Shiau Chan (LKKAuto)

From: Taufikh (LKKAuto)

Sent: Friday, 20 September 2024 4:17 PM

To: SUR; CS A Team

Subject: FW: ECICS-OD SJL 1155Z DOA: 11/06/2024

From: operations@convergenceauto.com.sg < operations@convergenceauto.com.sg > **Sent:** Friday, 20 September 2024 4:16:02 pm (UTC+08:00) Kuala Lumpur, Singapore

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: Re: ECICS-OD SJL 1155Z DOA: 11/06/2024

Dear Taufikh,

We accept the offer of COR lumpsum \$5850, 7 days.

Best Regards, Siang Yee

Convergence Automotive Pte Ltd

图 (65) 6993 2080 (Whatsapp / Call)

☑ operations@convergenceauto.com.sg



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From: operations@convergenceauto.com.sg < operations@convergenceauto.com.sg >

Sent: Friday, September 20, 2024 12:24 PM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: Re: ECICS-OD SJL 1155Z DOA: 11/06/2024

Dear Taufikh,

The status is merimen has not been reverted. Please help to do so.

Best Regards, Siang Yee

Convergence Automotive Pte Ltd

Company / GST Registration Number: 201820703D

♀ 39 Woodlands Close, Mega@Woodlands #01-24, Singapore 737856

@ (65) 6993 2080 (Whatsapp / Call)

☑ operations@convergenceauto.com.sg



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From: operations@convergenceauto.com.sg < operations@convergenceauto.com.sg >

Sent: Friday, September 13, 2024 10:41 AM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: Re: ECICS-OD SJL 1155Z DOA: 11/06/2024

Dear Taufikh,

Please help to revert status in merimen so that we can upload necessary documents to finalize the case.

Best Regards, Siang Yee

Convergence Automotive Pte Ltd

Company / GST Registration Number: 201820703D

♀ 39 Woodlands Close, Mega@Woodlands #01-24, Singapore 737856

@ (65) 6993 2080 (Whatsapp / Call)

☑ operations@convergenceauto.com.sg



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From: Taufikh (LKKAuto) < Taufikh@lkkauto.com>

Sent: Tuesday, August 6, 2024 5:56 PM

To: operations@convergenceauto.com.sg < operations@convergenceauto.com.sg >

Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: RE: ECICS-OD SJL 1155Z DOA: 11/06/2024

Hi Siang Yee,

We have seek mandate from insurance, they have approve COR lumpsum \$5850, 7 days.

Regards

Taufikh Lkk Auto

From: operations@convergenceauto.com.sg < operations@convergenceauto.com.sg >

Sent: Thursday, August 1, 2024 11:39 AM

To: Taufikh (LKKAuto) < Taufikh@lkkauto.com >

Subject: Re: ECICS-OD SJL 1155Z DOA: 11/06/2024

Dear Taufikh,

Enclosed necessary documents for finalization of lumpsum case.

Best Regards, Siang Yee

Convergence Automotive Pte Ltd

☑ operations@convergenceauto.com.sg



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, June 28, 2024 9:20 AM

To: ConvergenceAutomotive < operations@convergenceauto.com.sg>

Cc: SUR < sur@lkkauto.com>

Subject: ECICS-OD SJL 1155Z DOA: 11/06/2024

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle SJL 1155Z (Excess \$0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards, **Shiau Chan (Ms)** | Senior Case Handler
Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)