

## Shiau Chan (LKKAUTO)

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**From:** Seah, Ted <seah.ted@libertyinsurance.com.sg>  
**Sent:** Thursday, 8 May 2025 5:12 PM  
**To:** Seah, Andy; Shiau Chan (LKKAUTO); SUR; A/L Valiganu @ Balan, Ghobi Kaundar  
**Subject:** RE: SURVEY ASSIGNMENT FOR 01/11/2024 XD9357

Hi Shiau Chan,

Please proceed with the finalization.  
Please send us the FSR when ready.  
Thank you.

Regards,

Ted

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**From:** Seah, Andy <Seah.Andy@libertyinsurance.com.sg>  
**Sent:** Wednesday, May 7, 2025 3:40 PM  
**To:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; A/L Valiganu @ Balan, Ghobi Kaundar <valiganu.ghobi@libertyinsurance.com.sg>; Seah, Ted <seah.ted@libertyinsurance.com.sg>  
**Cc:** Leong, Kevin <Leong.Kevin@LibertyInsurance.com.sg>  
**Subject:** RE: SURVEY ASSIGNMENT FOR 01/11/2024 XD9357

**Dear All**

Please be informed that this tutoring case will be reassigned to TED

The surveyor's report will be forwarded to him for review and follow-up.

Thanks

**Aside to TED**

Kindly assist to review the surveyor report.

Thanks  
Best Regards  
Andy Seah  
Claim Department

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Liberty Insurance Pte Ltd  
One Raffles Quay  
#25-01 North Tower  
Singapore 048583  
[www.libertyinsurance.com.sg](http://www.libertyinsurance.com.sg)

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**From:** Shiao Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Wednesday, May 7, 2025 3:29 PM  
**To:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>; Seah, Ted <[seah.ted@libertyinsurance.com.sg](mailto:seah.ted@libertyinsurance.com.sg)>; Lim, Stewart <[lim.stewart@libertyinsurance.com.sg](mailto:lim.stewart@libertyinsurance.com.sg)>; Leong, Kevin <[Leong.Kevin@LibertyInsurance.com.sg](mailto:Leong.Kevin@LibertyInsurance.com.sg)>  
**Subject:** {EXTERNAL} RE: SURVEY ASSIGNMENT FOR 01/11/2024 XD9357

Dear Andy,

Enclosed herewith preliminary advice of XD 9357G (TMA).

For your apptoval.

Best Regards,

**Shiao Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>  
**Sent:** Wednesday, 7 May 2025 10:30 AM  
**To:** Shiao Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>; Seah, Ted <[seah.ted@libertyinsurance.com.sg](mailto:seah.ted@libertyinsurance.com.sg)>; Leong, Kevin <[Leong.Kevin@LibertyInsurance.com.sg](mailto:Leong.Kevin@LibertyInsurance.com.sg)>  
**Subject:** RE: SURVEY ASSIGNMENT FOR 01/11/2024 XD9357

Dear Sir/Madam,

Kindly assist to submit **Final Surveyor Report**.

Thanks

Best Regards

Andy Seah

Claim Department

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Liberty Insurance Pte Ltd  
One Raffles Quay  
#25-01 North Tower



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**From:** Seah, Andy  
**Sent:** Monday, November 4, 2024 3:12 PM  
**To:** 'Shiau Chan (LKKAUTO)' <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Work Shop Estimate (SG) <[workshoestimate@libertyinsurance.com.sg](mailto:workshoestimate@libertyinsurance.com.sg)>  
**Subject:** RE: SURVEY ASSIGNMENT FOR 01/11/2024

Hi Shiau Chan

Noted and Thank you for your update

Kindly follow up with the repairer and submit your IA report within 5 working days.

Thanks

**Best Regards**  
**Andy Seah**  
**Claim Department**

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One Raffles Quay  
#25-01 North Tower  
Singapore 048583  
[www.libertyinsurance.com.sg](http://www.libertyinsurance.com.sg)



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**From:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Monday, November 4, 2024 3:04 PM  
**To:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Work Shop Estimate (SG) <[workshoestimate@libertyinsurance.com.sg](mailto:workshoestimate@libertyinsurance.com.sg)>  
**Subject:** {EXTERNAL} RE: SURVEY ASSIGNMENT FOR 01/11/2024

Dear Andy,

Please be informed that we have inspected the vehicle XD 9357G on 01/11/2024.

We are pending estimate from repairer.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>

**Sent:** Friday, 1 November 2024 9:04 AM

**To:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>

**Subject:** RE: SURVEY ASSIGNMENT FOR 01/11/2024

Dear Andy,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange. (GBG6594C)

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/  
[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)

XD9357G

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/  
[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)

GBG6594C

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>

**Sent:** Wednesday, October 30, 2024 3:56 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Rajes (LKK

Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

Cc: Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>

**Subject:** SURVEY ASSIGNMENT FOR 01/11/2024

Dear Lkk

Kindly assist to Survey the following vehicle mentioned below.

LKK Auto Consultants					
S/N	Workshop	Address	Contact no.	Claim Ex.	
1	Falcon Air	9006 Tampines st93 #01-200	67897997 Joshua	KIV	KIV
2	THIAM HENG HUAT	176 SIN MING DRIVE #05-14	STEVEN 82636295	CMGK	IVS
3	Leang Automotive	No. 1 Kaki Bukit Avenue 6 #01-68	9028 6516	CMPY	IVS

**\*\* Take note all Survey Prelim Report need to revert back within 2 working day\*\***

Thanks

Best Regards

Andy Seah

Claim Department

Liberty Insurance Pte Ltd

One Raffles Quay

#25-01 North Tower

Singapore 048583

[www.libertyinsurance.com.sg](http://www.libertyinsurance.com.sg)



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