## **Hueh Yin (LKK Auto)**

From: Teo, Grace < grace.teo@sompo.com.sg>

**Sent:** Tuesday, 25 June 2024 4:11 PM

To: Claims @ Chia Auto Services; Cheng, Jia Yi; admin-d; assignments; SUR

Subject: LKK \ CMTD2402080/JYC | GBC6331R-TOYOTA DYNA-(PRE-INSPECTION); YOUR REF

SLR230R ( SOMPO)-ACCIDENT ON 21/06/2024

#### Without Prejudice

Our Reference: CMTD2402080/JYC

Your Reference: GBC6331R

Dear Ms Hong,

We refer to your claim notification and have appointed **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

Please be informed that **Ms. Cheng Jia Yi** is the handler of this case who can be contacted **at 63295 324/**<a href="mailto:jiayi.cheng@sompo.com.sg">jiayi.cheng@sompo.com.sg</a>

The survey is conducted on a without Prejudice and without any admission of liability basis.

#### Hi LKK Auto,

Please arrange the named surveyors to conduct the survey for **GBC6331R** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Jia Yi.

Thank you.

#### [Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | T: 6461 6555

\*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.

\*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.

#### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Claims @ Chia Auto Services <claims@chiaauto.sg>

Sent: Tuesday, June 25, 2024 1:26 PM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg>

Subject: Re: GBC6331R-TOYOTA DYNA-(PRE-INSPECTION); YOUR REF SLR230R ( SOMPO)-ACCIDENT ON 21/06/2024

**CAUTION**: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Hi All,

we would like request 10 Name list surveyor for our single expert

Thank You.

Best Regards,

## Ms Hong

### Chia Auto Services Pte Ltd

E: <u>claims@chiaauto.sg</u>
T: 6243 1373 F: 6243 1376

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933



On Tue, 25 Jun 2024 at 13:25, Claims @ Chia Auto Services < claims@chiaauto.sg > wrote:

Dear Sir/Madam,

# ACCIDENT INVOLVING GBC6331R & SLR230R ALONGCLEMENTI ROAD TOWARDS AYE ON 21/06/2024 AT ABOUT 14:00 HOURS

A copy of the GIA is attached and please arrange for **PRI-Inspection**.

Please kindly let us know the liability of this case and provide us a copy of your insured statement and sketch plan for documentation.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that said vehicle can be inspected at:

Workshop: Chia Auto Services Pte Ltd

Address: 23 Kaki Bukit Avenue 4, Vicom Inspection Centre, #04-01 Singapore 415933

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

### Ms Hong

#### Chia Auto Services Pte Ltd

E: claims@chiaauto.sg

**T**: 6243 1373 **F**: 6243 1376

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

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