

# ***SPECIALISTS MOTOR PTE LTD***

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

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SM/SLT28Z/2410161

17<sup>th</sup> February 2025

**WITHOUT PREJUDICE**

The Manager  
Motor Claim Department  
AIG Asia Pacific Insurance Pte Ltd  
CHARTIS Building  
78 Shenton Way #07-16  
Singapore 079120

**RE: ACCIDENT INVOLVING VEHICLES SLT 28 Z AND SKZ 2142 T ON 28<sup>TH</sup>  
OCTOBER 2024 AT 1620 HRS AT JOHOR BAHRU CHECKPOINT (MALAYSIA)**

Dear Sirs,

We refer to the above matter.

Our Client Goh Jin Way Bertrand the registered owner of SLT 28 Z.

You are the insurer of motor vehicle no. SKZ 2142 T, which was involved in the above accident.  
Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no.  
SKZ 2142 T, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) A Lump-sum repair bill
- b) GIA report & LTA search bill
- c) An authorisation letter from the owner (SLT 28 Z)

We are claiming as follows: -

LTA search fee	S\$ 2.18
A Lump-sum repair bill	S\$ 2,725.00
Loss of use (3 Days)	S\$ 450.00

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**S\$ 3,177.18**  
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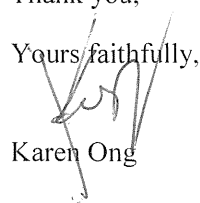
**Dollar: Three Thousand One Hundred Seventy Seven And Cents Eighteen Only.**

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days  
from the date herewith .

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,

  
Karen Ong

ACCIDENT INVOLVING VEHICLE

SLT 28 Z AND SKZ 2142 T ON 28TH OCTOBER 2024 AT  
1620HRS AT JOHOR BAHRU CHECKPOINT (MALAYSIA)

Letter Of Authority And Undertaking

I / We Goh Jin Wuy Bertrand (NRIC NO) SXXXX1681 of  
12 Balmoral Road #06-04 Singapore 259820

the owner / driver of Vehicle No. SLT 28 Z hereby authorise your  
esteem company Specialists Motor Pte Ltd  
as my repairer for my Damaged Vehicle involved in the above accident and to  
claim against the negligent party and/or insurance company.

I/ We hereby agreed to be bound by the following:-

1. You are authorised to use my /our name to claim against the negligent party and/or insurance company pertaining to the above accident including any other incidental losses. All payments / settlement monies shall be made in favour of your company M/S Specialists Motor Pte Ltd
2. All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
3. Any offer of settlements by the insurer and / or negligent party will be accepted only with your concurrence and approval.
4. I/We agree to sign/execute the Discharge Receipt within 7 working days of issue of notice, by post, electronic mail, social media or text messaging, by your company.
5. If I/We fail to sign/execute the Discharge Notice after 7 working days from the Issue of notice, I/We hereby authorise your company's authorised representative to sign and execute the said Discharge Receipt on my/our behalf.
6. Throughout the process of claim, I / We will be obligated to assist and to provide your company with accurate and correct information.
7. I / We agree that I / We shall pay to your company all cost /expenses / damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost / expenses by you on my / our behalf.
8. I / We warrant and undertake that all information and statement provided by me /us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully

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Date :

29/10/2024

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **SPECIALISTS MOTOR PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,362.50** (Repair Cost), **S\$180.00** (Loss of Use/~~Rental~~), **S\$2.18** (Disbursement) for vehicle no. **SLT 28Z** that was damaged pursuant to the accident which occurred on **28/10/2024** (date) at/along **JOHOR BAHRU CHECKPOINT, BUKIT CHANGAR** (location) involving vehicle no/s **SKZ 2142T**. This is pursuant to the inspection conducted on **07/01/2025** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **GOH JIN WAY BERTRAND** (the third party claimant”) of vehicle no. **SLT 28Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLT 28Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22nd (day) of April (month) 2025 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

# **SPECIALISTS MOTOR PTE LTD**

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SM/SLT28Z/2410161

17<sup>th</sup> February 2025

## **TAX INVOICE**

The Manager  
Motor Claim Department  
AIG Asia Pacific Insurance Pte Ltd  
CHARTIS Building  
78 Shenton Way #07-16  
Singapore 079120

Date of Accident : 28<sup>th</sup> October 2024  
Location : Johor Bahru Checkpoint, Malaysia  
Third Party Claim Vehicle No : SKZ 2142 T  
Repair Cost For Vehicle No : SLT 28 Z Porsche Macan

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A Lump-sum repair S\$ 2,500.00

S\$ 2,500.00

Add 9% GST S\$ 225.00

**S\$ 2,725.00**  
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**S/Dollars :- Two Thousand Seven Hundred And Twenty Five Only.**

**SPECIALISTS MOTOR PTE LTD**

  
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INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SKZ2142T

Date of Accident

28/10/2024 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **14/01/2024 - 13/01/2025**

Requested By ..... **Tham HL (SPECIALISTS MOTO...**

Requested Date ..... **29/10/2024 17:01**

#### Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

**Yan (LKK Auto)**

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**From:** Yan (LKK Auto)  
**Sent:** Thursday, November 14, 2024 2:58 PM  
**To:** 'errol.yeo@gmail.com'  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING SKZ2142T(AIG) AND SLT28Z AT/ALONG JOHOR CUSTOM AREA TOWARDS WOODLANDS ON 28/10/2024.

Our Ref: CD/AIG24100526/Xup

14 NOVEMBER 2024

**YEO EK CHENG**

Dear Sir/Madam,

**ACCIDENT INVOLVING SKZ2142T(AIG) AND SLT28Z AT/ALONG JOHOR CUSTOM AREA TOWARDS WOODLANDS ON 28/10/2024.**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLT28Z against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 25/11/2024, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Yan**






**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Oct 2024 09:36	<b>Clim Dtl Modified</b>	Claimant's Name: -> GOH JIN WAY. Claimant's ID: -> -.	[A] CHEW HSIAO TONG
2	30 Oct 2024 09:36	<b>Clim Veh Model Changed</b>	(206562) PORSCHE MACAN 2.0 A/T ABS D/AIRBAG AWD (A).	[A] CHEW HSIAO TONG
3	30 Oct 2024 09:36	<b>Clim Created</b>	Reg No: SLT28Z. Acct Date: 2024/10/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Specialists Motor Pte Ltd (HQ)	[A] CHEW HSIAO TONG
4	30 Oct 2024 09:36	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] CHEW HSIAO TONG
5	30 Oct 2024 09:36	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/11/11	[A] CHEW HSIAO TONG
6	30 Oct 2024 09:36	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] CHEW HSIAO TONG
7	30 Oct 2024 09:36	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	30 Oct 2024 09:36	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	30 Oct 2024 09:36	<b>Assignment 1st Accessed</b>		[A] CHEW HSIAO TONG
10	30 Oct 2024 09:37	<b>Label Added</b>	(19):Fastlane.	[A] CHEW HSIAO TONG
11	30 Oct 2024 09:37	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] CHEW HSIAO TONG
12	13 Nov 2024 16:27	<b>Adj Mandate Request</b>	Cur.Req:0.00:Based on TP video footage, both parties are merging into different lane but failed to keep in their own lane causing the collision. Both vehicles should exercise caution when merging. We propose liability 50%. Kindly advise your opinion.	[A] NA MENG YAN
13	14 Nov 2024 09:01	<b>Video Downloaded</b>	Downloaded Video - Accident (FRONT VIEW)	[I] Gan, Angie-GL
14	14 Nov 2024 09:01	<b>Video Downloaded</b>	Downloaded Video - Accident (REAR VIEW)	[I] Gan, Angie-GL
15	14 Nov 2024 09:07	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/11/11. Mandate Remarks: Approved liability at 50/50 based on video footage. Pending advice on quantum.	[I] Gan, Angie-GL
16	14 Nov 2024 09:07	<b>Adj Mandate Set</b>	Approved:0.00:Approved liability at 50/50 based on video footage. Pending advice on quantum.	[I] Gan, Angie-GL
17	07 Jan 2025 14:37	<b>Video Downloaded</b>	Downloaded Video - Accident (FRONT VIEW)	[A] CHEW HSIAO TONG
18	07 Jan 2025 14:37	<b>Video Downloaded</b>	Downloaded Video - Accident (REAR VIEW)	[A] CHEW HSIAO TONG
19	07 Jan 2025 14:37	<b>Video Downloaded</b>	Downloaded Video - Accident(OI VF)	[A] CHEW HSIAO TONG
20	07 Jan 2025 19:05	<b>Video Downloaded</b>	Downloaded Video - Accident(OI VF)	[A] MARCUS CHUA
21	07 Jan 2025 19:07	<b>Video Downloaded</b>	Downloaded Video - Accident (REAR VIEW)	[A] MARCUS CHUA
22	07 Jan 2025 19:08	<b>Video Downloaded</b>	Downloaded Video - Accident (FRONT VIEW)	[A] MARCUS CHUA
23	08 Jan 2025 08:27	<b>Video Downloaded</b>	Downloaded Video - Accident (FRONT VIEW)	[A] CHEW HSIAO TONG

AUDIT TRAIL				
No.	On	Audit	Remarks	By
24	08 Jan 2025 08:27	Video Downloaded	Downloaded Video - Accident (REAR VIEW)	[A] CHEW HSIAO TONG
25	08 Jan 2025 08:27	Video Downloaded	Downloaded Video - Accident(OI VF)	[A] CHEW HSIAO TONG
26	27 Jan 2025 13:31	Video Downloaded	Downloaded Video - Accident (FRONT VIEW)	[I] Lum, John
27	27 Jan 2025 13:49	Video Downloaded	Downloaded Video - Accident (FRONT VIEW)	[I] Lum, John
28	27 Jan 2025 13:50	Video Downloaded	Downloaded Video - Accident (REAR VIEW)	[I] Lum, John
29	27 Jan 2025 13:51	Video Downloaded	Downloaded Video - Accident(OI VF)	[I] Lum, John
30	27 Jan 2025 13:54	Video Downloaded	Downloaded Video - Accident (FRONT VIEW)	[I] Lum, John
31	27 Feb 2025 12:11	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
32	27 Feb 2025 12:11	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
33	27 Feb 2025 12:11	Clm Dtl Modified	Insured Address 1: -> -. Insured Address 2: -> -. Insured PostCode: -> -. Insured City: -> 1248. Driver Name: -> Yeo Ek Cheng. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
34	27 Feb 2025 12:11	Clm Dtl Modified	JPJ Reg. Date: -> 2019/06/14.	[A] JOANNE LEE KHANG MIN
35	27 Feb 2025 12:11	Clm Details Notified		[A] JOANNE LEE KHANG MIN
36	28 Feb 2025 16:24	Adj Mandate Request	Cur.Reg:1544.68:Liability: 50% (NIL, both vehicle failed to keep in lane, side swipe each other) *Quantum: \$ 1,544.68(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
37	05 Mar 2025 19:05	Video Downloaded	Downloaded Video - Accident (FRONT VIEW)	[I] Lum, John
38	05 Mar 2025 19:06	Video Downloaded	Downloaded Video - Accident (REAR VIEW)	[I] Lum, John
39	05 Mar 2025 19:07	Video Downloaded	Downloaded Video - Accident(OI VF)	[I] Lum, John
40	06 Mar 2025 09:14	Video Downloaded	Downloaded Video - Accident(OI VF)	[I] Lum, John
41	06 Mar 2025 09:15	Video Downloaded	Downloaded Video - Accident (FRONT VIEW)	[I] Lum, John
42	06 Mar 2025 09:16	Video Downloaded	Downloaded Video - Accident (REAR VIEW)	[I] Lum, John
43	06 Mar 2025 09:40	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/11/11. Mandate Remarks: Approved liability at 50/50 based on video footage. Pending advice on quantum.	[I] Lum, John
44	06 Mar 2025 09:40	Adj Mandate Set	Approved:1544.68:Approved liability at 50/50 based on video footage. Pending advice on quantum.	[I] Lum, John

Date From     Date To     Audit Type  

#### ACTIVITY

No record

#### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3264565	01 Nov 2024 09:57:59	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLT28Z	SKZ2142T	12.00



3272039	13 Nov 2024 16:16:22	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLT28Z	NA MENG YAN	xx.xx
3272041	13 Nov 2024 16:16:58	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLT28Z	NA MENG YAN	xx.xx
3275971	20 Nov 2024 11:45:20	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLT28Z	NA MENG YAN	xx.xx
3339636	27 Feb 2025 12:11:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLT28Z	SKZ2142T	12.00