

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 7 November 2024 5:15 PM
To: 'ERIC WOO JUN KIAT'; GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Daphne Lee (LKK Auto)
Subject: RE: OUR REF: 24/24/24/VC05/030115 Reminder for Survey: 50116501 / SHC229Y / TP YP686R / 31/10/2024 - ARRANGE SURVEY *** Ikk ref: CD/LPC24110032/Rma3
Attachments: SHC229Y VIDEO.mp4; LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Hi Eric,

Noted with thanks.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- TP video

Please note that our officer in charge is Daphne.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Thursday, 7 November 2024 4:17 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: OUR REF: 24/24/24/VC05/030115 Reminder for Survey: 50116501 / SHC229Y / TP YP686R / 31/10/2024 - ARRANGE SURVEY *** Ikk ref: CD/LPC24110032/Rma3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Our insured have yet to report accident.

Attached TP GIA for your reference.

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 7 November 2024 4:08 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: RE: Reminder for Survey: 50116501 / SHC229Y / TP YP686R / 31/10/2024 - ARRANGE SURVEY *** lkk ref: CD/LPC24110032/Rma3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 4 November 2024 9:46 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@dingautomotive.com; Kelly Ding <kelly@dingautomotive.com>; Taxis Customer Service <taxiscs@stengg.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Reminder for Survey: 50116501 / SHC229Y / TP YP686R / 31/10/2024 - ARRANGE SURVEY

Dear Gerald,

Thank you for the assignment.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sarah Ong <sarah@dingautomotive.com>

Sent: Monday, November 4, 2024 8:46 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: claims@dingautomotive.com; Kelly Ding <kelly@dingautomotive.com>; Taxis Customer Service <taxiscs@stengg.com>; MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Reminder for Survey: 50116501 / SHC229Y / TP YP686R / 31/10/2024 - ARRANGE SURVEY

Without Prejudice

Dear Gerald

Noted with thanks.

Please Cc: kelly@dingautomotive.com; claims@dingautomotive.com in all correspondence.

Regards,

Sarah

Claims Dept.

Ding Automotive Pte Ltd

T: (+65) 9239 4128 | E: sarah@dingautomotive.com

On Mon, 4 Nov 2024 at 08:36, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sarah,

We have appointed LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Rajes,

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Sarah Ong <sarah@dingautomotive.com>

Sent: Monday, 4 November 2024 8:30 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: claims@dingautomotive.com; Kelly Ding <kelly@dingautomotive.com>; Taxis Customer Service <taxiscs@stengg.com>

Subject: Reminder for Survey: 50116501 / SHC229Y / TP YP686R / 31/10/2024 - ARRANGE SURVEY

Without Prejudice

Dear Sir/Mdm

We refer to our request for survey of SHC229Y DOA: 31/10/2024 below. GIA report as attached.

Vehicle will come in today, 04/11/2024, at around 10.30am. The workshop location is at 31 Corporation Road.

As said vehicle is a taxi, please be informed that any delay in survey will result in additional rental and income losses.

Please Cc: kelly@dingautomotive.com; claims@dingautomotive.com in all correspondence.

Thanks & regards,

Sarah

Claims Dept.

Ding Automotive Pte Ltd

T: (+65) 9239 4128 | E: sarah@dingautomotive.com

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

On Fri, 1 Nov 2024 at 18:05, Taxis Customer Service <taxiscs@stengg.com> wrote:

Without Prejudice

Hi Sir/Madam,

Kindly assist to arrange survey for vehicle **SHC229Y** at 31 Corporation Road on **04/11/2024** after **11.00 am**.

Vehicle will come in on **04/11/2024** at around **10.30am**.

GIA Report will be sent shortly.

Please **avoid visiting** during **12PM – 1PM**.

Thank You

Best Regards,

WEI
Ding Automotive Pte Ltd
Hp : 96891857

Office : 62657130

This email is confidential and may also be privileged. If this email has been sent to you in error, please delete it immediately and notify us. Please do not copy, distribute, or disseminate part or whole of this email if you are not the intended recipient or if you have not been authorized to do so. We reserve the right, to the extent and under circumstances permitted by applicable laws, to retain, monitor, and intercept email messages to and from our systems. Thank you.