

Hueh Yin (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 25 June 2024 2:31 PM
To: galaxy8488; assignments; Admin A; admin-d; Mei Kwan (LKKAuto)
Subject: RE: FW: PRI - SLK3512U - DOA (23.06.2024)

Dear Jamie

Please provide us TP accident report **ASAP** for case registration, thank you.

Hi LKK,

Officer-in-Charge : TBA

Insured has not report, we will advise Officer-in-Charge and Claims ref no. later.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Pauline Soh | Executive
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard | #04-01 Suntec Tower Three | Singapore 038988

✉ pauline.soh@ergo.com.sg
www.ergo.com.sg

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Thank you.

<https://forms.gle/HspFNLhk7WcjPxcZ8>

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From: galaxy8488 <claims8488galaxy@gmail.com>

Sent: Tuesday, 25 June 2024 12:27 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Re: FW: PRI - SLK3512U - DOA (23.06.2024)

Dear Pauline Soh,

Our client vehicle is **SLK3512U**.

Your insured vehicle is **SLZ3747E**.

Regards,

Jamie

On 25/6/2024 11:02 am, ERGO Insurance Pte. Ltd. (Claims Department) wrote:

Hi Jamie

Kindly provide our Insured vehicle no.

Would appreciate you can reply to my email moving forward.

Pauline Soh | Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard | #04-01 Suntec Tower Three | Singapore 038988

✉ pauline.soh@ergo.com.sg

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From: galaxy8488 <claims8488galaxy@gmail.com>

Sent: Monday, 24 June 2024 5:19 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Re: FW: PRI - SLK3512U - DOA (23.06.2024)

WITHOUT PREJUDICE

Dear Pauline,

We will pick LKK , BRYAN / ANDREW as our surveyor for vehicle SLK3512U.

Vehicle will be in tomorrow 25.06.2024 , you may arrange surveyor.

Thank You

Regards,

Jamie

On 24/6/2024 4:51 pm, ERGO Insurance Pte. Ltd. (Claims Department) wrote:

LKK

Bryan/Andrew

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