

Rajes (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Friday, November 1, 2024 5:24 PM
To: assignments
Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH); Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus); Tan Wei Teck (StridesASvcs/Ins & Claims/Bus); jaimetay@msfirstcapital.com.sg
Subject: FW: Direct Settlement (MY) - Accident Involving SNB1705S & SMB1587C (SMRT BUS / MS FIRST CAPITAL-INSURED) DOA: 31/10/2024 / (VEHICLE GROUNDED)
Attachments: 01112024104404-0001.pdf; SNB1705S DOA 31102024.pdf; SNB1705S DOA31102024_AVF.mp4

Our Ref : SMB1587C

Dear Rajes,

Kindly survey on "Without Prejudice" basis.

TP: SNB1705S
Insured: SMB1587C
Workshop: INCHCAPE
Mei Yen @ 6631 1507

Thanks & Best Regards,

Ana Magnaye

Claims Department

Strides Premier Automotive Services Pte Ltd
Address: | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2678 | Fax: 6368 7421

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www.stridespremier.com.sg    Stridespremier

From: Vincent Chua <Vincent.Chua@inchcape.com.sg>
Sent: Friday, 1 November 2024 2:49 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>; claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>
Subject: Direct Settlement (MY) - Accident Involving SNB1705S & SMB1587C (SMRT BUS / MS FIRST CAPITAL-INSURED) DOA: 31/10/2024 / (VEHICLE GROUNDED)

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Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos, Estimate Invoice & Accident Footage for your kind perusal.

As our client is claiming against your insured **SMB1587C** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$XXX per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Mei Yen @ 6631 1507** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle **IN** workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

We would like to appoint "LKK Auto" as the SJE for this Pre-Repair Survey

Kindly arrange for survey soonest





Thank you & Regards,

Vincent Chua

TPR Team, Claims Dept

DID: (+65) 6631 1861

Borneo Motors Pte Ltd | Inchcape Centre, 2 Pandan Crescent Level 4 | Singapore 128462

www.inchcape.com



From: Ng Mei Yen <meiyen.ng@inchcape.com.sg>

Sent: Friday, November 1, 2024 1:33 PM

To: Vincent Chua <Vincent.Chua@inchcape.com.sg>

Cc: claimstatusequiry <claimstatusequiry@borneomotors.com.sg>

Subject: ARRANGE SURVEY - LIABILITY CHECK - SNB1705S & SMB1587C - DOA 31/10/2024 - TP - MS FC

Hi

Kindly arrange survey for this vehicle (Vehicle GROUNDED).

Dax NO injured
VIDEO (GOOGLE)

Thank you

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