

Rajes (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Monday, November 4, 2024 10:56 AM
To: assignments; admin-d
Subject: Survey Request - Manual Assigned
Attachments: image009.wmz; XD7177Y.pdf

<Confidential>

OUR REF: AW1-jgv-ins-H84-XD7177Y-2024(jw) YOUR REF: SNB4160T

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once my colleagues registered the claim.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6012 1316 | crystal_lee@sg.msig-asia.com
Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg    

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From: Motor Survey
Sent: Monday, November 4, 2024 10:55 AM
To: 'Jacqui Wong' <jacquiwong@visionlawllc.com>; 'JenniferGuay' <jenniferguay@visionlawllc.com>
Cc: 'Lian Huat Hup' <huplianhuateng@gmail.com>
Subject: RE: OUR REF: AW1-jgv-ins-H84-XD7177Y-2024(jw) YOUR REF: SNB4160T

Dear Sir/Mdm,

Thank you for your selection.

We will proceed to appoint/assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you & Best regards,

Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6012 1316 | crystal_lee@sq.msigg-asia.com
Please note my direct line has changed.



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From: Jacqui Wong <jacquiwong@visionlawllc.com>
Sent: Monday, November 4, 2024 10:45 AM
To: Motor Survey <motorsurvey@sg.msigg-asia.com>; 'JenniferGuay' <jenniferguay@visionlawllc.com>
Cc: 'Lian Huat Hup' <huplianhuateng@gmail.com>
Subject: RE: OUR REF: AW1-jgv-ins-H84-XD7177Y-2024(jw) YOUR REF: SNB4160T

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sirs,

PRE - REPAIR SURVEY
CLAIMANT: SOON SENG KIM TRAINING & TRANSPORT PTE LTD
ACCIDENT INVOLVING XD 7177 Y & SNB 4160 T ON 27TH OCTOBER 2024 AT ALONG BEDOK SOUTH ROAD OPEN SPACE CAR PARK AT ABOUT 04:50 HOURS

We refer to your email of even date.

We confirmed that both parties are agreeable to appoint **LKK AUTO CONSULTANTS PTE LTD** as the Single Joint Expert for the Survey of our client's vehicle no. **XD 7177 Y**.

Please be informed that our client's vehicle is available for Pre-repair inspection as follows:

Venue : HUP LIAN HUAT ENGINEERING WORKS
No.38 Defu Lane 9
Singapore 539278

Contact Person : Mr Goh / Ms Si Hui (62823336)

Please let us hear from you shortly.

For Surveyor Please initial here after completion of pre-repair survey. Thank you. Appointed Surveyor: _____

Thank you.

Jacqui Wong (JW)
(Secretary to Ms Audrey Wong)

VISION LAW LLC
133 New Bridge Road
#25-03/04/05
Chinatown Point
Singapore 059413
Tel: 65342813 [Ext 111]

From: Motor Survey [<mailto:motorsurvey@sg.msig-asia.com>]
Sent: Monday, 4 November, 2024 9:47 AM
To: Jacqui Wong <jacquiwong@visionlawllc.com>; 'JenniferGuay' <jenniferguay@visionlawllc.com>
Cc: 'Lian Huat Hup' <huplianhuateng@gmail.com>
Subject: RE: OUR REF: AM1-jgv-ins-H84-XD7177Y-2024(jw) YOUR REF: SNB4160T

<Confidential>

Dear Sir/Mdm,

We refer to your email dated 04/11/2024.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AJAX Inspection Services Pte Ltd
- 6) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Adrian Ling	6) Chow Bo Xiong
2) Kenneth Kong	7) Patrick Soo
3) Marcus Chua	8) Victor Png
4) Ng You Han	9) Loh Teck How, Billy
5) Gary Soon	10) Adam Ng

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)
D: +65 6012 1316 | crystal_lee@sg.msig-asia.com
Please note my direct line has changed.



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Co. Reg. No. 200412212G | msig.com.sg    

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From: Jacqui Wong <jacquiwong@visionlawllc.com>
Sent: Monday, November 4, 2024 8:57 AM
To: Motor Survey <motorsurvey@sg.msig-asia.com>; Claims SG <claims@sg.msig-asia.com>; Crystal Lee <crystal_lee@sg.msig-asia.com>; 'JenniferGuay' <jenniferguay@visionlawllc.com>
Cc: 'Lian Huat Hup' <huplianhuateng@gmail.com>
Subject: RE: OUR REF: AM1-jgv-ins-H84-XD7177Y-2024(jw) YOUR REF: SNB4160T

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

MSIG INSURANCE (SINGAPORE) PTE LTD
Attention: Motor Claim Department

Dear Sirs,

PRE - REPAIR SURVEY
CLAIMANT: SOON SENG KIM TRAINING & TRANSPORT PTE LTD
ACCIDENT INVOLVING XD 7177 Y & SNB 4160 T ON 27TH OCTOBER 2024 AT ALONG BEDOK SOUTH ROAD OPEN SPACE CAR PARK AT ABOUT 04:50 HOURS

We are instructed by **SOON SENG KIM TRAINING & TRANSPORT PTE LTD** to notify you of a road accident on **27TH OCTOBER 2024 AT ALONG BEDOK SOUTH ROAD OPEN SPACE CAR PARK AT ABOUT 04:50 HOURS** involving our client's **XD 7177 Y & SNB 4160 T** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

For Surveyor Please initial here after completion of pre-repair survey. Thank you.
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Thank you.

Jacqui Wong (JW)
(Secretary to Ms Audrey Wong)

VISION LAW LLC
133 New Bridge Road
#25-03/04/05
Chinatown Point
Singapore 059413
Tel: 65342813 [Ext 111]

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #25-03/04/05 Chinatown Point, Singapore 059413

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