
YOUR REF NO : NIL.	
VEHICLE SURVEYED BY MR RASUL FROM LKK AUTO ON 25.11.2024. AUTHORISED REPAIR BY MS CHEW HSIAO TONG FROM LKK AUTO ON 21.11.2024 VIA EMAIL.	
PROPOSE LOSS OF USE = \$60X5. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
GIA SEARCH FEE = \$2.18.	0.00

Total Labour 1: **5,261.00**

- - - - P A R T S - - - -

	Qty	Retail Price	NETT
REAR BUMPER PANEL PRIMED (LINES PDC	1	1,132.45	1,132.45
REAR BUMPER TRIM STRIP (BLACK)	1	108.45	108.45
FRT BUMPER PANEL PRIMED (BASIS)	1	987.80	987.80
IMPACT ABSORBER TOP	1	64.00	64.00
AIR DUCT	1	562.10	562.10

Total Parts : **2,854.80**

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : B1 1926996	Page No. : 2 of 2
Date IN : 25/11/2024	Invoice Number : 2880532 / WSB
Motor Claim Advisor: Jack Ng Guo Ming	Invoice Date : 10/12/2024
	Payment Terms : 30 Days From Invoice
	Invoice By : Wai Ming Hui

Labour Charges : 5,181.00	Total Labour & Parts Charges : S\$ 8,115.80
Parts Charges : 2,854.80	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 80.00	Invoice Total Amount Exclude GST : S\$ 8,115.80
	GST @ 9% : S\$ 730.42
	Invoice Total Amount Include GST : S\$ 8,846.22

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 8,846.22

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.




INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBE8950E

Date of Accident

29/10/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance India International Insurance ...

Period of Insurance 20/04/2024 - 19/04/2025

Requested By Tok Ke Xuan, Winnie (Perform...

Requested Date 01/11/2024 14:22

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Nov 2024 19:19	Clm Dtl Modified	Claimant's Name: -> CHEONG YUET CHUEN MARY. Claimant's ID: -> S7139125F.	[A] HOW MEI KWAN
2	04 Nov 2024 19:19	Clm Veh Model Changed	(206280) BMW 216I 1.5 ACTIVE TOURER (A).	[A] HOW MEI KWAN
3	04 Nov 2024 19:19	Clm Created	Reg No: SMM3302L. Acct Date: 2024/10/29. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Performance Motors Limited (HQ)	[A] HOW MEI KWAN
4	04 Nov 2024 19:19	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	04 Nov 2024 19:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/13	[A] HOW MEI KWAN
6	04 Nov 2024 19:19	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	04 Nov 2024 19:20	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	04 Nov 2024 19:20	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	12 Nov 2024 14:51	Label Removed	(30650):Non-Reporting.	[A] CHEW HSIAO TONG
10	13 Nov 2024 11:13	Adj Mandate Request	Cur.Reg:0.00:PLS SEE TP VIDEO. 3VEH C.C [GBE8950E(OI) -> SMM3302L(TP) ->SKA6988A] LIABILITY: 100% BOLA 28	[A] CHEW HSIAO TONG
11	13 Nov 2024 11:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/13. Mandate Remarks: We are requesting for LR reason	[I] Gabriel Wee
12	13 Nov 2024 11:43	Adj Mandate Set	Maintained:We are requesting for LR reason	[I] Gabriel Wee
13	18 Nov 2024 13:16	Adj Mandate Request	Cur.Reg:0.00:3VEH C.C [GBE8950E(OI) -> SMM3302L(TP) ->SKA6988A] LIABILITY: 100% BOLA 28 PLS ADVISE IF WE MAY PROCEED DS. THANKS.	[A] CHEW HSIAO TONG
14	18 Nov 2024 16:05	Video Downloaded	Downloaded SMM3302L TP VIDEO	[I] Gabriel Wee
15	18 Nov 2024 16:06	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/11/13. Mandate Remarks: Liability is clear.	[I] Gabriel Wee
16	18 Nov 2024 16:06	Adj Mandate Set	Approved:0.00:Liability is clear.	[I] Gabriel Wee
17	23 Jan 2025 14:56	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	23 Jan 2025 14:56	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	23 Jan 2025 14:56	Clm Dtl Modified	JPJ Reg. Date: -> 2019/06/26.	[A] JOANNE LEE KHANG MIN
20	23 Jan 2025 14:56	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	24 Jan 2025 08:11	Adj Mandate Request	Cur.Reg:9148.40:Liability: 100%(BOLA S28) *Quantum: \$9,148.40 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
22	27 Jan 2025 12:56	Adj Mandate Set	Approved:9148.40.	[I] Loganathan S/O Agoram

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount

3266376	05 Nov 2024 09:19:35	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMM3302L	GBE8950E	12.00
3271646	13 Nov 2024 11:12:18	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMM3302L	CHEW HSIAO TONG	xx.xx
3319807	23 Jan 2025 14:56:46	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMM3302L	GBE8950E	12.00