



Borneo Motors

Borneo Motors (Singapore) Pte Ltd
 Inchcape Bodycare Centre
 Level 4, Inchcape Centre
 2 Pandan Crescent
 Singapore 128462
 Tel: +65 6631 1855/1500
 Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2024/09/PD0935/DS/PF (SM)

Your Ref: III-SMN8832K

13/09/2024

BY EMAIL (INS COPY)

M/S.INDIA INTERNATIONAL INSURANCE PTE LTD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Officer In-Charge

Dept : Motor Claims

RE : ACCIDENT INVOLVING SLG8469A AND SMN8832K ON 25/06/2024

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost	- \$15,968.61	B. LTA Search	- \$2.18
C. Excess	-	D. Loss of Use	-
E. Rental	- \$735.21(\$81.69x9days)	F. Others	-
G. Medical Claims	-	Total Claim	- \$16,706.00
H. -Undertake By Claimant	<input type="checkbox"/>		

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(✓) Original Tax Invoice	(X) Discharge Voucher
(✓) Car Rental Invoice/Agreement	(X) Original Photograph X _____
(✓) GIAS/Police Report/s	(X) Original/Photocopy Survey
(✓) Certificate of Insurance	(✓) LTA Search Fees
(✓) Letter of Authority	(X) Medical Receipt

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLG8469A and SMNF832K on 25/6/24 along
Own vehicle's number Other vehicle's number Date of accident

Orchard Rd.
Accident location

BY THE LETTER OF AUTHORITY, I/we, GRAB RENTALS PTE LTD

Name of Policy Holder & (IC/Passport/Company Registration) number

of 3 MEDIA CLOSE #07-03 SINGAPORE 138498

Address of Policy Holder

owner of Vehicle Registration No. SLG8469A hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at **NO 2 PANDAN CRESCENT SINGAPORE 128462** to do all or any of the following:

1. To submit, resolve and make any claims (including the commencement of legal proceedings) which I/we may have against the other party/parties to the Accident and under the insurance policy/policies taken up by such party/parties or alternatively under Insurance Policy number _____ taken up by me/us and pay the compulsory excess in respect of the cost of repairs suffered by me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favors of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge, therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally, do all such acts as it shall deem necessary for the purpose of settling such claim.

I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me/us in my/our own proper person(s) and I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

I/We further confirm that the acceptance by BMS of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, I/we have hereunto to set my/our hand and sign this on _____ 26th
of the month June Year 20 24.

Signed & Delivered By:

Witness

(To be sign by the policy holder only)
*Please stamp the company chop for
vehicle registered under a company's name

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2024D0008109
Claimant Ref : SLG8469A

We/I, BORNEO MOTORS (S) PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 7,984.31 (repair cost), S\$ 326.76 (loss of ~~use/rental~~ ^{rental}), S\$ 2.18 (search fee), vehicle no. SLG8469A that was damaged pursuant to the accident which occurred on 25/06/2024 (date) at ORCHARD ROAD (location) involving vehicle no. SMN8832K (insured vehicle). This is pursuant to the inspection conducted on 26/06/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GRAB RENTALS PTE LTD ("the third party claimant") of vehicle no. SLG8469A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLG8469A (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.


We/I authorize you to pay the total amount of S\$ 8,313.25 to BORNEO MOTORS (S) PTE LTD.

Dated this 07 day of January 20 25

CLAIMANT:

Signature: 
Signed by "the workshop" (with chop)
Name: Borneo Motors (Singapore) Pte Ltd
NRIC: 196700086Z
Address: 2 Pandan Crescent Inchcape Centre
Singapore 128462
Nationality: _____
Occupation: _____

WITNESS:

Signature: 
Signed by appointed Surveyor
Name: LKK Auto Consultants Pte Ltd
NRIC: 199607198R
Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)
Nationality: _____
Occupation: _____



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
No. 2 PANDAN CRESCENT
SINGAPORE 128462, Tel no.: 6631 1188



TOYOTA

PRO-FORMA INVOICE

Account Details	Account No.	Customer Details
India International Insurance P L 64 Cecil Street #06-02 IOB Building Singapore 049711 Attn: Motor Claims Dept	S1000006 / ICIII1	M/S Grab Rentals Pte. Ltd 3 Media Close #01-03/06 Singapore 138498 Work: 65703925
	Document No. 0	
	Document Date 23/08/2024	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2016	ZVW50R	AHXEBW Q1	17/10/2016	SLG8469A	0	31034	67/TP/SLG8469A

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTDKB3FU803535820	2ZRR954019	60	Sam San Joi	25/06/2024 12.33	21/08/2024 16.26

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
13	6	U53801-47080 FENDER SUB-ASSY, FR	1.00	1488.90		1488.90
14	7	U53875-47070 LINER, FR FENDER, RH	1.00	314.80		314.80
15	8	U47749-50090 CLIP, PIN HOLD	2.00	2.50		5.00
16	9	U90467-07214 CLIP	10.00	3.80		38.00
17	0	U75374-47140 EMBLEM, SIDE PANEL	1.00	75.70		75.70
18	1	U81145-47691 UNIT, HEADLAMP	1.00	4063.00		4063.00
19	2	U81210-47020 LAMP ASSY, FOG, RH	1.00	1449.90		1449.90
20	3	U85315-47160 JAR, WASHER, A	1.00	303.30		303.30
21	4	U42602-47181 CAP SUB-ASSY, WHEEL	1.00	293.60		293.60
22	5	U53835-47050 BRACKET, FR SIDE	1.00	81.10		81.10

For & on behalf of Borneo Motors (Singapore) Pte Ltd	Customer's Signature	Charge Summary	Total	14,650.10
	Please acknowledge receipt of vehicle	Parts 9,204.10 Labour 5,446.00 Sublet 0.00 Lubrication/Fluid 0.00 Others 0.00	GST 9.00%	1,318.51
			Less	0.00
			Amount Due	15,968.61

Customer Copy



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
No. 2 PANDAN CRESCENT
SINGAPORE 128462, Tel no.: 6631 1188



TOYOTA

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JTDKB3FU803535820	2ZRR954019	60	Sam San Joi	25/06/2024 12.33	21/08/2024 16.26

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-GRAB-DS SUNDRIES - FLASH ARRIVE: DD/MM/YY 0000HR TP-SMN8832K ACC DATE:25/06/2024 DRIVE IN:25/06/2024 DATE-IN:25/06/2024 DATE SURVEY:26/06/2024 NO OF REPAIR DAYS:6 DAYS BY:RASUL(LKK)				50.00
2	B	BP-LAB2 CHECK LIGHTING & WIRING SYSTEM				198.00
3	B	BP-MECH2 REPLACE SPORT RIM AND CONDUCT WHEEL BALANCING				198.00
4	B	BP-MECH2 CONDUCT FULL WHEEL ALIGNMENT				198.00
5	B	BP-ECU2 TO RESET ECU AND REPROGRAMME				198.00
6	B	BP-LAB2 REPLACE RH FRT ACCIDENT DAMAGED PARTS STRAIGHTEN & ALIGN RH FRT ACCIDENT AFFECTED AREAS				1980.00
7	B	BP-RES2 RESPRAY JOB ON RH FRT ACCIDENT AFFECTED AREAS			*	2624.00
8	1	U52119-47962 COVER, FR BUMPER	1.00	799.30		799.30
9	2	U53395-47040 SEAL, HOOD TO FR END	1.00	71.50		71.50
10	3	U52115-47050 SUPPORT, FR BUMPER	1.00	121.30		121.30
11	4	K52161-0K040 PIECE, RR BUMPER	10.00	5.80		58.00
12	5	U52127-47907 COVER, FR BUMPER	1.00	40.70		40.70

For & on behalf of Borneo Motors (Singapore) Pte Ltd	Customer's Signature	Charge Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Sublet Lubrication/Fluid Others	Less Amount Due

Customer Copy



Grab Rentals Pte Ltd
3 MEDIA CLOSE #01-03/06
SINGAPORE (138498),
Singapore,
Singapore, 138498
GST/UEN No: 201617200G

TAX INVOICE

Name: Andrew Lau Weng Wah
Address:

Invoice No: GR-INV-202406-1047953

Agreement No: 187539

Date: 25 Jun 2024

DATE	ITEM	DESCRIPTION	AMOUNT	GST	TOTAL
25 Jun 2024	1	Rental	S\$ 69.1	S\$ 6.22	S\$ 75.32
25 Jun 2024	2	Collision Damage Waiver	S\$ 5.84	S\$ 0.53	S\$ 6.37
		Total w/o 9% GST			S\$ 74.94
		9% GST			S\$ 6.75
		Total			S\$ 81.69
		GRAND TOTAL			S\$ 81.69

Thank you for Renting with Grab Rentals Pte Ltd

INVOICE NUMBER: GR-INV-202406-1047953 TOTAL AMOUNT: S\$ 81.69

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMN8832K

Date of Accident

25/06/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **India International Insurance ...**

Period of Insurance **27/03/2024 - 26/03/2025**

Requested By **Vincent Chua (Borneo Motors ...**

Requested Date **25/06/2024 12:33**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Jun 2024 17:13	Clm Dtl Modified	Claimant's Name: -> GRAB RENTALS PTE LTD. Claimant's ID: -> 201617200G.	[A] HOW MEI KWAN
2	25 Jun 2024 17:13	Clm Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] HOW MEI KWAN
3	25 Jun 2024 17:13	Clm Created	Reg No: SLG8469A. Acct Date: 2024/06/25. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Borneo Motors (S) Pte Ltd (Pandan)	[A] HOW MEI KWAN
4	25 Jun 2024 17:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Jun 2024 17:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/04	[A] HOW MEI KWAN
6	25 Jun 2024 17:13	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Jun 2024 17:14	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	25 Jun 2024 17:14	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	10 Jul 2024 14:37	Label Removed	(30650):Non-Reporting.	[A] HOW MEI KWAN
10	10 Jul 2024 14:51	Clm Dtl Modified	Insured Name: -> JOCARZ AUTO PTE LTD. Insured ID: -> 202225878G.	[A] Daphne Lee Mooi Ngiuk
11	12 Aug 2024 15:11	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 50% Remark: BOLA 19 applicable. Both parties changing lane and collided each other.	[A] Daphne Lee Mooi Ngiuk
12	12 Aug 2024 16:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/04	[I] Sherini Pillai
13	12 Aug 2024 16:06	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
14	25 Sep 2024 15:51	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	25 Sep 2024 15:51	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	25 Sep 2024 15:51	Clm Dtl Modified	JPJ Reg. Date: -> 2016/10/17.	[A] JOANNE LEE KHANG MIN
17	25 Sep 2024 15:51	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	01 Oct 2024 15:01	Adj Mandate Request	Cur.Req:8354.09:PODS Liability: 50% *Quantum: \$8,354.09. Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
19	01 Oct 2024 23:53	Video Downloaded	Downloaded Video - 3P	[I] Sherini Pillai
20	01 Oct 2024 23:54	Adj Mandate Set	Approved:8354.09.	[I] Sherini Pillai

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3189304	26 Jun 2024 08:36:46	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLG8469A	SMN8832K	12.00
3216669	12 Aug 2024 16:06:24	Video Upload	Motor	India International	India International	SLG8469A	Sherini Pillai	xx.xx