

## Hsiao Tong (LKKAUTO)

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**From:** Joy Quah <joykequah@gmail.com>  
**Sent:** Friday, 13 December 2024 4:06 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: CLAIM NOTIFICATION - ACCIDENT INVOLVING SNN5869M(AIG) / GBB8964G / OTHERS AT/ALONG JALAN BUKIT MERAH NEAR JUNCTION OF COLLEGE ROAD ON 30/10/2024  
**Attachments:** ADDENDUM FORM\_SNN5869M\_signed.pdf

Hello Ms Chew,

Thanks for your call earlier and apologies for the inconvenience caused.  
Addendum signed and attached to this email.

Regards,  
Joy

On Fri, Dec 13, 2024 at 3:08 PM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Dear Ms Joy,

As per our tele-conversation earlier, there were total 4 vehicles involved in the collision.

Please assist to sign on the addendum form attached and return it to us (LKK) via email for our further action.

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 7 November 2024 10:00 AM

**To:** 'Joy Quah' <[joykequah@gmail.com](mailto:joykequah@gmail.com)>

**Subject:** RE: CLAIM NOTIFICATION - ACCIDENT INVOLVING SNN5869M(AIG) / GBB8964G / OTHERS AT/ALONG JALAN BUKIT MERAH NEAR JUNCTION OF COLLEGE ROAD ON 30/10/2024

Dear Ms Joy,

Thank you for your email.

We will handle the matter at our end.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

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**From:** Joy Quah <[joykequah@gmail.com](mailto:joykequah@gmail.com)>

**Sent:** Wednesday, 6 November 2024 8:52 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: CLAIM NOTIFICATION - ACCIDENT INVOLVING SNN5869M(AIG) / GBB8964G / OTHERS AT/ALONG JALAN BUKIT MERAH NEAR JUNCTION OF COLLEGE ROAD ON 30/10/2024

Dear Sir/Mdm,

I do not have further input. I think the report I submitted to AIG, as well as the in-car video footage shows the sequence of events very clearly. Please do not hesitate to contact me at 96442860 if there are any issues.

Thank you,

Joy

On Wed, Nov 6, 2024 at 11:44 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**QUAH LI JUAN, JOY (KE LIJUAN)**

[By Email Only]

Dear Sir/Madam,

**You Ref: SNN5869M**

**Our Ref: CD/AIG24110022/Upa3**

**ACCIDENT INVOLVING SNN5869M(AIG) / GBB8964G / OTHERS AT/ALONG JALAN BUKIT MERAH NEAR JUNCTION OF COLLEGE ROAD ON 30/10/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBB8964G against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

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