

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, April 11, 2025 2:41 PM  
**To:** ENG HUEY NI  
**Cc:** 'MT\_Claim\_SG'; Admin A  
**Subject:** [SEEK MANDATE] - ORef: 24/24/24/VC05/030124 - Accident involving SLE2974H and XD6285A \*\*\* LKK REF: CD/LPC24110031/Kpa3  
**Attachments:** TP GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS.pdf; WHEEL ALIGNMENT.pdf; SLE2974H LOD.pdf

Your ref: **24/24/24/VC05/030124**  
Our ref : CD/LPC24110031/Kpa3(N)

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING XD6285A(LONPAC) AND SLE2974H(TP) ON 02/11/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reverses and hit onto third party vehicle. Our driver should exercise more caution while reversing.

We seek your approval to offer repairer "**ELITE AM PTE. LTD.**" at **\$5,868.25(all-in).**

The summary is as follows: -

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	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 9,238.43	\$ 5,341.00 (\$4,900.00 + 9%GST)
2. Loss of Use (5days x \$120.00)	\$ 600.00	\$ 500.00 (5DAYS X \$100.00)
3. LTA/GIA Report Search Fee	\$ 27.25	\$ 27.25
<b>Total</b>	<b>\$ 9,865.68</b>	<b><u>\$ 5,868.25</u></b>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.  
Kindly note that this inspection report dated 11/04/2025 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Sent:** Tuesday, November 12, 2024 7:24 PM

**To:** ENG HUEY NI <hneng@lonpac.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: ORef: 24/24/24/VC05/030124 - Accident involving SLE2974H and XD6285A \*\*\* LKK REF: CD/LPC24110031/Kpa3

Dear Huey Ni,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Sent:** Tuesday, 5 November 2024 5:46 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ORef: 24/24/24/VC05/030124 - Accident involving SLE2974H and XD6285A \*\*\* LKK REF: CD/LPC24110031/Kpa3

**Lonpac External - Confidential**

**Lonpac External - Confidential**

Hi Mei Kwan,

Sorry for omission of the GIA report.

Here it goes.

Thanks

Huey Ni

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 5 November 2024 5:35 pm

**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ORef: 24/24/24/VC05/030124 - Accident involving SLE2974H and XD6285A \*\*\* LKK REF: CD/LPC24110031/Kpa3

## Lonpac External - Confidential

Dear Huey Ni,

No attachment found. Please resend.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Sent:** Tuesday, 5 November 2024 4:03 PM

**To:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** ORef: 24/24/24/VC05/030124 - Accident involving SLE2974H and XD6285A

## Lonpac External - Confidential

## Lonpac External - Confidential

Hi Hueh Yin & Hsiao Tong,

We attach OI GIA.

Please review and get back to TP on liability (I am of the view that prelim liability should be 50:50 since both OI & TP were driving under the instruction/direction of somebody in the carpark.

Thanks

Huey Ni

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>

**Sent:** Monday, 4 November 2024 2:39 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Accident involving SLE2974H and XD6285A

## Lonpac External - General

Dear Gerald,

Thank you for the assignment.

Please be informed that repairer arrange survey on 05/11/2024.

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, November 4, 2024 2:12 PM

**To:** Elite AM <[eliteamclaim@gmail.com](mailto:eliteamclaim@gmail.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: Accident involving SLE2974H and XD6285A

## Lonpac External - General

## Lonpac External - General

Dear Victor,

Our insured has not lodged the report and we are unable to determine liability.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Rajes

FYNA

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** EliteAM Pte Ltd <[eliteamclaim1@gmail.com](mailto:eliteamclaim1@gmail.com)>

**Sent:** Monday, 4 November 2024 2:02 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Accident involving SLE2974H and XD6285A

Ref:

Our client: SLE2974H  
Your insured: XD6285A

Dear Sir/Madam,

The above attached is the GIA report from our client

May I request for prs on the above mentioned vehicle.

In line with this,may I check on the liability status?

Thank you and hope to hear from you soon.

Regards,

Victor Wong

(Email: [eliteamclaim1@gmail.com](mailto:eliteamclaim1@gmail.com))

Mobile: +65 8182 1895

Elite AM Pte Ltd

1 Yishun Industrial Street 1

#01-06 A'posh Bizhub

Singapore 768160

Office no: +65 9455 5806

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