



☎ 6453 4730
☎ 6457 1931
✉ enquiry@sh-motor.com

WORKSHOP

160 Sin Ming Drive
#07-02 Sin Ming AutoCity
Singapore 575722

Our Ref : SH/2024/0158/TP

Date : 24 January 2025

S & H Motor Pte Ltd

Co. Reg. No. : 198701322K

GST Reg. No.: M2-0076269-0

The Motor Claims Department
LONPAC INSURANCE BHD
BLK 300 #17-04/07
BEACH ROAD
THE CONCOURSE
SINGAPORE 199555

Dear Sir / Madam,

RE : Accident Involving SNB7110T & YR2073K on 11.10.2024

I forward herewith copies of the following documents for claiming against your insured for my loss of use :-

| | | |
|--|---|---------------------|
| Cost Of Repair - Invoice No: AR202501-0229 | : | S\$ 4,196.50 |
| Loss Of Use (\$ 130.00 x 4 days) | : | S\$ 520.00 |
| LTA Search Fee | : | S\$ 27.25 |
| | | <u>S\$ 4,743.75</u> |

Your co-operation and prompt settlement towards this matter are much appreciated.

Kindly acknowledge the receipt of this letter.

Thank you very much for your kind attention.

Yours faithfully,




encl

LETTER OF AUTHORITY

To: LONPAC INSURANCE BHD


ACCIDENT INVOLVING SNB 7110T **&** YR 2073K **ON**
11/10/2024 **(Date) ALONG** CASHIN STREET

(Location)

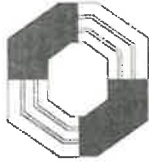
I, We ECO CARZ PTE LTD **NRIC/FIN/UEN** no.
202129543M **of** 181 PASIR RIS ST 11 #09-20 S510181

(Address), owner of Motor Vehicle Registration No.
SNB 7110T **do hereby authorise** M/s S & H Motor Pte Ltd **to be my agent**
and representative to correspond, negotiate and settle, on my behalf, my claim against the
parties involved in the above mentioned accident.

I further authorized M/s S & H Motor Pte Ltd **to receive payment further to settlement of**
my claim with payment being made in favour of the workshop.


Signature of Owner & Date

*S & H Motor Pte Ltd is committed to maintain the confidentiality of the customers' personal information and undertakes not to divulge any of the customers' personal information to any third party. Customers' particulars obtained strictly for the purpose of completing service and business transactions or for other legitimate purposes made known to the customers prior to obtaining such particulars



LONPAC INSURANCE BHD

CLAIM NO : 24/24/24/VC00/030089

DATE : 02 APRIL 2025

DISCHARGE VOUCHER

I/We, ECO CARZ PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YR2073K the sum of Singapore Dollar Four Thousand Four Hundred Sixty Three and Cents Seventy Five Only (\$4,463.75) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SNB7110T and YR2073K on 11/10/2024 along/at CASHIN STREET.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ MAGINET PLUMBING CONTRACTOR PTE LTD AND/OR KOHRI GURSAB SINGH) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "S & H MOTOR PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

Eco Carz Pte Ltd 8/4/2025

.....
Name of vehicle owner /Date



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WORKSHOP
160 Sin Ming Drive
#07-02 Sin Ming AutoCity
Singapore 575722

S & H Motor Pte Ltd
Co. Reg. No. : 198701322K
GST Reg. No.: M2-0076269-0

| | |
|------------------|---------------|
| Tax Invoice No.: | AR202501-0229 |
|------------------|---------------|

LONPAC INSURANCE BHD
BLK 300 #17-04/07
BEACH ROAD
THE CONCOURSE
SINGAPORE 199555

File No : SH/2024/0158/TP
Date : 24-January-2025

Cost of repair for vehicle no: SNB7110T TOYOTA NOAH
Accident involving vehicle no: SNB7110T & YR2073K on 11-October-2024

Description

To Supply Spare Parts

LABOUR CHARGE

| | |
|----------------------------|----------|
| Lump Sum Cost of Repair \$ | 3,850.00 |
| 9 % GST \$ | 346.50 |
| \$ | 4,196.50 |

T/Party: LONPAC INSURANCE BHD

Received By

No signature is required as this is a computer generated invoice



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 28 Oct 2024 / 17:34:58
Receipt Date/Time : 28 Oct 2024 / 17:34:58

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241028-003826

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|---|--|-------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - YR2073K As at 11 Oct 2024/12:08:00 Insurance Co: LONPAC INSURANCE BHD | | | | |
| 1 | Insurance Enquiry - YR2073K Enquiry Fee 20241028173441513447 | 25.00 | 2.25 | 27.25 |
| Sub-Total | | 25.00 | 2.25 | 27.25 |
| Total Before Rounding | | 25.00 | 2.25 | 27.25 |
| Rounding Difference | | | | 0.00 |
| Total Amount Payable | | | | 27.25 |
| Paid By | | | | |
| jf10ma32 | | | Credit Card | 27.25 |
| Total | | | | 27.25 |
| Cash Change | | | | 0.00 |
| Tendered Amount | | | | 27.25 |
| Excess Refundable Amount | | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Sent: Tuesday, April 1, 2025 3:26 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; MT_Claim_SG
Subject: OUR REF: 24/24/24/VC00/030089 Accident Involving our vehicle no : SNB7110T
claiming TP vehicle no : YR2073K D.O.A. 11/10/2024

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

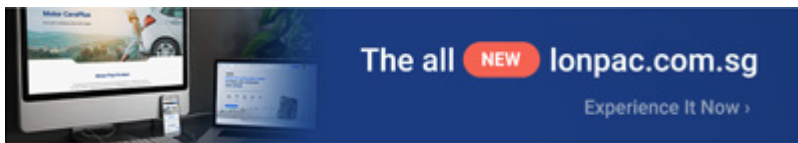
You have our mandate to settle as follow.

| | |
|----------------|-------------------------|
| Cost of repair | \$4,196.50 |
| Loss of use | \$240.00 – \$300.00 |
| GIA fee | \$27.25 |
| Total | \$4,463.75 – \$4,523.75 |

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, 5 March 2025 8:47 am

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [SEEK MANDATE] - OUR REF: 24/24/24/VC00/030089 -Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024 *** LKK REF: CD/LPC24110047/Kpa3

Lonpac External - General

Caution: This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Your ref: **24/24/24/VC00/030089**

Our ref : CD/LPC24110047/Kpa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING YR2073K(LONPAC) AND SNB7110T(TP) ON 11/10/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reversed and hit third party vehicle front portion.

We seek your approval to offer repairer "**S & H MOTOR PTE LTD**" at **\$4,623.75(all-in)**.

The summary is as follows: -



| | Amount Claimed | Amount Revised |
|-----------------------------------|---------------------|----------------------------------|
| 1. Cost of Repair (with GST) | \$ 10,237.68 | \$ 4,196.50 (\$3,850.00 + 9%GST) |
| 2. Loss of Use (4days x \$130.00) | \$ 520.00 | \$ 400.00 (4days x \$100.00) |
| 3. LTA/GIA Search Fee | \$ 27.25 | \$ 27.25 |
| Total | \$ 10,784.93 | <u>\$ 4,623.75</u> |

Surveyor recommended 3days for repair + 1PRS = 4DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 13 November 2024 11:01 PM
To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: OUR REF: 24/24/24/VC00/030089 -Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024 *** LKK REF: CD/LPC24110047/Kpa3

Hi Eric,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is HT.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, November 7, 2024 5:13 PM
To: ERIC WOO JUN KIAT
Cc: MT_Claim_SG ; Admin A
Subject: RE: OUR REF: 24/24/24/VC00/030089 -Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024 *** LKK REF: CD/LPC24110047/Xpa3

Dear Eric,

Attached a copy of third party video for your easy reference.
Thanks.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Sent: Tuesday, 5 November 2024 4:55 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: OUR REF: 24/24/24/VC00/030089 -Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024 *** LKK REF: CD/LPC24110047/Xpa3

Lonpac External - General

Lonpac External - General

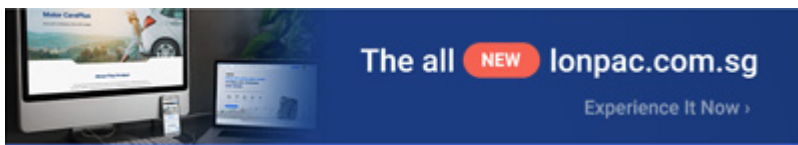
Dear Mei Kwan,

Please refer to OI GIA as per request.

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 4 November 2024 5:53 pm
To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: REF: 24/24/24/VC00/030089 -Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024 *** LKK REF: CD/LPC24110047/Xpa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 4 November 2024 5:23 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REF: 24/24/24/VC00/030089 -Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024

Dear Charmaine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Monday, November 4, 2024 5:04 PM

To: assignments <assignments@lkkauto.com>; Enquiry <enquiry@sh-motor.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REF: 24/24/24/VC00/030089 -Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Claim Handler: Eric

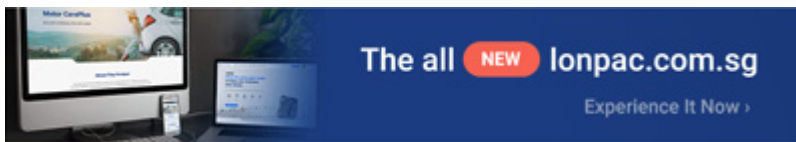
Dear Ray,

As spoken, we are appointing LKK for the survey and to revert to you on the liability.

Aside to LKK, FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: -, S&H Motor Pte Ltd <enquiry@sh-motor.com>

Sent: Monday, 4 November 2024 4:46 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: KL Chan <chan@sh-motor.com>

Subject: Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024

Dear Sir/Madam,

We attach a GIA report for the TP claim.

Kindly let us know who is the Officer-in-charge and what is the liability first.

Thanks & Best Regards,

Ray Tan
S&H MOTOR PTE LTD
160 Sin Ming Drive #07-02
Sin Ming AutoCity
Singapore 575722
Tel: 6453 4730 Fax: 6457 1931

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