

Yan (LKK Auto)

From: anna@falconair.com.sg
Sent: Monday, November 25, 2024 3:47 PM
To: Yan (LKK Auto)
Subject: LOD - TPC/SLL7838Z/T1499 (YR REF:SLV9472D)
Attachments: 20241125155736.pdf

“Without Any prejudice to any Personal Injuries”

Dear Sirs

We would like to submit our Letter of Demand as follows:-

COR : \$ 17,222.00

LOU : \$ 1,040.00

SEARCH FEE : \$ 2.18

Attached herewith are all the supporting documents for your
Perusal and awaiting for your offer.

Thanks and regards,
Anna Ng
Falcon-Air Auto Services Pte Ltd (Tampines)
[Tel:67897997](tel:67897997)

LETTER OF AUTHORITY

To : MOTOR CLAIMS DEPT

ACCIDENT INVOLVING SLL 7838Z AND SLV 9472D
ON 30/10/24 ALONG PIE Near Twds Changi, Jalan Eunus Exit

I, Malligarjunan Manikandan CO. REG NO/
NRIC NO. S77 80001H

Of 859 Tampines Ave S #11- 621 S(520859)

Owner of Motor Vehicle Registration No.: SLL 7838Z do hereby authorize

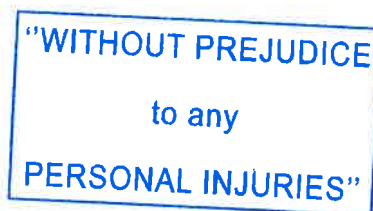
M/s FALCON-AIR AUTO SERVICES PTE LTD as my agent and representative to correspond in, negotiate

And settle, on my behalf, my claim against the parties involved in the above mentioned accident. I

Also authorize the said insurers to make all payments in favor of Falcon-Air Auto Services Pte Ltd directly.

M. Manikandan

Date & Signature of Owner/Co. Stamp



M. Manikandan

Date & Signature of Driver

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **FALCON-AIR AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **SS\$18,000.00** (Global Sum) for vehicle no. **SLL 7838Z** at was damaged pursuant to the accident which occurred on **30/10/2024** (date) along **PIE TOWARDS CHANGI JALAN EUNOS EXIT** (location) involving vehicle no/s **SLV 9472D**.

This is pursuant to the inspection conducted on **04/11/2024** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **MALLIGARJUNAN MANIKANDAN** (the third party claimant") of vehicle no. **SLL 7838Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLL 7838Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of Jan (month) 2025 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

"WITHOUT PREJUDICE
to any
PERSONAL INJURIES"



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY #07-16
AIG BUILDING
SINGAPORE 079120
Attn : MOTOR CLAIM DEPARTMENT
Tel : 64193000

Tax Invoice : **TI800265**
Date : 25/11/2024
Vehicle No. : SLL7838Z
Vehicle Model : HONDA VEZEL
Chassis/Eng# :
Accident Date : 30/10/2024
Claim No :
Reference :
Policy :

Item	Qty	Description	Unit Price S\$	Amount S\$
1.	1	BEING LUMP SUM REPAIR (INCLUSIVE OF PARTS, PANEL BEATING, LABOUR AND SPRAY PAINTING)	15,800.00	15,800.00

SINGAPORE DOLLAR SEVENTEEN THOUSAND TWO HUNDRED TWENTY TWO
ONLY

Sub Total	S\$	15,800.00
GST @ 9%	S\$	1,422.00
Total	S\$	17,222.00

Term : 30

for **FALCON-AIR AUTO SERVICES PTE LTD**

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branch : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997

Website : www.falconair.com.sg **E-mail:** email@falconair.com.sg

**FALCON-AIR AUTO SERVICES PTE LTD**CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

FALCON-AIR

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY #07-16

AIG BUILDING

SINGAPORE 079120

Attn : MOTOR CLAIM DEPARTMENT

Tel : 64193000

Disbursement : DI800060
Date : 25/11/2024
Vehicle No. : SLL7838Z
Vehicle Model : HONDA VEZEL
Chassis No. :
Accident Date : 30/10/2024
Claim No. :
Reference :
Policy No. :
Page : 1 of 1

Item	Qty	UOM	Description	Unit Price S\$	Amount S\$
1.	13		BEING LOSS OF USAGE FOR 13 DAYS @ \$80/DAY	80.00	1,040.00

SINGAPORE DOLLAR ONE THOUSAND FORTY ONLY

Payment Options

OCBC BANK (THOMSON BRANCH)

1) INTERNET TRANSFER 656-435781-001

2) PAYNOW UEN 199501140DSM1

Sub Total	S\$	1,040.00
GST @ 9%	S\$	0.00
Total	S\$	1,040.00

Customer's Signature/ Co. Stamp

for **FALCON-AIR AUTO SERVICES PTE LTD****FALCON-AIR AUTO SERVICES PTE LTD**

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Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branch : Tampines St 93 Blk 9006 #01-200 S[528840] Tel: 6789-7997 Fax: 6788-7997

Website : www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY #07-16

AIG BUILDING

SINGAPORE 079120

Attn : MOTOR CLAIM DEPARTMENT

Tel : 64193000

Tax Invoice

: TP801730

Date

: 25/11/2024

Vehicle No.

: SLL7838Z

Vehicle Model

: HONDA VEZEL

Mileage (Km)

:

PO/WO/ RO#

:

Reference

:

Item	Qty	Description	Unit Price S\$	Dics S\$	Amount S\$
1.	1	BEING SEARCH FEE FOR VEHICLE SLV9472D DOA 30.10.2024	2.00	0.00	2.00

SINGAPORE DOLLAR TWO AND CENTS EIGHTEEN ONLY

Sub Total	S\$	2.00
GST @ 9%	S\$	0.18
Total	S\$	2.18

PAYNOW UEN 199501140DTP1

Term : 30

Customer's Signature/ Co. Stamp

for **FALCON-AIR AUTO SERVICES PTE LTD**

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branch : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997

Website : www.falconair.com.sg **E-mail:** email@falconair.com.sg


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLV9472D

Date of Accident

30/10/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **24/01/2024 - 23/01/2025**

Requested By **Janet Lim (FALCON-AIR AUTO ...**

Requested Date **01/11/2024 13:17**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Thursday, November 14, 2024 9:50 AM
To: ngsansan_1010@hotmail.com; hokhengguan@yahoo.com
Cc: Hsiao Tong (LKKAuto)
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLV9472D(AIG) AND SLL7838Z AT/ALONG ASTER EUNOS FLYOVER ON 30/10/2024

Our Ref: CD/AIG24110023/Uua3

AIG Ref: 2053945009SG

14 NOVEMBER 2024

NG SAN SAN
DRIVER : HO KHENG GUAN

ACCIDENT INVOLVING SLV9472D(AIG) AND SLL7838Z AT/ALONG ASTER EUNOS FLYOVER ON 30/10/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SLL7838Z** against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Nov 2024 11:01	Clm Dtl Modified	Claimant's Name: -> MALLIGARJUNAN MANIKANDAN. Claimant's ID: -> S7780001H.	[A] HOW MEI KWAN
2	04 Nov 2024 11:01	Clm Veh Model Changed	(205699) HONDA HR-V 1.5 DX CVT (A).	[A] HOW MEI KWAN
3	04 Nov 2024 11:01	Clm Created	Reg No: SLL7838Z. Acct Date: 2024/10/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Falcon-Air Auto Services Pte Ltd (Tampines)	[A] HOW MEI KWAN
4	04 Nov 2024 11:01	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	04 Nov 2024 11:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/13	[A] HOW MEI KWAN
6	04 Nov 2024 11:01	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	04 Nov 2024 11:01	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	04 Nov 2024 11:01	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	04 Nov 2024 11:02	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	04 Nov 2024 11:02	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	06 Nov 2024 17:37	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
12	07 Nov 2024 11:19	Video Downloaded	Downloaded Video - Accident	[I] Lum, John
13	14 Nov 2024 09:25	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
14	18 Nov 2024 14:33	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
15	13 Dec 2024 15:30	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	13 Dec 2024 15:30	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
17	13 Dec 2024 15:30	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	13 Dec 2024 15:30	Clm Dtl Modified	JPJ Reg. Date: -> 2017/03/09.	[A] JOANNE LEE KHANG MIN
19	13 Dec 2024 15:30	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	20 Dec 2024 09:07	Adj Mandate Request	Cur.Req:18264.18:Liability: 100% (BOLA 28(ASS:0%) *Quantum: \$ 18,264.18(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
21	26 Dec 2024 12:04	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
22	26 Dec 2024 12:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/13	[I] Tan, Wilson-KL
23	26 Dec 2024 12:07	Adj Mandate Set	Approved:18264.18.	[I] Tan, Wilson-KL

Date From



Date To



Audit Type

None



Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3266564	05 Nov 2024 11:35:20	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLL7838Z	SLV9472D	12.00
3291727	13 Dec 2024 15:30:04	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLL7838Z	SLV9472D	12.00