

SOON SAN MOTOR TRADING

Blk 3006 Ubi Rd 1 ,#01-390 Singapore 408700

Fax: 67473546 Tel: 68414445

Email: soonsanmotor@gmail.com

To :Motor Claims Dept

AIG ASIA PACIFIC PTE LTD

78, Shenton Way #09-16

AIG Building

Singapore 079120

Accident date: 25/10/2024

Date:06/11/2024

Atten: Hsiao Tong

Dear sir /Madam:-

Accident involving vehicle no: SNA 3010E & GBL 8467Y along Defu Ave 1 Towards Tampines Rd.

We understand that you are the insurer of GBL 8467Y vehicle.

I/We wish to inform you that my/our vehicle SNA 3010E have been completed repairs to my /our Satisfaction by M/S SOON SAN MOTOR TRADING we therefore propose to claims from your as

Follows:-

Cost of repair lump sum	\$ 3,700.00
LTA Search	27.25
Loss of use 1 day 120 x 5	600.00

Total: \$ 4,327.25

Please let us your reply soonest possible

Thank you

SOON SAN MOTOR
TRADING

Signature

AUTHORIZATION TO ACT

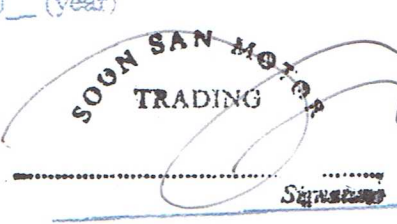
I, TAN BAK NGUAN EBEN (the third party claimant) of
6 Riversails Upper Serangoon Rd (address), owner of SNA 3010E
(vehicle no.) hereby authorize SOON SAN MOTOR TRADING ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SNA 3010E that was damaged pursuant to the accident which occurred on
25/10/24 (date) along Defu Ave 1 Towards Tampines Rd (location)
involving vehicle no/s 4BL 8467Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 26 (day) of 10 (month) 2024 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

The contents of this document apply to vehicle
damages only. All personal injuries and damages
arising therefrom are excluded from the ambit
and application of this document.

SOON SAN MOTOR TRADING

Block 3006, Ubi Road 1, #01-390, Singapore 467890
Tel: 68414555 Fax: 67473546 403700

DISCHARGE VOUCHER

My / Our (Mercedes GLB200)

Claim No. Vehicle No. SNA 3010E

I / We TAN BAK NGUAN EBEN

NRIC No. S71033314 of Riversails 6, Upper

Serangoon Crescent #07-14 S(534033)

hereby declares that I have received my / our motor vehicle No.

..... from the above company in satisfactory condition

after repairs and have no further claims what-so-ever for the repairs

done which have been involved in an accident on 25/10/2024

The repairs were done to my satisfaction and what ever money due

Please pay to the repairers

Thank You.

Signature..... 

Date : 05/11/2024

" The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SOON SAN MOTOR TRADING ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS3,700.00 (Repair Cost), SS300.00 (Loss of Use/Rental), SS27.25 (Disbursement) for vehicle no. SNA 3010E that was damaged pursuant to the accident which occurred on 25/10/2024 (date) at/along DEFU AVE 1 TOWARDS TAMPINES ROAD (location) involving vehicle no/s GBL 8467Y. This is pursuant to the inspection conducted on 01/11/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN BAK NGUAN EBEN (the third party claimant") of vehicle no. SNA 3010E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SNA 3010E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of 11 (month) 2024 (year)



CKC
Signed by appointed surveyor

SOON SAN MOTOR TRADING

Signature
Signed by "the workshop" (with chop)

SOON SAN MOTOR TRADING

Blk 3006 Ubi Rd 1 ,#01-390 Singapore 408700

Fax: 67473546 Tel: 68414445

Email: soonsanmotor@gmail.com

To :Motor Claims Dept

AIG ASIA PACIFIC PTE LTD

78, Shenton Way #09-16

AIG Building

Singapore 079120

Accident date: 25/10/2024

Date:06/11/2024

Final bill cost to repair vel: SNA 3010E (Mercedes GLB 200) claims under vel: GBL 8467Y.

To contract lump sum repair recommend by your surveyor and ourselves for Total: \$3,700.00 nett

(Sin/Dollars: Three Thousand Seven Hundred Only)

SOON SAN MOTOR
TRADING
Signature



Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-241029-000226

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 29 Oct 2024 was successful and the Receipt No. is ITNET-00000-241029-000226.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
GBL8467Y	25 Oct 2024	17:13:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.

3. If you have any queries, you may contact us via our online contact form at lta.gov.sg/feedback. This email is auto-generated, please do not reply to this email.

Thank You!

You have completed this transaction.

A copy of the receipt has been sent to soonсанmotor@yahoo.com.sg as requested.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Oct 2024 / 08:04:05

Receipt Date/Time : 29 Oct 2024 / 08:04:05

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241029-000226

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
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Result of Insurance Enquiry - GBL8467Y

As at 25 Oct 2024/17:13:00

Insurance Co. : AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - GBL8467Y

Enquiry Fee

20241029080208722700

25.00

2.25

27.25

Sub-Total

25.00

2.25

27.25

Total Before Rounding

25.00

2.25

27.25

Rounding Difference

0.00

Total Amount Payable

27.25

Paid By

462845XXXXXX5264

eNETS Credit Card

27.25

Total

27.25

Cash Change

0.00

Tendered Amount

27.25

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Save as PDF

OK →

Print Receipt

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 5 November 2024 8:31 AM
To: 'lee.johnnie@dhl.com'
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING GBL8467Y(AIG) AND SNA3010E AT/ALONG DEFU LANE 10 ON 25/10/2024

DHL EXPRESS (S) PTE LTD [By Email Only]
DRIVER: MOHAMMAD HIDAYATULLAH BIN HAHADI

Dear Sir/Madam,

You Ref: GBL8467Y
Our Ref: CD/AIG24110001/Upp
ACCIDENT INVOLVING GBL8467Y(AIG) AND SNA3010E AT/ALONG DEFU LANE 10 ON 25/10/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim notification from **SNA3010E** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Nov 2024 08:53	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claimant's Name: -> TAN BAK NGUAN EBE N. Claimant's ID: -> -.	[A] CHEW HSIAO TONG
2	01 Nov 2024 08:53	Clm Veh Model Changed	(207125) MERCEDES-BENZ GLB200 1.3 AMG LINE (A).	[A] CHEW HSIAO TONG
3	01 Nov 2024 08:53	Clm Created	Reg No: SNA3010E. Acct Date: 2024/10/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Soon San Motor Trading (HQ)	[A] CHEW HSIAO TONG
4	01 Nov 2024 08:53	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CHEW HSIAO TONG
5	01 Nov 2024 08:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/12	[A] CHEW HSIAO TONG
6	01 Nov 2024 08:53	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] CHEW HSIAO TONG
7	01 Nov 2024 08:53	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	01 Nov 2024 08:53	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	01 Nov 2024 08:54	Label Added	(19):Fastlane.	[A] CHEW HSIAO TONG
10	01 Nov 2024 08:54	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] CHEW HSIAO TONG
11	04 Nov 2024 12:52	Video Downloaded	Downloaded Video - Accident	[I] Yogarajah, Jegaparakash
12	04 Nov 2024 14:58	Clm Dtl Modified	Claimant's ID: - -> SXXXX331G.	[A] HOW MEI KWAN
13	04 Nov 2024 14:58	Clm Veh Model Changed	(207125) -> (206764) MERCEDES-BENZ GLB200 1.3 AMG LINE PREMIUM PLUS (A).	[A] HOW MEI KWAN
14	04 Nov 2024 14:58	Clm Dtl Modified	Insured ID: NA -> 198105775H.	[A] HOW MEI KWAN
15	05 Nov 2024 08:27	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
16	05 Nov 2024 17:47	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
17	08 Nov 2024 13:47	Adj Rpt Initiated		[A] CHEW HSIAO TONG
18	08 Nov 2024 13:47	Ins Email Updated	[None] -> [lee.johnnie@dhl.com]	[A] CHEW HSIAO TONG
19	08 Nov 2024 13:47	Insured Phone No Updated	[None] -> [+6593837789]	[A] CHEW HSIAO TONG
20	08 Nov 2024 13:47	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
21	08 Nov 2024 13:47	Clm Dtl Modified	JPJ Reg. Date: -> 2021/06/16.	[A] CHEW HSIAO TONG
22	08 Nov 2024 13:47	Clm Details Notified		[A] CHEW HSIAO TONG
23	08 Nov 2024 14:00	Adj Mandate Request	Cur.Reg:4027.25:Liability: 100%(BOLA 27) *Quantum: \$4,027.25 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
24	11 Nov 2024 14:45	Video Downloaded	Downloaded Video - Accident	[I] Yogarajah, Jegaparakash
25	11 Nov 2024 15:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/12	[I] Yogarajah, Jegaparakash
26	11 Nov 2024 15:42	Adj Mandate Set	Approved:4027.25.	[I] Yogarajah, Jegaparakash
27	15 Nov 2024 15:18	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3265634	04 Nov 2024 11:45:28	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNA3010E	GBL8467Y	12.00
3269178	08 Nov 2024 13:47:08	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNA3010E	GBL8467Y	12.00