Hueh Yin (LKK Auto)

From: Jacqueline Tan (CTPIS) < jacqueline.tan@sg.cntaiping.com>

Sent: Monday, November 4, 2024 4:49 PM

To: Jac CR Law; Info@cr-lawpractice.com; rtacpteltd@gmail.com; SUR; assignments

Cc: Jenny Lew (CTPIS)

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206144/SMC8544A/C02/LEWLc & Your Ref: CR.DN-PD.24-5564

[Internal]

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Sir,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

If there be any injury claims by your client, please combine it in one Letter of Demand as a cause of action shall not be divided for the purpose of bringing 2 or more actions.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis.

Survey Type: (Please indicate New or Resurvey)	New
Vehicle to be surveyed:	JTV7458
CHINA TAIPING Insured vehicle:	SMC8544A
Date of Accident:	01/11/2024
Date of Survey:	-
Name of Workshop:	RTAC PTE LTD
Address of Survey Location:	13 KAKI BUKIT ROAD 4 #01-16 BARTLEY BIZ CENTRE SINGAPORE 417807
Name of Contact Person: Contact:	Haiqal 9114 1771 / 8078 9711

OIC: Jenny Lew

Thank you.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

*For survey matter, please email to claimsdept@sg.cntaiping.com

*For all LOD, please email to <u>claimsdept@sg.cntaiping.com</u>

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From: Jac CR Law <jac@cr-lawpractice.com> Sent: Monday, 4 November 2024 4:26 pm

To: donotreply.claims < donotreply.claims@sg.cntaiping.com>; Jenny Lew (CTPIS) < jenny.lew@sg.cntaiping.com>; Jacqueline Tan (CTPIS) < jacqueline.tan@sg.cntaiping.com>; Info@cr-lawpractice.com; rtacpteltd@gmail.com

Subject: Re: PRE-REPAIR SURVEY-Our Ref: SNM24D206144/SMC8544A/C02/LEWLc & Your Ref: CR.DN-PD.24-5564

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WITHOUT PREJUDICE

Dear Sirs

We disagree with your list of surveyors and propose M/S ARC Surveyor and Adjusters to be the SJE.

Please let us hear from you soonest so we could prepare the necessary,

Thank you.

On a separate note, in view of the latest advisory on Co-vid, our entire office will be operating via tele-commuting. Please do not send any documents or correspondence or notice to our office by fax. Please communicate with us through email. Kindly note that we are still in operation and we will respond accordingly. Your kind co-operation is most appreciated.

Kindly send all future correspondences to 1 Pickering Street Level 8 Suite 2 Great Eastern Centre Singapore 048659.

Regards
Jac D.
C RAMESH LAW PRACTICE
TEL: 6814 1873
FAX: 6815 3273

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From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>

Sent: Monday, November 4, 2024 3:28 AM

To: jenny.lew@sg.cntaiping.com <jenny.lew@sg.cntaiping.com <jenny.lew@sg.cntaiping.com

rtacpteltd@gmail.com <rtacpteltd@gmail.com> Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D206144/SMC8544A/C02/LEWLc & Your Ref: CR.DN-PD.24-5564 Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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