

Mei Kwan (LKKAuto)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Tuesday, 12 November 2024 4:47 PM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Daphne Lee (LKK Auto)
Subject: RE: CTI REF: SNM24D206045/PC7152T/C02/KHONGLH - LKK REF: CD/CTI24100525/Kma3, PC7901Z (TP :) | DOA: 24/10/2024 - TPP DIRECT SETTLEMENT
Attachments: SNM24D206045.zip
Categories: HMK

[Internal]

Dear Mei Kwan,

Please proceed DS with quantum to be reviewed.

Password: DOA in format of ddmmyy

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 11 November 2024 4:06 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Subject: RE: CTI REF: SNM24D206045/PC7152T/C02/KHONGLH - LKK REF: CD/CTI24100525/Kma3, PC7901Z (TP :) | DOA: 24/10/2024 - TPP DIRECT SETTLEMENT

[Internal]

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[Internal]

Hi Lynn,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 6 November 2024 3:46 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: RE: CTI REF: SNM24D206045/PC7152T/C02/KHONGLH - LKK REF: CD/CTI24100525/Kma3, PC7901Z (TP :) | DOA: 24/10/2024 - TPP DIRECT SETTLEMENT

Hi Lynn,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 30 October 2024 10:31 AM

To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: CTI REF: SNM24D206045/PC7152T/C02/KHONGLH - LKK REF: CD/CTI24100525/Kma3, PC7901Z (TP :) | DOA: 24/10/2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Lynn,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Lynn Khong | DID: 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 29 October 2024 10:54 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC7152T (OI : CTI - TBA) AND PC7901Z (TP : LKK REF - CD/CTI24100525/Kma3) on 24/10/2024

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle PC 7901Z at M/s Serve You Motor Pte Ltd on 28.10.2024 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Daphne.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)