



10th March 2025

Lonpac Insurance Bhd.

300 Beach Road

#17-04/06

The Concourse

Singapore 199555

ATTN: THE MOTOR CLAIMS DEPT

Dear Sir/Mdm,

Accident involving SLE2974H and XD6285A on 2nd November 2024 at Carpark of Blk. 636 Yishun Street 61 Singapore.

We refer to the above matter.

We are instructed by the owner of vehicle no: SLE2974H to claim against vehicle XD6285A, which was insured by you at the material time.

As a result of the collision, our client has suffered loss and damages as follows:

1. Cost of Repair	\$ 5,341.00 (<i>Inclusive of GST</i>)
2. Loss of Use x 5days	\$ 600.00
3. LTA search fee	\$ <u>27.25</u>
4. Total	<u>\$ 5,968.25</u>

We forward copies of GIA reports, repair bill for your attention.

Thank you.

Yours Sincerely,

A handwritten signature in black ink, appearing to be "Wong Qi Zhi", written over a horizontal line.

Wong Qi Zhi

AUTHORISATION TO ACT

I, ROHAIDI BIN ABDUL HAMED of S17315512, owner of
SLE2974H hereby authorize Elite AM Pte Ltd to act for me with respect to my claim
for repair cost and/or rental and/or loss of use of my vehicle no. SLE2974H that was
damaged pursuant to the accident which occurred on 2nd NOV. 2024 along CARDARK W BLK 636
YISHUN ST. 61 SINGAPORE involving vehicle no. XD6285A.

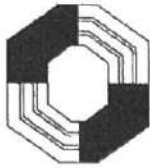
I further authorize the workshop to settle my above-mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favor of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other
vehicle/s is concerned.

Dated this 4th NOV 2024



Signed by "Claimant"



LONPAC INSURANCE BHD

CLAIM NO : 24/24/24/VC05/030124
DATE : 05 JUNE 2025

DISCHARGE VOUCHER

I/We, ROHAIDI BIN ABDUL HAMED confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of XD6285A the sum of Singapore Dollar Two Thousand Nine Hundred Forty Only (**\$2,940.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLE2974H and XD6285A on 02/11/2024 along/at CARPARK BLK 636 YISHUN ST 61.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ K.U.S PRE-CAST (S) PTE. LTD. AND/OR SOH SOON KIAT**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**ELITE AM PTE. LTD.**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

16/07/2025

.....
Signature of vehicle owner/Date

ROHAIDI BIN ABDUL HAMED

.....
Name of vehicle owner /Date



ELITE AM PTE LTD

1 YISHUN INDUSTRIAL STREET 1 #01-06 A'POSH BIZHUB
SINGAPORE 768160
Office No: 9455 5806 Email: eliteamclaim1@gmail.com
GST reg.no. 201606209K

Tax Invoice
YS-10393

Balance Due
SGD 2,940.00

Invoice Date : 05-06-2025
Reference : SLE2974H
Type Of Claim : TP
Accident Date : 02/11/2024

Lonpac Insurance Bhd

300 BEACH ROAD #17-04/06 THE CONCOURSE SINGAPORE 199555

#	Description	Qty	Unit Price	Tax%	Tax	Amount
1	Cost of repair for Vehicle Regn No: SLE2974H	1.00	2,450.00	9.00%	220.50	2,450.00
2	Loss Of Use	1.00	242.25			242.25
3	LTA Search Fee	1.00	25.00	9.00%	2.25	25.00
Items in Total 3.00					Sub Total	2,717.25
					GST 9%	222.75
					Total	SGD 2,940.00
					Balance Due	SGD 2,940.00

Bank Details: SGD DOLLAR ACCOUNT ONLY
Name of Account Holder: ELITE AM PTE. LTD.

Bank: Oversea-Chinese Banking Corporation
Account No: 602-365058-001
UEN No: 201606209KOCB



SCAN TO PAY

Authorized Signature



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 04 Nov 2024 / 13:10:06

Receipt Date/Time : 04 Nov 2024 / 13:10:06

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241104-002030

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - XD6285A				
As at 02 Nov 2024/11:02:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - XD6285A			
	Enquiry Fee	25.00	2.25	27.25
	20241104130508543872			
	Sub-Total	25.00	2.25	27.25
	Total Before Rounding	25.00	2.25	27.25
	Rounding Difference			0.00
	Total Amount Payable			27.25
	Paid By			
	549834XXXXXX2519	eNETS Credit Card		27.25
	Total			27.25
	Cash Change			0.00
	Tendered Amount			27.25
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

ELITE AM Pte. Ltd.

Bank Account Details

Beneficiary Name:

ELITE AM Pte. Ltd.

Bank Name / Branch Name:

OCBC

Bank Account No.:

602 - 365058 - 001

Bank Code / Branch Code:

7339/GCF

Swift Code

OCBCSGSGGCF

Email Address:

eliteamclaim1@gmail.com

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

WONG QI ZHI / MANAGING DIRECTOR / 81821895 / eliteamclaim1@gmail.com

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date:

Acknowledged by :

Name / Date:

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Tuesday, May 20, 2025 5:01 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - ORef: 24/24/24/VC05/030124 - Accident involving SLE2974H and XD6285A *** LKK REF: CD/LPC24110031/Kpa3

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Hi Hsiao Tong,

Please attempt liability at 50% first since the accident is resulted from the direction of the traffic controller.

Mandate to settle as follows:

Cost of repair & GST	5,341.00	5,341.00
LOU (\$120 x 5d)	600.00	500.00 (100 x 5d)
Subtotal for damages @ 100%	5,941.00	5,841.00
@ 50%		2,920.50
LTA	27.25	27.25
Total	5,968.25	2,947.75

Please keep us updated on negotiation.

Thanks
Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 11 April 2025 2:41 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - ORef: 24/24/24/VC05/030124 - Accident involving SLE2974H and XD6285A *** LKK REF: CD/LPC24110031/Kpa3

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Caution: This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Your ref: **24/24/24/VC05/030124**

Our ref : CD/LPC24110031/Kpa3(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD6285A(LONPAC) AND SLE2974H(TP) ON 02/11/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reverses and hit onto third party vehicle. Our driver should exercise more caution while reversing.

We seek your approval to offer repairer **"ELITE AM PTE. LTD."** at **\$5,868.25(all-in)**.

The summary is as follows: -

?

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 9,238.43	\$ 5,341.00 (\$4,900.00 + 9%GST)
2. Loss of Use (5days x \$120.00)	\$ 600.00	\$ 500.00 (5DAYS X \$100.00)
3. LTA/GIA Report Search Fee	\$ 27.25	\$ 27.25
Total	\$ 9,865.68	<u>\$ 5,868.25</u>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, November 12, 2024 7:24 PM
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ORef: 24/24/24/VC05/030124 - Accident involving SLE2974H and XD6285A *** LKK REF: CD/LPC24110031/Kpa3

Dear Huey Ni,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Tuesday, 5 November 2024 5:46 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

a@lkkauto.com>

Subject: RE: ORef: 24/24/24/VC05/030124 - Accident involving SLE2974H and XD6285A *** LKK REF: CD/LPC24110031/Kpa3

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Hi Mei Kwan,

Sorry for omission of the GIA report.

Here it goes.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 5 November 2024 5:35 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ORef: 24/24/24/VC05/030124 - Accident involving SLE2974H and XD6285A *** LKK REF: CD/LPC24110031/Kpa3

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Dear Huey Ni,

No attachment found. Please resend.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: ENG HUEY NI <hneng@lonpac.com>

Sent: Tuesday, 5 November 2024 4:03 PM

To: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: ORef: 24/24/24/VC05/030124 - Accident involving SLE2974H and XD6285A

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Hi Hueh Yin & Hsiao Tong,

We attach OI GIA.

Please review and get back to TP on liability (I am of the view that prelim liability should be 50:50 since both OI & TP were driving under the instruction/direction of somebody in the carpark.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 4 November 2024 2:39 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident involving SLE2974H and XD6285A

Lonpac External - General

Dear Gerald,

Thank you for the assignment.

Please be informed that repairer arrange survey on 05/11/2024.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, November 4, 2024 2:12 PM

To: Elite AM <eliteamclaim@gmail.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Accident involving SLE2974H and XD6285A

Lonpac External - General

Lonpac External - General

Dear Victor,

Our insured has not lodged the report and we are unable to determine liability.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Rajes

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: EliteAM Pte Ltd <eliteamclaim1@gmail.com>

Sent: Monday, 4 November 2024 2:02 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Accident involving SLE2974H and XD6285A

Ref:

Our client: SLE2974H

Your insured: XD6285A

Dear Sir/Madam,

The above attached is the GIA report from our client

May I request for prs on the above mentioned vehicle.

In line with this, may I check on the liability status?

Thank you and hope to hear from you soon.

Regards,

Victor Wong

(Email: eliteamclaim1@gmail.com)

Mobile: +65 8182 1895

Elite AM Pte Ltd

1 Yishun Industrial Street 1

#01-06 A'posh Bizhub

Singapore 768160

Office no: +65 9455 5806

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