

Our Ref : GBL113X / TP#2686
Your Ref : GBJ7823U / CD/CTI24110025/Kma3

WITHOUT PREJUDICE

Date : 13th November 2024

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attention: Motor Claims Department

**ACCIDENT INVOLVING GBL113X & GBJ7823U ON 30/10/2024
ALONG WOODLAND INDUSTRIAL PARK E4**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	5,341.00	
- Loss of Rental (incl. of GST)	S\$	610.40	(\$80.00 X 07 Days)
- Towing Fee	S\$	60.00	
- TP GIA Report (GBJ7823U)	S\$	31.00	
- LTA / GIA Search Fee	S\$	2.18	

Grand Total S\$ 6,044.58

If you have any enquiries, please contact our representative, Mr Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

I/We(owner) REDDANCE ENVIRONMENTAL SERVICES AND PEST MANAGEMENT PTE LTD ('the third-party claimant') of
(Address) 35 Kallang Pudding Road #08-04 registered owner of
(Vehicle Number) G7BL113X hereby authorize ('the vehicle repairer workshop')
OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or
rental and/or loss of use for my/our vehicle number G7BL113X that was
damaged pursuant to the accident which occurred on 30/10/2024 along WOODLANDS
INDUSTRIAL PARK E4 involving vehicle number G7B57823U.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 1 day of NOVEMBER year 2024.



Signature of Vehicle Registered Owner
Company's stamp (if applicable)

Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00048432402 Claim No : SNM24D206131/GBJ7823U/C02/TANCHC

Claimant : RIDDANCE ENVIRONMENTAL SERVICES AND PEST MANAGEMENT PTE LTD

Amount : **S\$6,044.58**
SINGAPORE DOLLARS SIX THOUSAND FORTY-FOUR AND CENTS FIFTY-EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBL113X
Insured Vehicle No. : GBJ7823U

Date of Loss : 30/10/2024
Place of Accident : SLIP RD FROM WOODLANDS IND.PARK E4 TWDS WOODLANDS AVE 9

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : T&X CONSTRUCTIONS PTE LTD
Driver Name : YU CHENGCAI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,341.00
(3) Loss of Use/Rental/Earning	S\$	610.40
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	33.18
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	60.00
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 6,044.58

Claimant Name : Riddance Environment Services
And Pest Management Pte Ltd

NRIC No : 199803610C

Signature :  

Date : 17/12/24

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05/06, Singapore 568047

Tel: (+65) 6481 1522

Co Reg & GST No: 201212455W

TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Tel: 63896116
Fax: 62221033

INV NO. : 322303140
INVOICE DATE : 08/11/2024
REF : TP#2686
VEH NO. : GBL113X
MAKE : TOYOTA
CAR MODEL : HIACE VAN TURBO
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	4,900.00	4,900.00

Remarks: DOA:30/10/2024@21:15HRS
CLAIMANT:RIDDANCE ENVIRONMENTAL SERVICES AND PEST MANAGEMENT PTE LTD / MOHAMAD RIZ/
BIN SHARIFFOOL AKHTHAR
TP VEHICLE:GBJ7823U

Singapore Dollars: Five Thousand Three Hundred Forty-One Only

SUB TOTAL SGD 4,900.00

GST 9.00% SGD 441.00

TOTAL SGD 5,341.00

OUTSTANDING SGD 5,341.00

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	4,900.00

- Optima Werkz guarantees new parts and labour for one (1) year or up to 30,000km, whichever occurs first. For recon parts, the warranty period is six (6) months or up to 10,000km, whichever comes first.
- Warranty claims must be submitted within the warranty period, starting from the date of invoice issued and are subject to verification and inspection by Optima Werkz.
- Warranty claims are only valid when there are no outstanding dues.
- Payment must be made upon completion of repairs and services. A monthly late interest fee of 2% will be applied to any outstanding balance.
- All goods and services sold are considered final and non-refundable.
- Deposits paid for the order of parts are non-refundable.



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Optima Carz Leasing Pte. Ltd.

159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Tel: (+65) 6452 6868

Co Reg & GST No: 201431727M

TAX INVOICE

To: OPTIMA WERKZ PTE LTD

159 SIN MING RAOD
#04-05 AMTECH BUILDING
SINGAPORE 575625
Attention: -
Tel: 6472 1313
Fax: 6472 2112

INV NO. : 22108141
INVOICE DATE : 11/11/2024
REF : RA13927
VEH NO. : GBK5146Z
MAKE : SUZUKI
MODEL : EVERY
CURRENT MILEAGE: NA
ADVISOR : N/A
TERMS : N30
MECHANIC : N/A

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	CAR RENTAL RENTAL CHARGES FROM 01/11/2024 TO 08/11/2024	7		SR	80.00	560.00

Remarks: RENTAL CHARGES FROM 01/11/2024 TO 08/11/2024 (7 DAYS)

Dollars: Six Hundred Ten And Cent Forty Only

SUB TOTAL	SGD	560.00
GST 9.00%	SGD	50.40
TOTAL	SGD	610.40
OUTSTANDING	SGD	610.40

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	560.00

Original Invoice is only valid when the payment is acknowledge receipt by Optima Carz Leasing Pte. Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:

Beneficiary Name: Optima Carz Leasing Pte Ltd

Beneficiary Bank Name: DBS Bank Ltd

Bank Account No.:0039287976

Swift Code: DBSSSGSG

OR

PayNow UEN: 201431727MDB1

Note: Please include your invoice number under the reference section

Customer Acknowledgement

For Optima Carz Leasing Pte Ltd

Customer Name and Signature

Authorised Signature

Serial No.: RA 13927
Location: KC / SGN / AP

RENTAL AGREEMENT

HIRER'S PARTICULARS		RENTAL/LEASING PARTICULARS	
COMPANY/INDIVIDUAL NAME: MO LIAM		VEHICLE NO.: GBF 51462	
ADDRESS: BIK 426A YISHUN AVE 11 #06-16		DATE OUT: 01/11/2024	DATE IN: 08/11/24
CONTACT NO.: 93394576		TIME OUT: 12:10pm	TIME IN: 11:00
PERSON IN-CHARGE: -		ESTIMATED DATE OF RETURN:	
DRIVER'S PARTICULARS		INSURANCE EXCESS (SINGAPORE): \$4,500	
NAME: (Same as above)		INSURANCE EXCESS (MALAYSIA): -	
DATE OF BIRTH:	SEX: MALE / FEMALE	WINDSCREEN EXCESS: \$300	
CONTACT NO.: (Same as above)		MODE OF PAYMENT: CREDIT CARD / CASH / OTHERS:	
NRIC/PASSPORT NO.:		CHARGES	
DRIVER'S LICENSE NO.:		SS 80	Per Day X 07 Days 560
ISSUED DATE:		SS	Per Week X Weeks
EXPIRY DATE:		SS	Per Month X Months
COUNTRY OF ISSUE:		Days/Wks/Mths CDW Ins- SS	Per Day/Wks/Mths
ADDRESS:		Days/Wks/Mths PAI Ins- SS	Per Day/Wks/Mths
(Same as above)		SUB-TOTAL	
ADDITIONAL DRIVER'S DETAILS		DELIVERY CHARGES	
NAME:		COLLECTION CHARGES	
DATE OF BIRTH	SEX: MALE / FEMALE	OTHERS:	
CONTACT NO.:		SUB-TOTAL	
NRIC/PASSPORT NO.:		TOTAL GOODS & SERVICES TAX (GST) - (9) % 50.40	
DRIVER'S LICENSE NO.:		TOTAL AMOUNT PAYABLE 610.40	
ISSUED DATE:		INITIAL PAYMENT	
EXPIRY DATE:		1 ST RENTAL PAYMENT ON THIS AGREEMENT	
COUNTRY OF ISSUE:		DEPOSIT	
ADDRESS:		TOTAL AMOUNT PAID BY HIRER	
SALESPERSON			
NAME:		CONTACT NO.:	
REMARKS: Replacement vehicle for GBL113X - TP# 2686.			

PERSONAL DATA PROTECTION

By signing this Agreement, the Hirer have read and consents to Optima Carz Leasing and its related companies to collect and use the Hirer's personal data for the purposes stated in Optima Carz Leasing Personal Data Policy ("Purposes"), including but not limited to the operation and effectiveness of this Agreement. The full Personal Data Policy can be found on the Owner's website at ocleasing.sg/privacy-policy.

I have read and agreed to the terms and conditions on both side of this Rental Agreement. In addition, if I have presented a charge/credit card for payment, I agree that all amount payable under this Agreement and for parking/traffic infringements may be billed to that account and my signature below will be considered to have been made on the charge/credit card voucher. All information I have given in connection with this Agreement is true.

Hirer's Signature: _____

Date: 1/11/24

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBJ7823U

Date of Accident

30/10/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**
Period of Insurance **21/08/2024 - 20/08/2025**
Requested By **Foo Song Jun (OPTIMA WERKZ...**
Requested Date **01/11/2024 11:34**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B

Singapore 038989

E-mail: gears-support@shift-technology.com

GST Registration: M400017735

TAX INVOICE

Date of Request: 02/11/2024

Your Ref No: GBL113X

Dear Sir/Madam,

Date of Accident: 30/10/2024 21:00 (SGT)

Vehicle No: GBL113X

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
GBJ7823U	Singapore	(31.00)	1	(28.44)
GST Amount				(2.56)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.



高 GAO

Express Towing Services

You Call, We Tow - Fast . Secured . Reliable



bizSAFE

Call Received : 2212
Arrival : 2300
Completed : 2357

47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: http://www.gaoexpresstowing.sg

CASH SALE/WORK ORDER

No.

Date: 30.10.24

寶號 Messrs: Optima

車號 Vehicle No: G7BL113A 車型 Model No: Toyota Hiace

時間(日/夜) Time (day/night): Day Contact No: 9339 4516

由 Location: 426A Yishun Ave 11

到 To: Autopoint #01-06

Cash \$: 60 其他 Others: _____

經手人 Authorised By: [Signature] Tow Truck Driver Name: Daniel

- Jump Start/Changing of battery
- Tyre Replacement
- Accident/Breakdown
- Multi/Basement
- With Load/Cargo Box
- King Dolly
- Transport Charge
- Low Body Kit
- Door Opening Service
- Crane Up/Winch Out
- Collect Doc/Key
- Repo
- Woodlands and Tuas Checkpoint

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。
Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)
Sent: Tuesday, 5 November 2024 5:13 PM
To: 'lauthianfoo@gmail.com'
Cc: Admin A
Subject: ACCIDENT INVOLVING GBJ 7823U (CHINA TAIPING) AND GBL 113X AT/ALONG SLIP ROAD FROM WOODLANDS IND. PARK E4 TOWARDS WOODLANDS AVE 9 ON 30/10/2024

Our Ref: CD/CTI24110025/Kma3

M/S T&X CONSTRUCTIONS PTE. LTD.

Dear PERSON IN CHARGE/ YU CHENGCAI,

ACCIDENT INVOLVING GBJ 7823U (CHINA TAIPING) AND GBL 113X AT/ALONG SLIP ROAD FROM WOODLANDS IND. PARK E4 TOWARDS WOODLANDS AVE 9 ON 30/10/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **GBL 113X** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com|

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

Daphne Lee (LKK Auto)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 17 December 2024 3:35 PM
To: Daphne Lee (LKK Auto)
Cc: Admin A
Subject: RE: CTI REF: SNM24D206131/GBJ7823U/C02/TANCHC - LKK REF - CD/CTI24110025/Kma3, GBL113X | DOA: 30.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Hi Daphne,

Please proceed.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Tuesday, 17 December 2024 11:49 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Subject: RE: CTI REF: SNM24D206131/GBJ7823U/C02/TANCHC - LKK REF - CD/CTI24110025/Kma3, GBL113X | DOA: 30.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

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[Internal]

Your ref: SNM24D206131/GBJ7823U/C02/TANCHC
LKK ref : CD/CTI24110025/Kma3

Dear Jacqueline,

ACCIDENT INVOLVING GBJ 7823U (CHINA TAIPING) AND GBL 113X (TP) ON 30/10/2024

We refer to the above matter.

It is an accident under BOLA:27. OID hit onto rear TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "OPTIMA WERKZ PTE LTD." at \$6,044.58 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,784.75	\$ 5,341.00 (L/S) (w/GST)
2. Loss of Rental (7 days x \$87.20) (w/GST)	\$ 610.40	\$ 610.40 (7 days X \$87.20) (w/GST)
3. LTA/GIA Search Fee	\$ 33.18	\$ 33.18
4. Towing Fee	\$ 60.00	\$ 60.00
Total	\$ 9,488.33	\$ 6,044.58

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 16/12/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>

Sent: Tuesday, 5 November 2024 4:13 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: RE: CTI REF: SNM24D206131/GBJ7823U/C02/TANCHC - LKK REF - CD/CTI24110025/Kma3, GBL113X | DOA: 30.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Hi Mei Kwan,

Attached is OI's SAS report for your necessary action.

**** Note: Password for the attachment would be sent to you with separate email.**