

10TH JULY 2024



Our ref : TTS/BU/2324/489

Your ref : *Please Advise*

India International Insurance Pte Ltd

6 Raffles Quay, #22-00,

Singapore 048580

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir/Mdm,

**ACCIDENT INVOLVING SBS6323E & PZ166D ON 25/06/2024 @ 07:55HRS
ALONG CLEMENTI AVE 2 BS 17249 BLK 355.**

We understand that you are the insurer of vehicle no. PZ166D which was involved in the above accident with our bus no. SBS6323E.

We are of the opinion that the accident was caused by the negligent driving of your insured driver. As a result of this accident, we have been put to loss and expense as follows:

Cost of Repair	: \$	12,761.11	(inclusive of 9% GST)
Loss of Use	: \$	1,800.00	(\$300 x 6 days incl survey day)
Total	: \$	14,561.11	

We look forward to hearing from you early in order to resolve this matter amicably.

We are submitting this claim in demand for direct settlement.

We enclosed herewith the necessary documents to support the claims.

Kindly review and revert within the next (7) seven days.

Failure of which the case shall be send to our solicitor without further advice.

Thank You

Best Regards

Lynn Ahmad (Ms)

Manager, Claims

DID : +65 6248 0987

This is a computer-generated document. No signature is required.

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2024D0007557
Claimant Ref : SBS6323E

We/I, TOWER TRANSIT SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 12,761.11 (repair cost), S\$ 1,500.00 (loss of use/rental), S\$ (Search fee), vehicle no. SBS6323E that was damaged pursuant to the accident which occurred on 25/06/2024 (date) at CLEMENTI AVE 2 (location) involving vehicle no. PZ166D (insured vehicle). This is pursuant to the inspection conducted on 26/06/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TOWER TRANSIT SINGAPORE PTE LTD ("the third party claimant") of vehicle no. SBS6323E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SBS6323E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 14,261.11 to TOWER TRANSIT SINGAPORE PTE LTD

Dated this 16 day of AUGUST 20 24

CLAIMANT:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

Signed by "the workshop" (with chop)
TOWER TRANSIT SINGAPORE
PTE LTD

201419417K

21 BULIM DRIVE, BULIM BUS DEPOT
SINGAPORE 648170

PUBLIC TRANSPORT

WITNESS:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)



ACCIDENT REPAIR COST



TOWER TRANSIT

Co. / GST Reg No. 201419417K

ACCIDENT TIME REPORTED	07:55 HRS
ACCIDENT DATE	25-Jun-24
BUS CAPTAIN NAME	WONG KIM LEAM
THIRD PARTY CLAIM AGAINST	INDIA INT'L INSURANCE

BUS REGISTRATION NUMBER	SBS6323E
BUS TYPE (SD/DD)	SD
BUS ROUTE NO.	
BUS ADVERT (Y/N)	N

SECTION 1 : SURVEYOR'S FINALISED COST OF REPAIR

NO.	Part or Item Description	Quantity	Total Cost
1	FINALISED COR P/P		\$ 11,707.44
		9% GST	\$ 1,053.67
		PARTS TOTAL COST	\$ 12,761.11

SECTION 2 : RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST	-
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SECTION 3 : NUMBER OF DAYS BUS IN WORKSHOP FOR SURVEY & REPAIRS

		DATE IN	25-Jun-2024
		DATE & TIME SURVEY	26-Jun-2024
		DATE OUT	2-Jul-2024
		TOTAL NUMBER OF DAYS	6
BUS TYPE (SD / DD)	SD		
LOSS OF USE COST		\$1,800.00	

SUMMARY	
SECTION NO.	COST
1	\$ 12,761.11
2	-
3	\$ 1,800.00
TOTAL	\$ 14,561.11

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Jun 2024 17:32	Clm Dtl Modified	Claimant's Name: -> TOWER TRANSIT SINGAPORE PTE LTD. Claimant's ID: -> 201419417K.	[A] HOW MEI KWAN
2	25 Jun 2024 17:32	Clm Veh Model Changed	(202481) MERCEDES-BENZ CITARO O530 6.4 D (A).	[A] HOW MEI KWAN
3	25 Jun 2024 17:32	Clm Created	Reg No: SBS6323E. Acct Date: 2024/06/25. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Tower Transit Singapore Pte Ltd (HQ)	[A] HOW MEI KWAN
4	25 Jun 2024 17:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Jun 2024 17:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/04	[A] HOW MEI KWAN
6	25 Jun 2024 17:32	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Jun 2024 17:33	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	25 Jun 2024 17:33	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	26 Jun 2024 11:12	Clm Dtl Modified	Insured Name: -> EML TRANSPORT SERVICE PTE. LTD. Insured ID: -> 201003462H.	[A] Daphne Lee Mooi Ngiuk
10	26 Jun 2024 11:14	Adj Mandate Request	Cur Req:0.00:PODS Liability: 100% Remark: BOLA NIL applicable. OID vehicle rolled back hit onto front of TP (stationary).	[A] Daphne Lee Mooi Ngiuk
11	26 Jun 2024 15:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/04. Mandate Remarks: Liability is clear.	[I] Gabriel Wee
12	26 Jun 2024 15:12	Adj Mandate Set	Approved:0.00:Liability is clear.	[I] Gabriel Wee
13	29 Jul 2024 15:58	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	29 Jul 2024 15:58	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	29 Jul 2024 15:58	Clm Dtl Modified	JPJ Reg. Date: -> 2012/11/02.	[A] JOANNE LEE KHANG MIN
16	29 Jul 2024 15:58	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	31 Jul 2024 15:40	Adj Mandate Request	Cur Req:14411.11:PODS Liability: 100% *Quantum: \$14,411.11. Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
18	31 Jul 2024 16:32	Adj Mandate Set	Approved:14411.11.	[I] Gabriel Wee

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3189303	26 Jun 2024 08:35:49	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SBS6323E	PZ166D	12.00
3208801	29 Jul 2024 15:58:27	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SBS6323E	PZ166D	12.00