

## Mei Kwan (LKKAUTO)

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**From:** ERIC WOO JUN KIAT <ERICWOO@lonpac.com>  
**Sent:** Friday, 22 November 2024 10:12 AM  
**To:** Mei Kwan (LKKAUTO); GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Daphne Lee (LKK Auto)  
**Subject:** RE: OUR REF: 24/24/24/VC05/030115 Reminder for Survey: 50116501 / SHC229Y / TP YP686R / 31/10/2024 - ARRANGE SURVEY \*\*\* Ikk ref: CD/LPC24110032/Rma3  
**Attachments:** OI GIA - YP686R.pdf  
**Categories:** HMK

## Lonpac External - General

## Lonpac External - General

Dear Mei Kwan,

Attached OI GIA for your reference.

Thank you.

Best Regards

Eric Woo  
Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9240 | Fax: (65) 6296 2706



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** ERIC WOO JUN KIAT  
**Sent:** Friday, 15 November 2024 11:28 am  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>  
**Subject:** RE: OUR REF: 24/24/24/VC05/030115 Reminder for Survey: 50116501 / SHC229Y / TP YP686R / 31/10/2024 - ARRANGE SURVEY \*\*\* Ikk ref: CD/LPC24110032/Rma3

Dear Mei Kwan,

Our driver have yet to report accident till date.

Thank you.

Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 14 November 2024 5:15 pm

**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Subject:** RE: OUR REF: 24/24/24/VC05/030115 Reminder for Survey: 50116501 / SHC229Y / TP YP686R / 31/10/2024 - ARRANGE SURVEY \*\*\* lkk ref: CD/LPC24110032/Rma3

## Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 7 November 2024 5:15 PM

**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto)

<[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Subject:** RE: OUR REF: 24/24/24/VC05/030115 Reminder for Survey: 50116501 / SHC229Y / TP YP686R / 31/10/2024 - ARRANGE SURVEY \*\*\* Ikk ref: CD/LPC24110032/Rma3

Hi Eric,

Noted with thanks.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- TP video

Please note that our officer in charge is Daphne.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Sent:** Thursday, 7 November 2024 4:17 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto)

<[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Subject:** OUR REF: 24/24/24/VC05/030115 Reminder for Survey: 50116501 / SHC229Y / TP YP686R / 31/10/2024 - ARRANGE SURVEY \*\*\* Ikk ref: CD/LPC24110032/Rma3

## Lonpac External - General

## Lonpac External - General

Dear Mei Kwan,

Our insured have yet to report accident.

Attached TP GIA for your reference.

Thank you.

Best Regards

Eric Woo  
Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9240 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 7 November 2024 4:08 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Subject:** RE: Reminder for Survey: 50116501 / SHC229Y / TP YP686R / 31/10/2024 - ARRANGE SURVEY \*\*\* Ikk ref: CD/LPC24110032/Rma3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>  
**Sent:** Monday, 4 November 2024 9:46 AM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [claims@dingautomotive.com](mailto:claims@dingautomotive.com); Kelly Ding <[kelly@dingautomotive.com](mailto:kelly@dingautomotive.com)>; Taxis Customer Service <[taxiscs@stengg.com](mailto:taxiscs@stengg.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Reminder for Survey: 50116501 / SHC229Y / TP YP686R / 31/10/2024 - ARRANGE SURVEY

Dear Gerald,

Thank you for the assignment.

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sarah Ong <[sarah@dingautomotive.com](mailto:sarah@dingautomotive.com)>  
**Sent:** Monday, November 4, 2024 8:46 AM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** [claims@dingautomotive.com](mailto:claims@dingautomotive.com); Kelly Ding <[kelly@dingautomotive.com](mailto:kelly@dingautomotive.com)>; Taxis Customer Service <[taxiscs@stengg.com](mailto:taxiscs@stengg.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Reminder for Survey: 50116501 / SHC229Y / TP YP686R / 31/10/2024 - ARRANGE SURVEY

### **Without Prejudice**

Dear Gerald

Noted with thanks.

*Please Cc: [kelly@dingautomotive.com](mailto:kelly@dingautomotive.com); [claims@dingautomotive.com](mailto:claims@dingautomotive.com) in all correspondence.*

Regards,

**Sarah**

Claims Dept.

Ding Automotive Pte Ltd

T: (+65) 9239 4128 | E: [sarah@dingautomotive.com](mailto:sarah@dingautomotive.com)

On Mon, 4 Nov 2024 at 08:36, GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

**Lonpac External - General**

**Lonpac External - General**

WITHOUT PREJUDICE

Dear Sarah,

We have appointed LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Rajes,

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Sarah Ong <[sarah@dingautomotive.com](mailto:sarah@dingautomotive.com)>

Sent: Monday, 4 November 2024 8:30 am

To: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Cc: [claims@dingautomotive.com](mailto:claims@dingautomotive.com); Kelly Ding <[kelly@dingautomotive.com](mailto:kelly@dingautomotive.com)>; Taxis Customer Service

<[taxiscs@stengg.com](mailto:taxiscs@stengg.com)>

Subject: Reminder for Survey: 50116501 / SHC229Y / TP YP686R / 31/10/2024 - ARRANGE SURVEY

### **Without Prejudice**

Dear Sir/Mdm

We refer to our request for survey of SHC229Y DOA: 31/10/2024 below. GIA report as attached.

**Vehicle will come in today, 04/11/2024, at around 10.30am. The workshop location is at 31 Corporation Road.**

**As said vehicle is a taxi, please be informed that any delay in survey will result in additional rental and income losses.**

*Please Cc: [kelly@dingautomotive.com](mailto:kelly@dingautomotive.com); [claims@dingautomotive.com](mailto:claims@dingautomotive.com) in all correspondence.*

Thanks & regards,

**Sarah**

**Claims Dept.**

**Ding Automotive Pte Ltd**

T: (+65) 9239 4128 | E: [sarah@dingautomotive.com](mailto:sarah@dingautomotive.com)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

On Fri, 1 Nov 2024 at 18:05, Taxis Customer Service <[taxiscs@stengg.com](mailto:taxiscs@stengg.com)> wrote:

**Without Prejudice**

Hi Sir/Madam,

Kindly assist to arrange survey for vehicle **SHC229Y** at 31 Corporation Road on **04/11/2024** after **11.00 am**.

Vehicle will come in on **04/11/2024** at around **10.30am**.

**GIA Report** will be sent shortly.

**Please avoid visiting during 12PM – 1PM.**

Thank You

Best Regards,

***WEI***  
***Ding Automotive Pte Ltd***  
***Hp : 96891857***  
***Office : 62657130***

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