

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, June 11, 2025 4:23 PM  
**To:** 'ERIC WOO JUN KIAT'  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: OUR REF: 24/24/24/VC00/030089 Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024  
**Attachments:** LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Best Regards,

**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT <ERICWOO@lonpac.com>  
**Sent:** Tuesday, April 1, 2025 3:26 PM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** OUR REF: 24/24/24/VC00/030089 Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

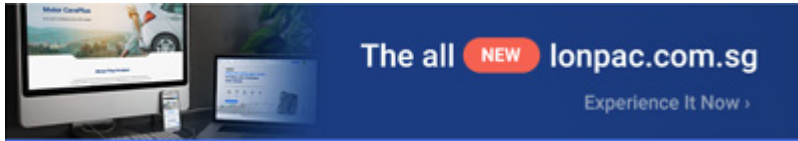
You have our mandate to settle as follow.

|                |                         |
|----------------|-------------------------|
| Cost of repair | \$4,196.50              |
| Loss of use    | \$240.00 – \$300.00     |
| GIA fee        | \$27.25                 |
| Total          | \$4,463.75 – \$4,523.75 |

Thank you.

Best Regards

Eric Woo  
Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 5 March 2025 8:47 am

**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** [SEEK MANDATE] - OUR REF: 24/24/24/VC00/030089 -Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024 \*\*\* LKK REF: CD/LPC24110047/Kpa3

## Lonpac External - General

**Caution:** This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Your ref: **24/24/24/VC00/030089**

Our ref : CD/LPC24110047/Kpa3q2(N)

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING YR2073K(LONPAC) AND SNB7110T(TP) ON 11/10/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reversed and hit third party vehicle front portion.

We seek your approval to offer repairer **"S & H MOTOR PTE LTD"** at **\$4,623.75(all-in).**

The summary is as follows: -



|                                   | Amount Claimed      | Amount Revised                   |
|-----------------------------------|---------------------|----------------------------------|
| 1. Cost of Repair (with GST)      | \$ 10,237.68        | \$ 4,196.50 (\$3,850.00 + 9%GST) |
| 2. Loss of Use (4days x \$130.00) | \$ 520.00           | \$ 400.00 (4days x \$100.00)     |
| 3. LTA/GIA Search Fee             | \$ 27.25            | \$ 27.25                         |
| <b>Total</b>                      | <b>\$ 10,784.93</b> | <b><u>\$ 4,623.75</u></b>        |

Surveyor recommended 3days for repair + 1PRS = 4DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/03/2025 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 13 November 2024 11:01 PM

**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OUR REF: 24/24/24/VC00/030089 -Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024 \*\*\* LKK REF: CD/LPC24110047/Kpa3

Hi Eric,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is HT.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, November 7, 2024 5:13 PM

**To:** ERIC WOO JUN KIAT

**Cc:** MT\_Claim\_SG ; Admin A

**Subject:** RE: OUR REF: 24/24/24/VC00/030089 -Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024 \*\*\* LKK REF: CD/LPC24110047/Xpa3

Dear Eric,

Attached a copy of third party video for your easy reference.

Thanks.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Sent:** Tuesday, 5 November 2024 4:55 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** OUR REF: 24/24/24/VC00/030089 -Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024 \*\*\* LKK REF: CD/LPC24110047/Xpa3

**Lonpac External - General**

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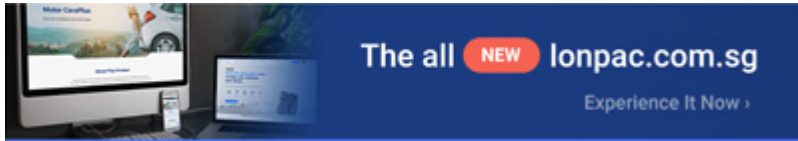
Dear Mei Kwan,

Please refer to OI GIA as per request.

Thank you.

Best Regards

Eric Woo  
Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9240 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 4 November 2024 5:53 pm

**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: REF: 24/24/24/VC00/030089 -Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024 \*\*\* LKK REF: CD/LPC24110047/Xpa3

## Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>

**Sent:** Monday, 4 November 2024 5:23 PM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: REF: 24/24/24/VC00/030089 -Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024

Dear Charmaine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Monday, November 4, 2024 5:04 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Enquiry <[enquiry@sh-motor.com](mailto:enquiry@sh-motor.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: REF: 24/24/24/VC00/030089 -Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024

**Lonpac External - General**

**Lonpac External - General**

WITHOUT PREJUDICE

Claim Handler: Eric

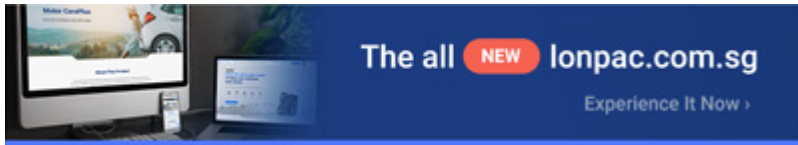
Dear Ray,

As spoken, we are appointing LKK for the survey and to revert to you on the liability.

[Aside to LKK, FYNA please.](#)

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** -, S&H Motor Pte Ltd <[enquiry@sh-motor.com](mailto:enquiry@sh-motor.com)>

**Sent:** Monday, 4 November 2024 4:46 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** KL Chan <[chan@sh-motor.com](mailto:chan@sh-motor.com)>

**Subject:** Accident Involving our vehicle no : SNB7110T claiming TP vehicle no : YR2073K D.O.A. 11/10/2024

Dear Sir/Madam,

We attach a GIA report for the TP claim.

Kindly let us know who is the Officer-in-charge and what is the liability first.

Thanks & Best Regards,

Ray Tan  
S&H MOTOR PTE LTD  
160 Sin Ming Drive #07-02  
Sin Ming AutoCity  
Singapore 575722  
Tel: 6453 4730 Fax: 6457 1931

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